

# MO INFO

Newsletter of the Missouri Library Association

March 2020

Volume 51, Number 2

## President's Message

Greetings MO Library Association Membership!

My first few weeks as your president have been a whirlwind! Legislative advocacy has taken center stage as several challenges arose to threaten librarians and library services.

I'm sure many of you are aware of House Bill 2044, which called for the establishment of parental oversight boards of library materials. The bill garnered a great deal of media attention and MLA released a statement regarding the bill. The furor has since died down, and the bill has not been assigned to committee, but Association leadership and the Legislative Committee are keeping an eye on this bill and others that affect how we serve our communities. I met with the ALA Office of Intellectual Freedom and Chapter Advocacy while at ALA Midwinter. Both groups commended the work done by librarians in Missouri. It is important for those with relationships in their communities to be at the forefront of advocacy efforts. Above all, we know our communities and we know the resources needed to serve our patrons.

After the successful installation of Missouri's Crosby Kemper as the Director of the Institute of Museum and Library Services, President Trump proposed a budget that once again zeroes out funding for this agency. Advocacy efforts are in place to fight for the reinstatement of this funding. We encourage everyone to contact your legislators and voice your support for the IMLS. In light of all these challenges, it is more important than ever to attend Library Advocacy Day on March 11. We will be meeting with state legislators to ensure they recognize the important place that libraries have in their communities.

We are still looking for members to serve on some MLA Committees. Specifically, the Continuing Education Committee needs several members. If you are interested in serving on a committee, please feel free to contact me directly, or to fill out the volunteer form on our website!

We have some other exciting activities coming up this spring, including the Youth Services Unconference, to be held at the Union Branch of Scenic Regional Library on April 1. We are also organizing member meet-ups and pursuing other continuing education opportunities. The 2020 MLA Conference in Springfield will be issuing a call for proposals soon, so watch your email!

As always, please feel free to reach out to me with any questions, ideas or concerns.

Cynthia Dudenhoffer  
MO Library Association President 2020  
mlapresident@molib.org



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### What Has 18 Legs and Wants to Hear From You?

*MO INFO* is produced by the Publications Committee. The MO INFO Subcommittee – all 9 of us (and our 18 legs) – are responsible for collecting, editing, and publishing this newsletter six times each year. It is a great location to share what is happening at your library with other members. Publish your news, events, successes, and resources here!

#### Submission Guidelines

***MO INFO is published six times each year:*** January, March, May, July, September, and November 15<sup>th</sup>. Submission deadlines are the 15<sup>th</sup> of the preceding months, submitted by email to the committee at [moinfonews@gmail.com](mailto:moinfonews@gmail.com) (include MO INFO in the subject line).

To facilitate the production process, please follow the submission suggestions below. Article format should be:

- Microsoft Word document
- Include desired headline and your contact email and role in MLA
- Include digital photos (with captions) and graphics with your articles as desired

# Calendar of Events

National, state, regional, and web calendar events from the MLA site, and other sources.

Use the links for webcast or event details, any pricing information, and schedule changes.

Date	Time (CT)	Event	Sponsor
Mar. 17	12-1 p.m.	<a href="#">Beyond WordPress: Website Builders for Libraries</a>	iSchool @ UW-Madison
	1-2 p.m.	<a href="#">Stellar Series Nonfiction: Spring 2020</a>	Booklist
Mar. 19	1-2 p.m.	<a href="#">Rainy Day Ready: Financial Literacy Programs and Tools</a>	Programming Librarian
	1-2 p.m.	<a href="#">Advocacy from A to Z</a>	ALSC
	1:30-2 p.m.	<a href="#">Library Programming and the 50th Anniversary of Earth Day</a>	North Dakota State Library
	2-3 p.m.	<a href="#">Tech Balance: Family Engagement Tools to Talk Tech and Media Habits with Parents</a>	edWeb.net
Mar. 23	1:30 - 2:30 p.m.	<a href="#">Spotlight on Trending Apps March</a>	Amigos Library Services
	1:30 - 2:30 p.m.	<a href="#">The Art of the Reference Interview</a>	Amigos Library Services
Mar. 24	1-3 p.m.	<a href="#">Augmented, Virtual, and Mixed Realities: Possibilities and Limitations</a>	Amigos Library Services
Mar. 25	9-10 a.m.	<a href="#">Social Media: How Many Accounts Do You Really Need?</a>	Indiana State Library
	9 a.m. - 12 p.m.	<a href="#">Facebook and Your Library: The Do's and Don'ts</a>	Mid-America Library Alliance
	1-2 p.m.	<a href="#">The 2020 Census: The Challenges Facing Libraries</a>	Georgia Library Association
	1-2 p.m.	<a href="#">Pandemic! NLM Resources for Librarians to Assist Researchers and the Public in Understanding the Coronavirus and Influenza</a>	FDLP
	1-2 p.m.	<a href="#">Creating a Diverse Archive: Lessons in Community Engagement from StoryCorps</a>	Public Library Association
Mar. 26	1-3 p.m.	<a href="#">Identifying, Evaluating and Lifting Barriers to Services in Your Library</a>	Amigos Library Services
	3-4 p.m.	<a href="#">Librarians Respond to Coronavirus and Other Pandemics"</a>	Library 2.0
Mar. 31	10 a.m. - 12 p.m.	<a href="#">Understanding and Assisting Library Patrons on the Autism Spectrum</a>	Amigos Library Services
Apr. 1	10 a.m. - 4 p.m.	<a href="#">MLA Youth Services UnConference</a>	Missouri Library Association
	1-2 p.m.	<a href="#">Creating eResource Training for Non-Technical Staff</a>	ALCTS
Apr. 2	2-3 p.m.	<a href="#">Discover How Amigos Library Services Can Help Your Library!</a>	Amigos Library Services
	2-4 p.m.	<a href="#">Creating a Social Media Policy</a>	Amigos Library Services
Apr. 6	1:30 - 2:30 p.m.	<a href="#">Access, Use, and Rights Information in Catalog Records</a>	Amigos Library Services
Apr. 7	2-4 p.m.	<a href="#">Metadata Principles and Practices: Metadata Basics</a>	Amigos Library Services
Apr. 9	1-2 p.m.	<a href="#">Teen Hackathon: Creativity, Collaboration, and Competition</a>	YALSA
	2-4 p.m.	<a href="#">Metadata Principles and Practices: Metadata Standards and Types</a>	Amigos Library Services
Apr. 14	2-4 p.m.	<a href="#">Metadata Principles and Practices: Customization and Exchange, Transformation and Migration</a>	Amigos Library Services
Apr. 15 & 16	1-3 p.m.	<a href="#">Understanding and Using Library Data</a>	Amigos Library Services
Apr. 15 & 17	2-4 p.m.	<a href="#">Dealing with Difficult Patrons</a>	Amigos Library Services
Apr. 16	2-4 p.m.	<a href="#">Metadata Principles and Practices: Metadata Relationships</a>	Amigos Library Services
Apr. 20	1:30 - 2:30 p.m.	<a href="#">Beginning Genealogy - Free Resources</a>	Amigos Library Services
Apr. 21 & 23	2-4 p.m.	<a href="#">Copyright 101: Helping Patrons Understand Copyright</a>	Amigos Library Services
Apr. 27	1:30 - 2:30 p.m.	<a href="#">Care and Feeding of Library Friends and Foundation Groups and Boards</a>	Amigos Library Services
May 4	1:30 - 2:30 p.m.	<a href="#">Increase Your Productivity with Time Management</a>	Amigos Library Services
May 4-5		<a href="#">National Library Legislative Day (Washington, D.C.)</a>	American Library Association
May 5 & 6	1-3 p.m.	<a href="#">Let It Go: Weeding Your Library's Collection</a>	Amigos Library Services
May 6	2-4 p.m.	<a href="#">Drama Free Graphic Design</a>	Amigos Library Services
June 1-3		<a href="#">MOBIUS Annual Conference</a>	MOBIUS
June 25-30		<a href="#">2020 ALA Annual Conference &amp; Exhibition (Chicago)</a>	American Library Association
Sept. 30-Oct. 2		<a href="#">MLA 2020: Envision, Engage, Empower (Springfield, Mo.)</a>	Missouri Library Association

## Featured Library Employee for the Missouri Library Association: *Katherine Glenn!*

### What is your name, your library, and your role at the library?

My name is Katherine, I am the Training and Professional Development Coordinator for the Mid-America Library Alliance.



### What originally got you interested in working at a library?

I can't remember a time when going to the library hasn't been part of my routine. I was nervous to apply at my local library; I was worried working there would change how I felt about a place I loved. My feelings did change, but I somehow grew to love the library even more.

### What keeps you coming back every day?

I enjoy the adventures I can go on. I travel and get to meet new people while exploring the different library systems MALA serves.

### What's challenging about your work?

I no longer work in a public library; my role is to support the library community. The most challenging part of my job is ensuring I am providing relevant workshops for library staff and professionals.

### Has your work made you either curious, or passionate, or awestruck about something?

I have always been passionate about libraries and serving my patrons. This position has created a new passion for me and that is supporting library staff and professionals. I want to provide tools that make their jobs easier.

### Who is one of your mentors?

I have been fortunate enough to have had several great mentors throughout my library career; one I would like to highlight is my current director Mickey Coalwell. I am thankful for his continued guidance and support as we rebuild MALA's training and professional development.

### What book, author, artist, show, or music are you engaging with this week, either personally or professionally? Persuade us in one or two sentences that we should pick this up, too.

One of my favorite things to do is read from the banned book list. Right now I am about to reread *Fahrenheit 451* by Ray Bradbury. The reader gets to experience a world where books are banned, and information is limited. This fantastic read will leave you questioning if you would be strong enough to stand up for what you believe in.

### Like to nominate someone to be our next Featured Library Employee? Examples could be:

- ...a new employee you'd like to introduce
- ...someone with a unique job or on a unique career path
- ...an employee you find inspirational
- ...a coworker whose gifts you wish were more widely known
- ...someone who's "an institution" full of interesting stories
- ...a role that has a new focus or is reaching a new audience
- ...someone you'd like to make more visible to potential employers

Submit name(s) and contact information, along with place of employment, to Shannon Mawhiney at [smawhiney@missouristate.edu](mailto:smawhiney@missouristate.edu). We'll do all the work of contacting; we just need you to connect us!

## Did You See...?

The latest issue of *American Libraries* includes a profile of Rudolph Clay, librarian and faculty member at Washington University in St. Louis!

His profile (pp. 39, 41) is part of a larger section honoring the 50th anniversary of the Black Caucus of the American Library Association, "[Living the Dream](#)," by Anne Ford.



## ALA Councilor



My term as your ALA Chapter Councilor began last July at the conclusion of the 2019 ALA Annual Conference. Following Stephanie Tolson's footsteps is no small task, and I am very grateful for her mentorship as I learned (and am continuing to learn) the ropes of chapter councillorship.

If you are an ALA member then you are surely aware of the major challenges and changes facing the organization. For two years the Steering Committee on Organizational Effectiveness (SCOE) has been working to propose a new organization structure for our very large membership association. SCOE's proposal has resulted in Forward Together, a reimagined future for ALA. In sum, SCOE is recommending eliminating ALA Council (as well as Chapter Councilors), and replacing it with a larger elected executive board. The reasons include creating administrative efficiencies, cost saving and creating a more nimble organization. This is a very high level summary; you can read all about SCOE and Forward Together [here](#).

Just prior to Midwinter, a report was released that outlined the ALA's financial situation. In short, ALA has a cash flow problem; investments are sound, but operational expenses such as conference costs are increasing and income levels are falling. To that end, the 2021 Midwinter conference will be the last in its current form, to be replaced in part with more online meetings. Other operational efficiencies are being proposed such as the merger of the LLAMA, LITA and ALCTS divisions into a new division, Core: Leadership, Infrastructure, Futures. This merger recognizes the commonalities between these divisions and by combining will allow for the time and talent of their membership to be put to better use.

I am honored to serve as your ALA Chapter Councilor during this time, and as long as there is a Council, I will do my best to keep you informed about your organization. Finally, remember Ranganathan's 5<sup>th</sup> law of library science: "The library is a growing organism". As you can see, the winds of change are blowing.

Margaret Conroy  
Executive Director  
Danial Boone Regional Library



## St. Louis Community College

### Introducing Sarah I. Smith, District Dean of Libraries

The St. Louis Community College is pleased to announce the appointment of Sarah I. Smith as the new District Dean of Libraries, effective November 4, 2019. Dean Smith will be providing strategic leadership for STLCC Libraries college-wide, serving all campuses and education centers. Prior to her appointment, she served as the Director of Library Services and Learning Resources at Volunteer State Community College in Gallatin, Tennessee.

Dean Smith's key areas of professional interest are leadership, responsive and accessible user services, information literacy instruction, strategic planning, and assessment. Her passion for developing student-centered services is aligned with her core values for supporting and promoting diversity, inclusion, and equity. She plans to bring her values and experience to building a team-based system of libraries that promotes a culture of inclusivity and fosters collaboration with internal and external partners.

Dean Smith received her ALA-accredited Master's degree from the University of Missouri-Columbia in 2004. As an active member within her state and national library associations past and present, Dean Smith looks forward to engaging with the Missouri Library Association as a member.



*Sarah I. Smith, District Dean of Libraries, St. Louis Community College*

## Sikeston Public Library

### New Children's Librarian Named at Sikeston Public Library

Lisa Munger began work on Jan. 1, 2020 as the new children's librarian at the Sikeston Public Library. Lisa has a background in education ranging from preschool and grade school up to junior college students, along with three years of experience as a library/media specialist. She is originally from Paducah, Kent., and has lived in Sikeston since 2010.

She replaces long-time children's librarian Ann Thompson, who retired at the end of 2019 after 21 years of service to the library. Thompson was recognized by the Missouri Library Association as the Outstanding Library Employee of the Year in 2003.

"[Thompson] did such an amazing job that my goal is to continue on with the program she built but also throw in some different and fun things as well," Munger said. "I have lots of experience with kids—I have 7- and 8-year-old boys who enjoyed A LOT of preschool story times here at the library—but I also have about 20 years of preschool through elementary teaching experience. I'm very excited to be a part of the library staff, and I hope to meet lots of new kids and have some fun reading and playing!"



*Lisa Munger, new children's librarian at the Sikeston Public Library*

## University of Missouri

### Riley Retires From Mizzou

Ann Campion Riley, Vice Provost and University Librarian at the University of Missouri (MU), retired at the end of the 2019 fall semester. Ann came to MU in 2007 as Associate Director for Technical Services and had led the University Libraries since 2015. During this time, Ann oversaw the creation of the online repository MOspace, a reorganization of the technical services division of the Libraries, the creation of a student advisory council, and a major space planning project, which included an addition to the Libraries' offsite depository.

Ann has over 30 years of professional service in academic and research libraries. Among other activities, she served as the Missouri Library Association president (2004), as an Association of Research Libraries (ARL) Leadership Fellow (2010/2011), and as president of the Association of College and Research Libraries (2015- 2016). She is a past chair (2017) of the Symposium on the Future of Libraries of the American Library Association. She is currently a member of the MOBIUS Board, a multi-state library network organization.

In retirement Ann looks forward to continuing her volunteer work with the Wikimedia Foundation and spending more time with her family, especially her grandchildren.



## University of Central Missouri

### New Interim University Librarian



Effective February 1, 2020, Janette Klein, MLS and PhD candidate began service as University of Central Missouri's Interim University Librarian. Ms. Klein joined the University of Central Missouri and James C. Kirkpatrick Library (JCKL) as an Assistant Professor and the Business & Technology/Safety Sciences Faculty Library Liaison in 2017. In 2018 she became the Collection Management Coordinator for JCKL and Interim University Librarian in February 2020. Ms. Klein received her MLS from the University of North Texas in 2013 and holds Graduate Academic Certificates in Advanced Management in Libraries and Information Agencies, and Digital Content Management.

Leaving the corporate world of finance and internal audit in 2014 to pursue an Interdisciplinary Information Science PhD, she combines both her professional experience and her interest in strategic business administration with that of data analysis, collection assessment, and a variety of research areas of interest including communities of practice, collection assessment, undergraduate/graduate student success and retention, information behavior needs and practices within alternative information worlds, sociocultural norming behavior, social network analysis, and information science theory development. Janette Klein was with the Collection Development Department at the University of North Texas Libraries through May 2017.

## 2020 University of Central Missouri's Annual Children's Literature Festival

The 2020 University of Central Missouri's annual Children's Literature Festival will be held March 15-17. The festival will feature 28 nationally-acclaimed authors and illustrators, 17 of whom will be new to the festival this year. Thousands of students will have the opportunity to hear these authors and illustrators speak about their craft and how they became interested in the field of children's literature. Students will also be given the chance to have books signed and ask questions, as

well as participate in a campus scavenger hunt. In advance, many have submitted designs in a new annual bookmark contest. The festival kicks off with a luncheon on Sunday, March 15. This year's Sadler-Gilbert Series speaker is two-time Newbery Honor winner, Gary Schmidt. Schmidt is known for best-selling novels such as *Pay Attention*, *Carter Jones* and *Orbiting Jupiter*. Thanks to the 52 years the festival has been in existence, students from across the state of Missouri have had the unique experience of listening to nationally-recognized authors and illustrators speak about how they became published. The influence these individuals have had on Missouri students is immeasurable. To learn more, visit [clf.ucmo.edu](http://clf.ucmo.edu).



School of Information Science  
& Learning Technologies

*The iSchool at University of Missouri*

### News from Missouri's iSchool:

Editorial board member **Dr. Denice Adkins** received Outstanding Reviewer Award 2019 for her service to the open access journal *The International Journal of Information, Diversity, & Inclusion* (IJIDI).

**Dr. Heather Moulaison Sandy** was invited to participate in the two-day National Forum on Computational Thinking at Midwinter funded by the Institute of Museum and Library Services (IMLS).

Starting in January 2020, **Dr. Sarah Buchanan** is serving as the Beta Phi Mu (international honor society for LIS) Psi Chapter's faculty advisor. Congratulations to Dr. Buchanan for accepting this leadership position in the Missouri chapter for the society.

**Denice Adkins** attended the ALA Midwinter conference in Philadelphia to continue her work as the Diversity Research Grant Advisory Group chair and REFORMA (The National Association to Promote Library & Information Services to Latinos and the Spanish-Speaking) Treasurer.

**Denice Adkins, Beth Brendler, and Hyerim Cho** are exploring the creation of a Digital Literacies degree program with colleagues from the College of Education.

**Denice Adkins, Jenny Bossaller, and Heather Moulaison Sandy** won a best paper award from the *International Journal of Information, Diversity, and Inclusion*. Their paper, "Exploring Reader-Generated Language to Describe Multicultural Literature," looks at the use of text mining of publicly-accessible book reviews to analyze reader sentiment and improve readers' advisory service to a relatively under-studied area of adult literature. Reviewers noted the paper's "interesting and engaging look at the use of text mining of reader reviews to generate new ways of describing and talking about resources," and felt it would be "cross-generalizable across all libraries (special, academic, and public)."

The twelve-student cohort for the IMLS-funded Catalysts for Community Health grant program have started their coursework. Four students from Missouri, **Deanna Brashers, Ericka Butler, Charissa Evans, and Brandon Jason**, are part of the cohort. Learn more at <https://c4ch.missouri.edu/>.



## Amigos Welcomes New Association Management Client: Wyoming Library Association

The Amigos Association Management team is happy to announce they have signed a contract to work with the Wyoming Library Association (WLA) for the year 2020. Amigos will be assisting WLA with financial management and administrative services.

WLA has approximately 130 members and holds an annual conference with an average attendance of 150. Their upcoming conference will be held in Casper, Wyoming in October 2020.

Learn more about this new partnership in our [official press release](#).

## Discover How Amigos Can Help Your Library in 2020

When was the last time you looked at the services Amigos Library Services provides? If you've been a member for over 5 years, it is past time to see if you can find additional benefits and discounts among our services.

- We are happy to schedule a site visit – on-site or online – to discuss the services you are currently using, the discounts you are receiving through us, and other possibilities you may not have recognized. [Contact us to set this up!](#)
- Attend one of our monthly webinars on Amigos membership: “[Discover How Amigos Library Services Can Help Your Library.](#)” See the consortium from a birds' eye view, gaining a better understanding of everything we provide for our members and yes – even for non-members. Registration is free for both members and non-members.
- If you are in Arizona, New Mexico, Oklahoma, Texas, Arkansas or Missouri, we will be at your state conference! [Schedule a time to talk](#) formally or informally, during the conference, or stop by.

## Amigos Member Conference – Next Steps: Create and Cultivate a Career That Matters

How do you win a race with no definitive finish line? Planning, of course! The [2020 Amigos Member Conference](#), “*Next Steps: Create and Cultivate a Career That Matters*”, will focus on beginning, middle and even retirement phases of a successful, fulfilling library career. With sessions focused on setting career goals and vision, assuming a leadership role, succession planning and more, this conference will cover how to manage your career from start to finish.

**This previously members-only conference is now open to non-members!**

Join us online **Wednesday, May 13, 2020** as we examine career stages to help you set your own pace and win your career journey!

## Members Now Save 25% On ANY New Infobase Subscription!

Infobase is offering a 25% discount off any new Infobase subscriptions to Amigos members. This includes Credo Reference, Information Literacy Core, Films on Demand and more. The deadline to redeem this discount is **June 30th**. Please contact Laurence at [zuercher@amigos.org](mailto:zuercher@amigos.org) with any questions and for more details.

## Two New Vendor Partners at Amigos: Social Explorer and Princh

*Explore Your World, Share Your Insights.*

Social Explorer provides quick and easy access to current and historical census data and demographic information. The easy to use web interface lets users create maps and reports to illustrate, analyze, and understand demography and social change. For more info contact Nicole CeBallos at [ceballos@amigos.org](mailto:ceballos@amigos.org) or 800-843-8482, ext. 2853

*Check out the Fastest Growing Library Printing Solution in the US!*

Perfect for libraries who want to make printing more user-friendly and allow users to print from their own devices, Princh offers an innovative solution at an affordable price. To learn more and about how much you can save with their limited time welcome discount for Amigos members, contact Laurence at [zuercher@amigos.org](mailto:zuercher@amigos.org).



## See What's New at Artstor!

Artstor is continuing to expand the licensed Artstor Digital Library collection by providing access to diverse image collections spanning time, culture, and geography. In 2019 over 16,000 copyright cleared images were added to the Artstor Digital Library. [Read about Artstor's Year in Review here.](#)

In addition to licensed content, Artstor is also making an increasing amount of Creative Commons-licensed museum, library, and archive freely accessible to everyone on its platform. [More details available here.](#)

## Continuing Education Opportunities

### Know & Go Updates

Know & Go's are part of a series of informative web sessions covering topics of current interest. Designed for group participation, FREE for Amigos members and only \$35 for non-members, Know & Go Updates are presented online on Monday afternoons from 1:30 p.m.-2:30 p.m. CDT. [Register today!](#)

- [Spotlight on Trending Apps](#) March 23
- [The Art of the Reference Interview](#) March 30
- [Access, Use, and Rights Information in Catalog Records](#) April 6
- [Beginning Genealogy - Free Resources](#) April 20
- [Care and Feeding of Library Friends and Foundation Groups and Boards](#) April 27
- [Increase Your Productivity with Time Management](#) May 4
- [Get the Scoop on 5G](#) May 18

### Upcoming Live Online Classes

Here's a quick look at upcoming Live Online classes. Classes are always being added so be sure to check out our full [course schedule!](#)

\*All times are listed in the Central Time Zone.

- [Augmented, Virtual, and Mixed Realities: The Possibilities and Limitations](#) March 24, 1:00 p.m. - 3:00 p.m.
- [Identifying, Evaluating and Lifting Barriers to Services in your Library](#) March 26, 1:00 p.m. - 3:00 p.m.
- [Understanding and Assisting Library Patrons on the Autism Spectrum](#) March 31, 10:00 a.m. - 12:00 p.m.
- [Creating a Social Media Policy](#) April 2, 2:00 p.m. - 4:00 p.m.
- [Metadata Principles and Practices: Metadata Basics](#) April 7, 2020 2:00 pm - 4:00 pm
- [Metadata Principles and Practices: Metadata Standards and Types](#) April 9, 2:00 pm - 4:00 pm – *Early bird registration ends 3/18*
- [Metadata Principles and Practices: Customization and Exchange, Transformation and Migration](#) April 14, 2:00 pm - 4:00 pm – *Early bird registration ends 3/23*
- [Understanding and Using Library Data](#) April 15 & 16, 1:00 pm - 3:00 pm – *Early bird registration ends 3/24*
- [Dealing with Difficult Patrons](#) April 15 & 17, 2:00 pm - 4:00 pm – *Early bird registration ends 3/24*
- [Metadata Principles and Practices: Metadata Relationships](#) April 16, 2:00 pm - 4:00 pm – *Early bird registration ends 3/25*
- [Copyright 101: Helping Patrons Understand Copyright](#) April 21 & 23, 2:00 pm - 4:00 pm – *Early bird registration ends 3/30*
- [Let It Go: Weeding Your Library's Collection](#) May 5 & 6, 1:00 pm - 3:00 pm – *Early bird registration ends 4/13*
- [Drama Free Graphic Design](#) May 6, 2:00 pm - 4:00 pm – *Early bird registration ends 4/14*
- [Map Cataloging: The Basics](#) May 7, 10:00 am - 12:00 pm – *Early bird registration ends 4/15*
- [Programming with Python and PyMARC](#) May 19 & 21, 10:00 am - 12:00 pm – *Early bird registration ends 4/27*
- [Launching and Cultivating your Face to Face and Online Book Discussion Groups](#) May 28, 1:00 pm - 3:00 pm – *Early bird registration ends 5/6*

## Springfield-Greene County Library District

### Help-a-Librarian Projects Get a Holiday Boost

The Library Foundation gives patrons an opportunity to support a particular librarian or branch by showing them projects to fund through a foundation donation. The Help-a-Librarian projects were quickly fully funded after generous holiday giving. Donors funded games and puzzles for the Library Station, popular Magna-Tiles for the Library Center, and a mobile marker board easel for meetings and programs at the Republic Branch Library.

### Summer Reading To Go Hitting the Road Again



The Library's popular Summer Reading to Go program, which takes reading and activities to community sites and underserved neighborhoods, has been awarded a \$10,000 grant to continue in 2020. This year's grant from the Missouri State Library will be used to support hiring two part-time staff to assist us in providing some of our previously developed services, said Outreach Services Manager Allison Eckhardt. It will also help fund two new program efforts: Summer Reading to Go will offer literacy-rich learning opportunities for children, teens and families. Learning activities and experiences to develop and practice literacy skills, promote critical thinking and expose new concepts and ideas will be presented to participants at community locations during the summer. A Read Together (reading buddy) program will enhance reading skills and promote reading motivation for children kindergarten to fifth grade. Staff will also

work with partner agencies that serve some of the highest-risk populations throughout the community, and with the National Summer Learning Association (NSLA) to promote "National Summer Learning Week" in July.

### Jigsaw Puzzle Contest Draws 39 Competitors

A Puzzle Competition at Schweitzer Brentwood Branch surprised staff on a snowy day when 39 competitive puzzlers came to win. When the event started, there was a flurry of activity as everyone grabbed their boxes and started sorting. Almost every group asked for a photo with their completed puzzle. The puzzles will be used again for future competitions.



### Library Shares 2020 Priorities with Legislators



Executive Director Regina Greer Cooper and other Springfield-area CEOs discussed the Springfield area's 2020 legislative priorities with several Missouri legislators on Thursday, Jan. 23, at the Capitol. It was part of the annual Salute to Legislators, a project of the Springfield Metro Partnership. At an evening reception for legislators in Jefferson City, the Library contingent visited with the legislators and hosted State Librarian Robin Westphal, who got to meet other Springfield-area leaders including Rep. Sonya Murray Anderson.

*State Rep. Sonya Anderson, Executive Director Regina Greer Cooper and State Librarian Robin Westphal at Springfield Metro Partnership Salute to Legislators in Jefferson City.*

*Continued on page 11*

## Library Express West Embraced by Patrons in Year 1



The 24-hour Library Express West celebrated its one-year anniversary on Thursday, Feb. 6. When it opened, neighbors and travelers in west Springfield got their longtime wish for convenient library services — with one extra feature — 24-hour, 365-day-a-year access to physical library books, movies, music and audiobooks. The library kiosk was also the first of its kind in Missouri. The kiosk, at 3872 W. Chestnut Expressway in Orchard Plaza, was funded by the Friends of the Library and a Library Services and Technology Act grant through the State Library of Missouri. Outreach



Circulation Assistant Dusty Stone has taken responsibility for keeping the kiosk stocked with new items and hold items ready for pick up, and emptying the ever-full return bin. She also gives mini lessons to passersby on how to use the kiosk, and does occasional troubleshooting with IT and B&G staffs when necessary. Neighbors have embraced the service in its first year, Dusty says. According to her statistics, patrons have checked out 600–1,000 items each month, returned over 1,000 items there monthly, and picked up roughly 400 holds each month. Sometimes, Library Express West users talk to us, and one did in this note Dusty found in a returned DVD case: “DVD Skips. Just a heads up. Love your library!”

## Ozarks Mystery Author Nancy Allen Tells All, Almost

She’s under contract to not talk about exactly *how* they write together, but Springfield author Nancy Allen talked about ongoing book projects with heavyweight James Patterson at the Library Center Thursday, Jan. 9. A Winter Evening with Nancy Allen drew 32 fans of Allen’s own Ozarks Mystery Series and collaborations with Patterson including “Juror #3.”

Kathleen O’Dell, Community Relations Director, Springfield-Greene County Library District, kathleeno@thelibrary.org



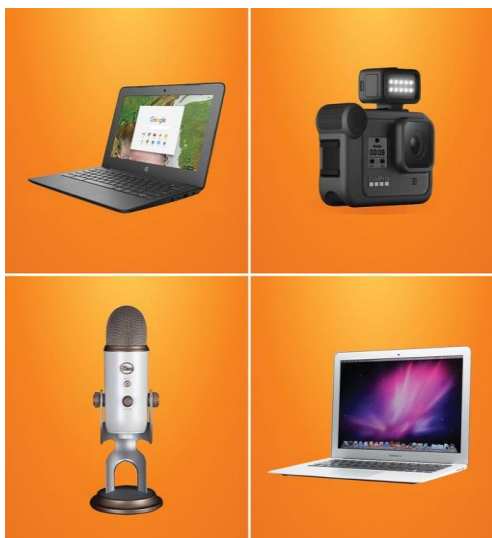
## St. Charles City-County Library

**“Bring your ideas. The Library has the tools to make them reality.”**

When a team from the St. Charles City-County Library applied for an EDGE Grant earlier this year, the goal was to provide access to flexible creative computing for the community. Jennifer Jung, Laura Woike, Gary Brinker, Zach Campbell, and Sara Nielson were responsible for creating the grant proposal that allowed the Library to purchase four MacBooks loaded with the Adobe Creative Cloud suite and 32 Chromebooks for use within the Library’s twelve branches. In addition, the Library recently added mobile hotspots, professional-level microphone kits, and GoPros to our “Library of Things” collection for checkout: [mylibrary.org/library-things](https://mylibrary.org/library-things)

Whether our customers want to start a podcast, create flyers for a new business, or take their YouTube viewers on a Katy Trail bike ride, the St. Charles City-County Library has the tools to turn their ideas into reality.

This project was made possible through funds from the Library Services and Technology Act appropriated by Congress and administered by the Institute of Museum and Library Services and the Missouri Secretary of State.



## Mid-America Library Alliance: Upcoming Training



2020 marks a reboot of MALA's in-person and online professional development training for library staff and professionals. MALA's new Professional Development Series has been devised to answer your training needs. Core topics include Youth Services, Academic Track, Management & Supervision, Human Resources & Personnel, Readers' Advisory, and Customer Service. For more information visit [our site](#).

March 25, 2020 **Facebook and Your Library: The Do's and Don'ts** with Hanna Taylor, MBA, Square One Small Business Specialist, Mid-Continent Public Library, 9 a.m.- 12 p.m., Leawood Pioneer Branch, Johnson County Library.

Small and medium-sized libraries are just as likely as larger libraries to use *Facebook* to share events and pictures, educate patrons about services, and highlight their collections. This informative workshop will give you step-by-step directions on how to get the most from *Facebook* – even with limited staff and time. For more information click [here](#).

April 23, 2020 **Customer Service Workshop**, Lawrence Public Library

May 8, 2020 **Safety and Security Workshop**, Woodneath Branch, Mid-Continent Public Library

### Courier Delivery Services

Mid-America Library Alliance's *Get Connected* courier delivery service enables libraries of all types to give their patrons access to millions of books and other materials from nearly 900 libraries.

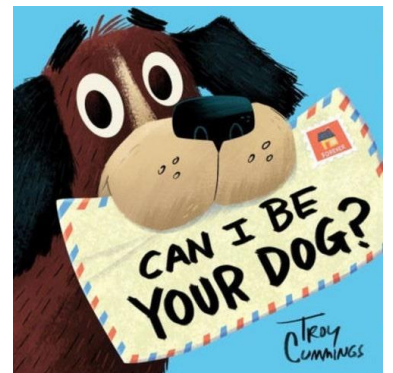
## Missouri Building Block Awards 2020

The children of Missouri have spoken, selecting *Can I Be Your Dog* by Troy Cummings, as the winner of the 2019 Missouri Building Block Picture Book Award. Many preschoolers and kindergarteners participated this year.

The Missouri Building Block committee wants to thank all of the teachers, librarians, parents, and caregivers who read to their kids and helped them vote. Your support fuels this award.

We also welcome you to join us in the 2020 voting process. The new nominees are:

- *Dandy* by Ame Dyckman
- *What Does an Anteater Eat* by Ross Collins
- *I Can Only Draw Worms* by Will Mabbitt
- *Everybody Says Meow* by Constance Lombardo
- *Piranhas Don't Eat Bananas* by Aaron Blabey
- *Fear the Bunny* by Richard T. Morris
- *Octopants* by Suzy Senior
- *Pokko and the Drum* by Matthew Forsythe
- *Shake the Tree* by Chiara Vignocchi and Paolo Chiarinotti
- *Duck* by Meg McKinlay



We hope you and your youth enjoy this year's selections as much as last year's. For more information about the Missouri Building Block Picture Book Award program, go to our website [molib.org/awards/building-block-award](http://molib.org/awards/building-block-award).

Jennifer Ilardi

Awards Chair, Missouri Building Block Award Committee

## Trails Regional Library

### Digital Literacy Grant Awarded to Trails Regional Library, Johnson County Adult Literacy Program



Members of the JCALP Board, Rotary Club, and Trails Regional Library staff show off one of the new Digital Literacy laptops.

**Coordinator Jeanie Jones** said, “With the advent of technology, learning now involves a variety of online tools. This grant will give adult learners in our community much needed access to technology and training.”

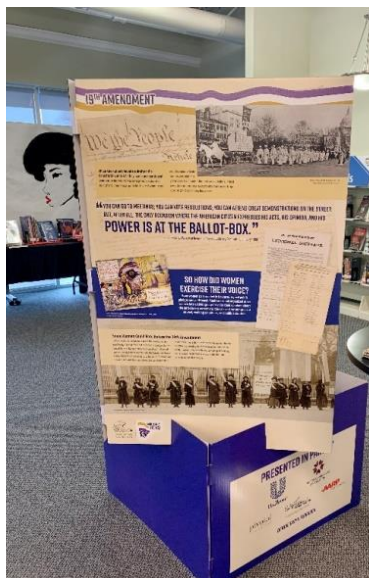
“Our focus in providing technology education is making sure our patrons gain knowledge, confidence, awareness, and applicable skills,” **Trails Regional Library Services Coordinator Sara Evans** said. “We are so grateful to Rotary and JCALP for providing these tools to help our patrons achieve these aims with up-to-date technology.”

JCALP tutors will also be able to use these computers to help adult learners with one-on-one training.

Thanks to a generous \$5,000 grant from the **Warrensburg Rotary Club**, the **Johnson County Adult Literacy Program (JCALP)** has partnered with **Trails Regional Library** to purchase a lab of laptop computers and supplies to offer technology and digital literacy training classes to the public. While they are connected organizations, JCALP and the Library have not previously worked together on a project of this scale. JCALP’s main focus is matching volunteer tutors with adult learners to improve skills in basic reading, math, and digital literacy. Trails Regional Library provides dedicated technology training in its branches but lacks a modern, user-friendly lab to provide patrons with the best learning environment. This partnership will allow both organizations to fulfil missions based in service and education.

With the new computer lab, Trails Regional Library’s staff will host a variety of digital literacy programs, including teaching basic computer skills. **JCALP**

### “Rightfully Hers” Exhibit at Trails Regional Library



Trails Regional Library was excited to partner with the Missouri Humanities Council to share the rich history of women's suffrage by hosting the "Rightfully Hers" exhibit Jan. 27 – March 6 at the Warrensburg, Holden, and Odessa branches. The ratification of the 19th Amendment was a landmark moment in American history that gave women the right to vote. This pop-up display contains simple messages about the expansion of the vote to millions of women before and after the 19th Amendment and the amendment’s impact today.

This exhibit was created by the National Archives and is presented in part by the National Archives Foundation through the generous support of Unilever, Pivotal Ventures, the Carl M. Freeman Foundation in honor of Virginia Allen Freeman, AARP, and Denise Gwyn Ferguson.



## Mid-Continent Public Library

### MCPL Challenges KC Adults to Read Five Books in Two Months

Mid-Continent Public Library encouraged adults across the Kansas City metro to participate in its annual Winter Reading Challenge (January 15 to March 15) of reading five books in two months. The Challenge, open to those 18 and older, is in its seventh year of promoting leisure reading among adults.

“Imagine That!” is the 2020 Winter Reading Challenge theme, as it celebrated exploring imagination with fantastical stories that draw the reader into exciting new worlds. In keeping with this theme, participants who logged their five books by March 15 not only earned the yearly commemorative mug, but were also entered into a random drawing for a chance to win a three-night trip for two to experience all the action and excitement of Universal Orlando Resort’s three theme parks!

The grand prize trip, provided by Universal Orlando Resort, included admission to Universal Studios Florida, Universal’s Islands of Adventure, and Universal’s Volcano Bay, with accommodations at the all-new Universal’s Endless Summer Resort – Surfside Inn and Suites. Round trip coach airfare to Orlando, Florida, was provided by local radio station KC102.1.

In addition to logging books, participants made the most out of their involvement by attending programs at various MCPL branches as well as virtual events online through the [Winter Reading Challenge Facebook page](#). Readers also stayed connected with their fellow Challenge participants by posting on social media about their experiences with [#mcplwinterread](#). More information about the Winter Reading Challenge, including a full list of rules, more details about the prizes, and a suggested reading list compiled by MCPL staff, could be found at [mymcpl.org/WinterReading](http://mymcpl.org/WinterReading).

### Mid-Continent Public Library Launches ‘Food Manufacturing School’

Mid-Continent Public Library’s [Square One Small Business Services](#), in partnership with the Ennovation Center and the Missouri Small Business Development Center at UMKC, has launched a new “Food Manufacturing School,” a free 10-week series starting in April 2020, offering hands-on training in every aspect of the food manufacturing industry. Participants will receive guided instruction and individualized attention from local experts, as well as the opportunity to pitch their product to local stores and distributors at the end of the course.

“This new series is really targeted at budding culinary entrepreneurs who are hoping to take their small operations to the next level,” said Morgan Perry of Square One. “Kansas City has a great number of ‘foodpreneurs’ who are selling things like homemade jams and sauces but aren’t sure how build a solid business around their product. This series will offer these entrepreneurs all the tools they need to succeed.”

Each week, instructors will cover a different topic in depth, including:

1. **Regulatory and Safety** – Learn how to maintain food safety and regulatory compliance in your facility. Special guests: Missouri Dept. of Health and K-State Food Science Dept.
2. **Marketing** – Discover how to develop a strong brand and successful marketing campaigns. Special guest: Joyce Hrinya, Global Brand Builder for Luxury Specialty Retail
3. **Omni-Channel Sales** – Develop an efficient sales strategy to make sure your product is where your customers are. Special guest: Joyce Hrinya
4. **Financial** – Learn how to keep track of your profits and expenses and maintain a profit as you grow. Special guest: Missouri Small Business Development Center at UMKC
5. **Legal** – Stay ahead of the many legal considerations for your food business—from liability and intellectual property to employees. Special guest: Adrienne B. Haynes, Esq., SEED Law
6. **Supply Chain** – Where are your ingredients coming from? How are your products getting to customers? Can your logistics and vendors scale with your business? Special guest: The Roasterie
7. **Next Steps for Marketing & Sales** – You’ve developed a solid brand, and you’re making sales. How will you maintain that success? Special guest: Stefan White, Mighty MO Marketing
8. **Human Resources** – Your growing company will need a growing workforce. How will you find and maintain it?
9. **Processing Efficiency** – Your profitability is affected by how many units you can produce and how fast you can produce them. Learn how to make more in less time.
10. **Showcase** – Now you’re ready for some big orders! Connect with store managers and other local food product procurement managers.

Classes will be held at the Ennovation Center in Independence, Mo. A limited number of applicants were accepted from online applications. This program is presented by MCPL’s Square One Small Business Services, the Ennovation Center, and the Missouri Small Business Development Center at UMKC. It is funded by a grant from the Ewing Marion Kauffman Foundation.

## MCPL Celebrates Reopening of Raytown Branch

Mid-Continent Public Library is pleased to announce the completion of renovations at its Raytown Branch (6131 Raytown Road, Raytown, Mo.), which reopened to the public on January 27. An official Rededication Ceremony was held at the Raytown Branch on Friday, March 6, at 10:00 a.m. The ceremony included remarks from Library leadership as well as local officials, followed by a special “book-opening” ceremony and reception.

Since the Raytown Branch closed in August 2019, it has received a variety of interior and exterior upgrades, including the addition of new collaboration rooms for smaller meetings and tutoring sessions, more natural lighting, and upgraded technology—from new computers to improved Wi-Fi coverage and access.

Later in the day, the Raytown Branch hosted an open house, which included light refreshments, an appearance by the Library’s mascot, Marty the Martian, and an “I Love My Library” selfie station. The open house concluded with entertainment by KC Magic Man Brad Lynn. All customers received a \$10 fine forgiveness token (one per person) during the rededication weekend.

In addition, the Library offered a mobile scavenger hunt through the free [GooseChase app](#), which customers participated in to qualify for a \$50 gift certificate to Breakfast & Lunch Lovers Restaurant in Raytown.

As part of MCPL’s Capital Improvement Plan, the Raytown Branch is one of many Library branches to receive upgrades, which have been made possible by increased funding from the passage of Proposition L by voters in 2016. While the upgrades at each branch vary based on individual community needs and the building’s current condition, the Library’s goal has been to create more intentional spaces and improve essential technology. Design work for the five-year Capital Plan is being completed by Sapp Design Architects and Helix Architecture + Design, with JE Dunn assuming responsibility for construction contractor management.

In addition to all the physical upgrades, the increased funding approved by voters in 2016 has allowed MCPL to expand branch hours, enhance special services, augment early literacy efforts, and buy more materials.

More information about MCPL’s Capital Plan can be found at [mymcpl.org/Community](http://mymcpl.org/Community).

## Missouri State Library – Wolfner Branch

### Resources for the Hard to Count Population

Libraries can help reach the “Hard to Count” population by providing assistance in accessing the Census site to patrons with disabilities. During her Feb 4 webinar titled, *Census 2020 and Public Libraries*, Alex Rankin highlighted the need to encourage the 9% of the population of Missouri that are hard to count to complete the nine Census questions and submit their answers. The list of hard to count population includes, low income, rural, renters/multi-family housing, communities of color, limited English proficiency, people with disabilities, the immigrant population, children under 5, the homeless, and older adults. Encouraging the hard to count population and helping them understand the need to complete the 9 census questions will help Missouri obtain the federal funding available to support that population.

For patrons with print disabilities, there are accessible options for taking the 2020 Census. Guides will be available in braille and large print from the Census website, [2020census.gov](http://2020census.gov). A screen reader such as JAWS or NVDA will allow the patron to read the website. While the census questionnaire itself will not be available in braille, patrons with visual disabilities can take advantage of the online and phone-in options. Census Bureau fact sheets are posted here as they become available: [www.census.gov/content/census/en/library/fact-sheets.All.html](http://www.census.gov/content/census/en/library/fact-sheets.All.html). For more information, call 800-923-8282. Libraries can provide the telephone number to patrons.

For patrons with hearing loss, they can respond to the Census via an accessible phone, such as a TYY/TDD phone at 800-877-8339 to reach the Federal Relay Service, or request a visit from a census taker who can use American Sign Language. If a patron with a disability prefers to respond by mail, they can wait for the Census Bureau’s fourth mailing in mid-April, which will include a print questionnaire.

The Missouri State Library and the National Library Service (NLS) wants to make sure that patrons are aware of, and participate in, the census. Census results play a large part in determining how government entities allocate hundreds of billions of dollars each year for services that communities rely on. We want to ensure that those we serve are not undercounted. The State Library and Wolfner Talking Book and Braille Library will be keeping abreast of the accessibility options for the 2020 Census, so feel free to contact Wolfner Library at 800-392-2614 or [wolfner@sos.mo.gov](mailto:wolfner@sos.mo.gov) with questions.

## MOBIUS News

MOBIUS is proud to announce this year's winner of the Robin Kespohl Innovative Users Group (IUG) Annual Conference Scholarship. Jacque Gage, Access Services Librarian at Ozark Christian College, will attend her first IUG conference in April 2020 in Minneapolis, MN.

**Save the date!** Plans are underway for the MOBIUS Annual Conference, which will take place June 1-3, 2020, at the Stoney Creek Inn and Conference Center in Independence, MO. The Annual Conference is a chance for MOBIUS members to come together and swap ideas, network, and receive training. The conference is free for employees of Missouri libraries, and affordable for those coming from outside the state. Conference highlights this year will include keynote speaker Lorcan Dempsey, Vice President, Membership and Research, Chief Strategist, OCLC. More details as they become available, such as session information and schedule of events, can be found on the conference website: [2020conf.mobiusconsortium.org/](http://2020conf.mobiusconsortium.org/).

## Joplin Public Library

### Popular Take Home Bags Get a Facelift



*The contents of the Library's safari-themed Take Home Bag.*

The Bramlage and Willcoxon Foundation awarded \$4,000 to the Joplin Public Library Foundation to fund additional early literacy resources. One component of the grant provides additional resources for the Library's popular collection of Take Home Bags. These bright red bags are hard to miss, though catching one on the shelf can be difficult - each bag had an average of 16 check outs in 2019. Bags have been specially created to include a selection of books, toys and activities for families to do at home together and they each have a theme. Themes include Space, Community Helpers, Dragons and Robots. Currently, the Library offers 12 bags.



## Workforce Development and Personal Finance Collections Receive Attention



Additional workforce development and personal financial collection resources hit shelves last month thanks to two separate awards.

The Workforce Development Collection Support grant that provided materials on various career avenues, soft skills, self-evaluation, and job test preparation was supported by the Institute of Museum and Library Services under the provisions of the Library Services and Technology Act as administered by the Missouri State Library, a division of the Office of Secretary of State.

The second grant focused on personal financial collection offerings and was in response to the major disaster declaration for severe storms, tornadoes and flooding during Summer 2019 in Jasper County. The FINRA Foundation provided \$2,000 toward the purchase of materials on personal finance, ranging from budgeting to bankruptcy. The new resources allow patrons access to reliable information so they can make informed financial decisions and avoid financial fraud during a time of disaster recovery and over the longer term.

## Fourth Annual Harry Potter Book Night Draws Lively Crowd



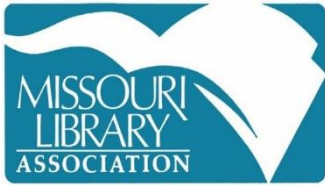
Harry Potter Book Night was back in the Children's Department at Joplin Public Library for the fourth year in a row. School-aged children and their families were invited to come in costume to experience a day in the life of a Hogwarts student. Activities were sorted based on courses required for a first-year Hogwarts student; such activities included DIY potions, an Aurora Borealis craft for Astronomy, personalized Patronuses for Defense against the Dark Arts, and sweet treats. Attendees visited Ollivander's Wand Shop to choose their very own wands; they could also try on the Sorting Hat to discover which Hogwarts house they belong in. Approximately 260 people attended the program, and library staff from every department contributed to its success.

## Snow Appointed to Secretary Position for Local Alliance Group



Teen Services Librarian Beth Snow has been appointed Secretary of the Joplin Area Safe Teens Coalition of the Alliance of Southwest Missouri. The Alliance is a nonprofit organization that works with regional partners, including the Library, to build safer and healthier communities by focusing on three core areas: community involvement; substance abuse and violence prevention; and child and family health and well-being. The Joplin Area Safe Teens Coalition coordinates resources to address issues that directly affect area teens and their families through educational programs and public awareness campaigns. Recent efforts have focused on suicide prevention, community building, alcohol use among minors, and driver education/safety.

*Jeana Gockley, Library Director, Joplin Public Library. [jgockley@joplinpubliclibrary.org](mailto:jgockley@joplinpubliclibrary.org)*



The Missouri Library Association, Columbia, MO, est. 1900, is the Missouri State Chapter of the American Library Association, Chicago, IL.

## **MO INFO**

### **Newsletter of the Missouri Library Association**

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You can find this and back issues of *MO INFO* on the MLA membership webpage: [molib.org/mo-info-newsletter](http://molib.org/mo-info-newsletter).

The newsletter is put together by *MO INFO* Subcommittee of the MLA Media and Publications Committee:

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