

# MO INFO

NEWSLETTER OF THE MISSOURI LIBRARY ASSOCIATION

September 2014

Volume 45, Number 5

## Announcing the 2014 Missouri Library Association Award Winners!

The Missouri Library Association Awards Committee is pleased to announce the following award winners.



### Francis "Bud" Barnes Outstanding Legislator

Rep. John McCaherty, District 097 and Sen. Jolie Justus, District 10.

The Francis "Bud" Barnes Outstanding Legislator Award is sponsored by the Legislative Committee and is given annually to a Missouri legislator in recognition of exceptional contributions to the welfare of Missouri's libraries. The award is named in honor of State Rep. Francis (Bud) Barnes (District 96) whose long devotion to Missouri libraries and whose contributions to library-related legislation are gratefully acknowledged.



### Meritorious Achievement



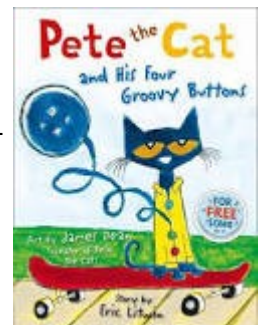
**Karen Neely**, recently retired manager, Southern Boone County Library, Daniel Boone Regional Library.

The Meritorious Achievement Award recognizes an individual who has made a significant contribution to libraries in Missouri. A recipient must be either an individual outside of the library profession or a retired librarian. Nominees must reside in Missouri and should have made either a contribution to libraries that gained recognition beyond the local level or have made an innovative contribution in the decisive factors in library development.

### Missouri Building Block Picture Book

***Pete the Cat and His Four Groovy Buttons***, written by Eric Litwin and illustrated by James Dean.

The Missouri Building Block Picture Book Award, administered by the Youth Services Community of Interest, is presented annually to the author and illustrator of the picture book voted most popular by preschool children in Missouri's public libraries. Designed to encourage reading aloud to children from birth through kindergarten age, the award was first given in 1996. Parents and other caregivers are encouraged to read aloud to children from a list of ten titles selected annually by a group of Missouri children's librarians. Colorful posters, bookmarks, activity sheets, and a manual of great ideas add to the fun.



### Missouri Library of the Year

**St. Louis County Library**

The Missouri Library of the Year Award is conferred upon any type of Missouri library, library system, or library network for distinguished achievement in service.



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## Announcing the 2014 Missouri Library Association Award Winners!

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### Outstanding Library Employee



**Mary E. Anderson**, head of Circulation Services, University of Missouri-Kansas City Miller Nichols Library.

The Outstanding Library Employee Award recognizes a library employee who has made a significant contribution to the improvement and advancement of library and information services.

### Outstanding New Librarian

**Claire Ewersmann**, assistant director, Hannibal Free Public Library.

The Outstanding New Librarian Award recognizes a librarian who has made a significant contribution to the improvement and advancement of library and information services.



### Ronald G. Bohley Award



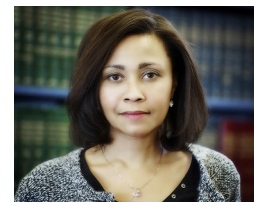
**Margaret Conroy**, assistant director, St. Charles City-County Library District, formerly Missouri State Librarian

The Ronald G. Bohley Award is presented by MLA and Amigos Library Services to an individual or individuals whose actions have led libraries to work better together and who exemplifies the best efforts to reach out beyond his or her own institution to promote cooperative activities among libraries.

### Ronald G. Bohley Scholarship

**Kelly Anders**, law clerk, Missouri Court of Appeals, Western District in Kansas City and University of Missouri-Columbia SISLT student.

The Ronald G. Bohley Scholarship is sponsored by the Professionalism, Education, Employment, and Recruitment Community of Interest and is awarded annually to an individual enrolled in or recently accepted into an ALA-accredited program in pursuit of a master's degree in library and information science.



### Show Me Youth Services



**Angie Bayne**, children's services manager, Missouri River Regional Library.

The Show Me Youth Services Award is sponsored by the Youth Services Community of Interest and recognizes a library employee, Friend, or Trustee who serves and/or advocates for children or young adults and who demonstrates notable and outstanding performance in planning, developing, and promoting programs, services, collections, reading activities or advocating for children and/or teenagers in their libraries and communities. A library degree is not required but the nominee must be a member in good standing of MLA.

### Thusnelda Schmidt Scholarship

**Stephanie Smallwood**, early literacy specialist, Springfield-Greene County Library District.

The Thusnelda Schmidt Scholarship, offered for the first time in 2014, is sponsored by the Youth Services Community of Interest and is made possible by the Thusnelda Schmidt Fund. Recipients of this award may use scholarship money to attend regional or national continuing education events to strengthen their skills in youth librarianship.



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## Announcing the 2014 Missouri Library Association Award Winners!

*(Continued from page 2)*

### Virginia G. Young Outstanding Service

**Brent Schondelmeyer**, board president, Mid-Continent Public Library.

The Virginia G. Young Outstanding Service Award recognizes an individual trustee for exemplary service to libraries in Missouri. MLA awarded Virginia G. Young the inaugural Outstanding Service Award in 1994 and named it in her honor.



### American Library Association Emerging Leader Program 2014

Lindsey Taggart, public services librarian, Crowder College.



Beginning in 2012, the MLA has sponsored an American Library Association Emerging Leader from Missouri to help pay the costs of participation in the program.

Congratulations to all the award winners and many thanks to their thoughtful nominators! All award winners will be recognized at the MLA Annual Conference Awards Banquet at 7:00 p.m. on Thursday, October 9. Please join us to celebrate these outstanding award winners.

Diane Hunter  
Chair, Awards Committee  
Missouri Library Association  
[hunterdi@umkc.edu](mailto:hunterdi@umkc.edu)

## Missouri Evergreen Update

Missouri Evergreen continues to expand, with 21 library systems now live on the Evergreen ILS and sharing resources with each other! Marion County Library Subdistrict #1 migrated on August 18. Schuyler County Library, which is not currently automated, will come next!

In late June, Missouri Evergreen upgraded to Evergreen version 2.6.1, which added many new features and bug fixes. Work on improving the catalog is in full swing, while other membership committees are also making suggestions for improvement and for best practices in workflows. The Executive Committee and the State Library have also begun working on strategic and financial planning for the future of the consortium. Members of the consortium will be able to start using the Acquisitions module of Evergreen shortly after the beginning of 2015, which will be an exciting development.

The consortium now contains 1,355,281 items, 939,508 bibs, and 218,749 patrons. Member libraries borrow and lend materials within the consortium using the already-existing courier delivery service and patrons can place holds on materials from member libraries in the same way they can from their local systems. The Missouri Evergreen website, <http://libraries.missourievergreen.org>, contains more information about the consortium, including member libraries and borrowing/lending statistics.

The mission of Missouri Evergreen is to provide a shared integrated library system to increase resource sharing among Missouri public libraries. Administered by MOBIUS, it is supported by the Institute of Museum and Library Services under the provision of the Library Services and Technology Act as Administered by the Missouri State Library, a division of the Office of the Secretary of State.

Debbie Luchenbill  
Evergreen Coordinator  
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## 2014 MLA Conference Update



### (re) Start Your Engines! New Keynote Speaker

Tools to Create Great Customer Connections." You won't want to miss his keynote address, "(re)Start your Engines, Full Speed Ahead! Change, Adaptation, and Revolutions in Libraries." Our MLA Conference theme is all about evolving and adapting, and during our planning we've had to do just that! Due to a scheduling conflict, Sarah Houghton had to cancel her contract to speak at this year's conference. We contacted those speakers MLA members expressed interest in in our poll last year, and we are pleased to announce that David Lee King, Digital Services Director at Topeka & Shawnee County Public Library, has agreed to be our keynote speaker. King plans, implements, and experiments with emerging technology trends for TSCPL, and he speaks internationally about emerging trends, website management, digital experience, and social media. He has been published in many library-related journals, and was named a Library Journal Mover and Shaker in 2008. His newest book is "Face2Face: Using Facebook, Twitter, and Other Social Media Connections."

If you still haven't registered, now's the time. Register today at [www.mymolib.org/confintrologin.aspx](http://www.mymolib.org/confintrologin.aspx). We can't wait to welcome you to CoMo in October!

### Meet MLA

Join us Wednesday, October 8, 4:15-5:15 p.m., for this year's MLA Meet & Greet. This annual event is one of the best ways for those new to MLA to learn more about this all-volunteer organization. And for MLA long-timers, this event is a great opportunity to recruit and inspire new community of interest members and encourage involvement in the organization. Attendees will vote on the most creative display. Don't miss the chance to win a door prize or to score tickets for free drinks at the vendor reception that follows in the exhibit hall!

### Author! Author!

Also on the first afternoon of conference is a panel discussion with three Missouri authors, led by the fabulous Kaite Stover, Director of Reader's Services of Kansas City Public Library. Hear about these writers' work, what they are reading, and how they view their relationships with libraries. Participants include:

- Brian Katcher, author of the critically acclaimed YA novels "Playing With Matches," "Almost Perfect," and "Everyone Dies in the End"
- Laura McHugh, author of the bestselling debut novel "The Weight of Blood"
- Nina Mukerjee Furstenu, author of the delicious food memoir "Biting Through the Skin"

These speakers and events are just a few of the many reasons you should be EXCITED if you are already registered to attend MLA 2014, or that you should be heading on over to [www.mymolib.org/confintrologin.aspx](http://www.mymolib.org/confintrologin.aspx) to get registered now.

### Forgot to Buy a T-shirt?

If you still need to buy a t-shirt with the fabulous conference logo or you want to add a meal event ticket to your registration, the deadline for these additions is September 19.

See you in October, MLA-ers!

Submitted by your 2014 MLA Conference Coordinators,  
Angela Scott  
[ascott@dbri.org](mailto:ascott@dbri.org)  
Lauren Williams  
[lwilliams@dbri.org](mailto:lwilliams@dbri.org)  
2014 Conference Co-Coordinators  
Missouri Library Association

## Kirkwood Public Library Receives Racing to Read Grant

Kirkwood Public Library has received an \$8,000 grant from the state of Missouri and the Missouri State Library through the Racing to Read program. Kirkwood Public Library staff and patrons were joined by Secretary of State Jason Kander to celebrate the grant.

Kirkwood Public Library has received an \$8,000 grant from the Missouri State Library as part of the Racing to Read program. Racing to Read is an early literacy program that focuses on what children know about reading and writing before they learn how to read and write. The program shows how important it is for parents and caregivers to read, talk, sing and play with children from birth to make learning to read easier.

The Kirkwood Public Library applied for and received a portion of the Racing to Read grant money, and used the funds it received to create an iPad station for toddlers and panels that let kids interact with letters, stories and shapes. The Library also purchased books to give to children who attend storytime for young children.

On Thursday, July 10, Missouri Secretary of State Jason Kander stopped by as a guest reader for storytime. The Secretary of State said that the program is receiving good feedback so far, and that it is helpful for the public official himself.

"I have a ten-month-old son," Kander told St. Louis Public Radio, "and I know firsthand that sometimes you run out of stuff to just say to them so that they hear more words, to the point where you can get a little light-headed if you don't have something like a book there to help you."

The iPad station for toddlers and other items for the Racing to Read program are available at the Library now. For more information please [contact the Kirkwood Public Library](#).

About Kirkwood Public Library:

For nearly 75 years, the Kirkwood Public Library has been a warm and welcoming place for the Kirkwood community. What began as one room full of books on the top floor of City Hall has grown into a three-story building housing a wide collection of all types of materials. Visit the Kirkwood Public Library online at [KirkwoodPublicLibrary.org](http://KirkwoodPublicLibrary.org).

Sarah Erwin  
Director  
Kirkwood Public Library  
[serwin@kirkwoodpubliclibrary.org](mailto:serwin@kirkwoodpubliclibrary.org)

## "Keep Calm and Read On": Penguin/Random House Book Buzz Staff Session September 16

A training session scheduled at the Spencer Road Branch of the St. Charles City-County Library District that will be of interest to all librarians who do Readers Advisory. Brad Simpson, from Penguin/Random House will be coming to do a promotional event about forthcoming interesting titles. He's going to do a session focused on librarians during the morning and one for the general public at night on September 16th. Both sessions will cover adult books as well as hot titles for children and teens.

Advanced Readers Copies of upcoming books and those highly-coveted Keep Calm and Read On tote bags will be given away to every registered attendee at each session!

[Click here to register for the daytime event](#), from 10:00 to 11:30am on September 16.

[Click here to register for the evening event](#), from 6:30 to 8:00pm, also on September 16.



One of the tote bags to be given away at each session

Sara Nielsen  
Manager, Community Branches and Adult Programming  
St. Charles City-County Library District

## Reprint of “9/Q: Nine Questions with SOS Employee Sarah Irwin” from *In the Spotlight*

[Editor's note: This article first appeared in issue #3 of *In the Spotlight: the Employee Recognition Website for Missouri State Employees*, on page 3. The original version of this article can be found at <http://spotlight.mo.gov/news/newspaper.pdf>. It is reprinted here with permission of the State of Missouri Center for Management and Personal Development.]

Sarah Irwin is an Outreach and Training Librarian with the Missouri State Library Reference Services Division in the Office of the Secretary of State. The division provides information and research services – books, articles, ebooks and more, at no cost to Missouri state government employees.

### **What is the best part of your job?**

The best part of my job is working with state government employees. As the trainer for my division, I get to provide library resource classes for all the hardworking state employees who are researching subjects like water quality, mental health services, children's education, citizen safety, disease prevention, and wildlife biology. I am so fortunate to have learned about the good work employees do for the citizens of this state, and glad that I am able to share with them that they have a partner in their quest for quality information to help improve the lives of Missourians.

### **When do you feel most effective at work?**

I feel effective when I know the work I'm doing directly supports the mission of my division, and that those mission-driven activities are understood and supported by everyone involved. Luckily, the Reference Services team is extremely supportive. We all care about the work we do for our patrons and respect the skills each team member brings to the table.

### **What motivates you to do GREAT work?**

I work with a fantastic team, and I feel like the services we provide are the best kept secret in state government. My central motivation each day is to share that secret!

### **What is your proudest accomplishment, either at work or at home?**

I am proud of many things – the work I do, my network of family and friends – but I'm most proud of the partnership I've created with my husband. We started dating when I was eighteen, got married right out of college, and in our first year of marriage found ourselves both in graduate school, working two jobs each. Through tight schedules, tight budgets, and life's occasional hard knocks, we've worked, learned and grown together. We share everything (though he does more than his fair share of house-work!), and I'm proud of our almost ten years of marriage and of the life we've created for ourselves.

### **Who do you most admire?**

My parents. My mom is amazing – selfless, faithful, curious, nature-loving, and patient. She can see multiple sides of issues without judging, and she is constantly looking for new things to learn, new passions to pursue, new ways to serve her fellow man, all while recognizing the humor and grace in life. My dad is one-of-a-kind, brilliant, and down-to-earth; the type who has never known a stranger and never wavers from the goodness that is at the core of his every action and motivation. I am so very thankful to have had such remarkable people raise me, and to be able to continue to learn from them.

### **If you could make one change in the world, what would it be?**

Tolerance – and greater kindness. I think humankind shares so many of the same worries and joys, and the differences that might seem insurmountable when you look at someone in the abstract often melt away when you get to know the person. We can all be kinder and more respectful of ourselves and one another.

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## Reprint of “9/Q: Nine Questions with SOS Employee Sarah Irwin” from *In the Spotlight*

*(Continued from page 6)*

### **If you could recognize one person for the GREAT work they have done, who would it be and why?**

I would recognize my whole team in Reference Services –Tom Leimkuehler, Annie Moots, Frances Rouse, Laura Kromer, and our Mo-DOT librarian, Renée McHenry. They work extremely hard; connecting thousands of Missouri state employees with an ever-expanding pool of millions of print and online sources is a big job for six people. Most state employees do not have libraries or research sources provided at the department or agency level, so as an established library with statewide and global partners, we know we’re the best, cheapest, and often only connection to the information state employees need to do their work. My team members are respectful of state employees’ tasks and time, and provide assistance with a generous spirit. I admire each of them so much.

### **What would you like the general public to know about the state employees you work closely with each day?**

This is such an important question. I’ve covered how dedicated my team is, but beyond that, they are also giving, warm, and wonderful people. I also often interact with the devoted teams of the other two divisions of the State Library - Library Development and Wolfner Library. Wolfner provides free library services to the visually impaired in Missouri – over 11,000 Missourians are served by this service! Library Development works with public libraries, administering grants, conducting surveys, overseeing statewide digitization projects and providing continuing education. The staff members in these divisions truly care about their work and go above and beyond every day.

### **How would you like to be remembered by your peers, co-workers and customers?**

I hope that when my service to the State Library has come to a close, my co-workers will remember me as a caring teammate, and that our library patrons will know that helping them help Missourians was a pleasure and a privilege.

Center for Management and Personal Development

Office of Administration

State of Missouri

<http://spotlight.mo.gov/>

## Input Needed for Mental Health First Aid Training Locations and Schedule

How would you react if someone in your library was experiencing a mental health crisis? Would you know what to say or do? Mental Health First Aid (MHFA) training can equip anyone with the tools necessary to assist someone during a mental health crisis. It’s not training to make a diagnosis, but rather what to say or do, and how to get the help necessary for someone who is in a crisis situation.

The Missouri Department of Mental Health’s Librarian 411 Project will offer four **free** MHFA trainings for Missouri library staff in fall 2014 and spring 2015. We need your help in determining where and when these workshops will take place. Please take a moment to complete our survey: <https://www.surveymonkey.com/s/ZRJ78KQ>.

This activity is supported by the Institute of Museum and Library Services under the provisions of the Library Services and Technology Act as administered by the Missouri State Library, a division of the Office of the Secretary of State.

Tonya Hays-Martin

Librarian II

Fulton State Hospital Library

600 East Fifth Street

Fulton, MO 65251

## Mid-America Library Alliance Updates

### Group Seating Tickets for Kansas City Broadway Series Shows

The Mid-America Library Alliance (MALA) has blocked a group of tickets for our MALA members and their guests to some of the most exciting shows to visit the Music Hall and Kauffman Center for the Performing Arts. See all five Kansas City Broadway Series Shows and two special engagements. There are a limited amount of tickets available for purchase, and orders will be filled on a first come, first served basis. Payment must be made by credit card at the time of purchase. No checks will be accepted.

If your organization is not a MALA member, you can join as an [Educational Affiliate Member](#) to participate in these special events!

The shows/dates listed below have tickets available for purchase now. To purchase tickets, please click on the show title:

#### [Mamma Mia!](#)

Friday, October 10, 2014, 7:30 p.m., Music Hall, Orchestra Seats - \$74.00 per ticket

#### [Book of Mormon - The Musical](#)

Friday, March 6, 2015, 7:30 p.m., Music Hall, Orchestra Seats - \$98.00 per ticket  
(Note: Ticket sales end OCTOBER 17, 2014)

#### [Price is Right Live](#)

Saturday, November 15, 2014, 2:00 p.m., Music Hall, Orchestra Seats - \$54.00 per ticket

#### [Motown the Musical](#)

Friday, December 12, 2014, 7:30 p.m., Music Hall, Orchestra Seats - \$88.00 per ticket

#### [Chicago](#)

Friday, January 23, 2015, 7:30 p.m., Kauffman Center for Performing Arts, Grand Tier Seats - \$77.00 per ticket

#### [Peter and the Starcatcher](#)

Friday, April 3, 2015, 7:30 p.m., Kauffman Center for Performing Arts, Grand Tier Seats - \$77.00 per ticket

#### [Once](#)

Friday, June 19, 2015, 7:30 p.m., Kauffman Center for Performing Arts, Grand Tier Seats - \$77.00 per ticket

For more information, contact Susan Burton at [susanburton@mid-americalibraryalliance.org](mailto:susanburton@mid-americalibraryalliance.org) or (816) 521-7257.

### lynda.com 6-month Licenses Available through MALA

MALA is offering a round of [6-month licenses for lynda.com](#) to our membership – and they are going fast! These individual licenses (one user per license) allow each subscriber unlimited access to all the lynda.com content from September 1, 2014, until the end of February 2015 for **only \$50.00 per license**. Contact us right away to secure your spot!

Offering training your way and on your schedule, lynda.com is an award-winning provider of rich, relevant and educational materials with an ever-expanding library of thousands of media-rich online tutorials in a variety of topic areas.

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## Mid-America Library Alliance Updates

*(Continued from page 8)*

### lynda.com 6-month Licenses Available through MALA

Apply what you can learn at your library:

- Build your Communication and Collaboration skills!
- Increase your Productivity!
- Engage Youth and Teens with new skills in Video, Music, and Animation!
- Assist Patrons asking about Microsoft, Adobe and Apple/Mac applications!
- Redesign your library space in CAD!
- Energize your Displays with Photography and Design!
- Expand your Social Media presence effectively and Reach New Audiences!
- Leverage Mobile Apps to reach Patrons in new ways!
- Keep your IT Staff current on the latest products and versions!
- and much more, **all for just \$50.00 per license!**

lynda.com's all-star team of trainers and teachers provides comprehensive and unbiased movie-based training to an international membership of tens of thousands of subscribers. lynda.com is ideal for finding both quick answers as well as undergoing entire training series. lynda.com offers videos for all skill levels that can be viewed a few minutes at a time or longer. Those who finish a training series will receive a custom-made certificate of completion.

If your organization is already a member of MALA - you are eligible. Otherwise, it is easy to become a [MALA Educational Affiliate Member](#) today in order to take advantage of this great training opportunity. Please visit the membership page of our website to learn more about becoming a MALA Educational Affiliate member.

Visit our website at [www.mid-americalibraryalliance.org](http://www.mid-americalibraryalliance.org) or contact Kirsten Myers by email at [kirstenmyers@mid-americalibraryalliance.org](mailto:kirstenmyers@mid-americalibraryalliance.org) or by phone at 816-521-7266 for more information.

### MALA Fall Workshops

MALA's lineup of in-person workshops is open for registration. For descriptions and pricing, please click the workshop link for more information.

#### Cross-Category Basic Library Skills and Supervisory/Management/Leadership:

[*Editor's note:* Please note that both of these dates will have already passed by the time this issue of *MO Info* is published, on September 15, 2014.]

9/10/2014: [Herding Kittens: How to Have Influence When You Don't Have Power or Authority](#) – Pat Wagner

9/11/2014: [Conflict Management for Adults](#) – Pat Wagner

#### Reader's Advisory:

9/30/2014: [Out of the Closet, Onto the Bookshelf: LGBTQ Literature](#) – Raine O'Tierney, Molly Wetta, and webcast with Leah White

11/6/2014: [Young at Heart—YA Books for Adults](#) – Kim Patton

10/21/2014: [Mystery Loves Company](#) – Laura McHugh and Beth Atwater

#### Basic Library Service Skills:

9/25/2014: [Creating a Customer Service Environment in Your Library](#) – Tiffany Hentschel

10/2/2014: [Reaching Out to the Business Community: Using What You Know](#) – Amy Fisher

10/16/2014: [Graphic Design 101](#) – Rusty Kugler and Mikhail Shadeed

11/18/2014: [I Have to Be a Technology Teacher? HELP!](#) – Ann Dreiling, Scott Sime, and Sherly Nance-Durst

#### Supervisory/Management/Leadership:

10/14/2014: [Facebook Firings and Social Media Discipline Webcasts Coffee](#) – Attorney Melissa Fleischer

11/21/2014: [Fundamentals of Coaching, Counseling, & Discipline in Your Library](#) – Tiffany Hentschel

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## Fontbonne Library Staff Explore Makerspace at U City Public Library

The Fontbonne Library faculty and staff spent the morning of their annual retreat on August 12th visiting the University City Public Library, checking out (pun intended) some of the new technology being put in place thanks to a three-year grant from MOREnet. The focus of the grant is to create a makerspace of the Library. U City Public Library's Christa Van Herreweghe, Assistant Director, and Bill Coleman, IT, explained the process of obtaining the grant and the technology they plan to add to the library as a result of the grant. New technology and programs will be dispersed throughout the Library once everything is in place, including recording booths, film editing software, and lots of new hardware.

The Fontbonne visitors had the opportunity to use the 3-D scanner, 3-D printer and its software, Google Glass, ChromeBooks, and view the ALA Lincoln exhibit, among other activities. It was a great opportunity to get to know our neighbors a little better and see some cutting-edge technology in action. We even took home a daisy coaster made on the 3-D printer.

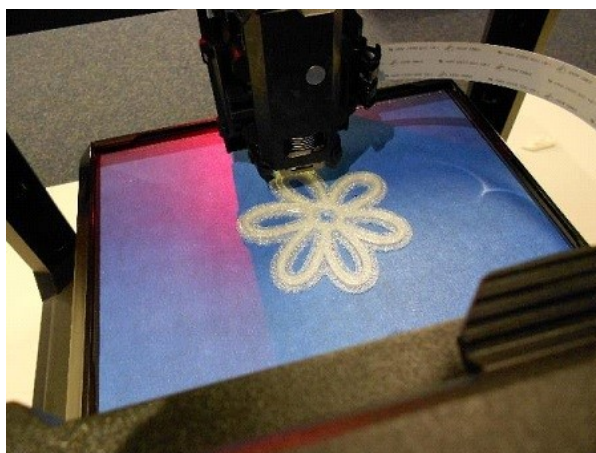
Jane Theissen  
Reference Librarian and Associate Professor  
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[314-889-4570](tel:314-889-4570)



Christa Van Herreweghe welcomes the Fontbonne Library staff.



Bill Coleman explains 3-D printing to JC Jackson, Jayme Abbott, Sharon McCaslin, Catherine Lucy, and Julie Portman from Fontbonne.



Here's our 3-D daisy coaster, ready to come off the printer.

## Health Information Resources for Limited English Proficient Persons

Numerous studies over the past 25 years have demonstrated a strong connection between language and health. Language can affect the accuracy of patient histories, the ability to engage in treatment decision-making, understanding a medical diagnosis or treatment, patient trust level with care providers, underuse of primary and preventative care, and lower use or misuse of medications. Culture also plays a significant role in health, healing and wellness belief systems - impacting how illness, disease, and their causes are perceived by the patient and the care provider.

The [story](#) of Mohammad Kochi illustrates how language and culture can impact health outcomes. Mr. Kochi, a 63-year-old from Afghanistan, is diagnosed with stomach cancer. While he agrees to surgery, he declines chemotherapy due to religious beliefs, language barriers, and family conflict. Mr. Kochi is a Limited English Proficient (LEP) person.

An LEP person is defined as an individual who does not speak English as their primary language and has a limited ability to read, speak, write, or understand English. An LEP person's national origin is based on ancestry, not citizenship. There are an estimated 25.3 million LEP individuals in the United States – up 81% since 1990, according to the Migration Policy Institute article "[Limited English Proficient Population of the United States](#)."

These persons are protected under Title VI of the Civil Rights Act of 1964, and all organizations receiving Federal financial assistance have a responsibility to take "reasonable" steps to ensure meaningful access to their programs and activities by persons with LEP. Title VI applies to many types of organizations including schools, hospitals, public health clinics, police departments, and social services.

Libraries can play a key role in supporting an organization's ability to provide meaningful access, especially in the area of health information. The National Library of Medicine (NLM) has developed many no-cost LEP-friendly health information resources for a variety of age and language groups. In addition, there are government agencies and authoritative non-profit organizations creating free health information content to address the linguistic diversity of the communities you serve.

Spanish is the predominant language - other than English - spoken in Missouri. The most common non-English languages spoken in Missouri are Spanish or Spanish Creole, German, Chinese, French (including Patois and Cajon) and Vietnamese, according to the Missouri Economic Bureau's [Population Data Series : The Many Languages of Missouri](#). The following table from the [Migration Policy Institute](#) shows the LEP populations in Missouri and the states bordering Missouri:

| State    | LEP Population | % State Population | % Change 1990-2011 |
|----------|----------------|--------------------|--------------------|
| Arkansas | 90,000         | 3.3%               | 421.8%             |
| Illinois | 1,157,300      | 9.6%               | 79.2%              |
| Iowa     | 84,000         | 2.9%               | 175.3%             |
| Kentucky | 85,700         | 2.1%               | 294.4%             |
| Missouri | 130,400        | 2.3%               | 133.9%             |
| Nebraska | 79,100         | 4.6%               | 375.1%             |

### Supporting LEP Person's Access to Health Information

#### Public Libraries

Public libraries are highly focused on serving their local constituency, and continue to be an excellent conduit for transferring health information to community members with trained staff and technology infrastructure. For many citizens, the public library is the go-place for health information.

*(Continued on page 12)*

## Health Information Resources for Limited English Proficient Persons

*(Continued from page 11)*

### *INVESTIGATE:*

- What languages are represented in your community?
- What health information resources do you have access to in other languages?
- What organizations in your community might you work with to assist a non-English speaker with health information?

### *SHARE WITH:*

- Local health departments, emergency responders, police and fire departments, clinics, hospitals, schools, churches.

### **K-12, Colleges, and Universities**

Students whose first language is not English require language supports in order to meaningfully participate in school. Schools must also adequately communicate with limited-English-speaking parents about important school-related information in their preferred language, according to the U.S. Department of Education, Office for Civil Rights article on Title VI Enforcement Highlights from July 2012 <http://www2.ed.gov/documents/press-releases/title-vi-enforcement.pdf>.

If you work in a K-12 setting, educators can utilize these resources in the classroom to help introduce, reinforce, and supplement health and science curricula; and school nurses can use them to enhance communication with students and parents. Here are the percentages of school-aged children of immigrants in the Missouri and the states bordering Missouri, from Urban Institute's [Children of Immigrants Data Tool, 2011](#):

|          |        |
|----------|--------|
| Arkansas | 10.12% |
| Illinois | 25.52% |
| Iowa     | 9.05%  |
| Kansas   | 13.88% |
| Missouri | 7.04%  |
| Nebraska | 13.03% |

If you work with colleges or universities offering allied health or health sciences degrees, students would benefit from knowledge of these resources as future healthcare workers.

### *INVESTIGATE:*

- What languages are represented in your school district, college, or university?
- What health information resources do you have in other languages?
- Who in your institution or community would benefit from these resources?
- Do you have access to trained interpreters? If so, what languages?

### *SHARE WITH:*

- Teachers, faculty, school nurses, students, parents, administrators.

### **Medical Care and Public Health**

Communication problems are the most common cause of serious adverse events with LEP patients and clients. They are at higher risk for longer hospital stays, readmission, misdiagnosis, and inappropriate treatment.

*(Continued on page 13)*

## Health Information Resources for Limited English Proficient Persons

*(Continued from page 12)*

### *INVESTIGATE:*

- What languages are represented in communities served by the medical care or public health staff?
- What health information resources do you have in other languages?
- Who in your institution or community would benefit from these resources?
- Do you have access to trained interpreters? If so, what languages?

### *SHARE WITH:*

- Clinical staff, compliance staff, volunteers, case workers, patient navigators.

## Resources

### Multi-Language Resources

DeafMD.org

<http://www.deafmd.org/>

Provides accurate, concise, and valuable health information in American Sign Language using health information created by the Centers for Disease Control and the National Institutes of Health.

EthnoMed

<http://ethnomed.org>

Information about culture, language, health, illness and community resources for working with different ethnic groups.

Health Info Translations

<http://www.healthinfotranslations.com>

Plain language health education resources for health care professionals and those working in communities with limited English proficient populations.

Health Translations Online Directory

<http://www.healthtranslations.vic.gov.au/>

Customize the popular “I Speak” poster to identify the language spoken. For those working in health care or public health settings, the document can be designed to include the languages relevant to your community. Note: does not include tandem English text.

HealthyRoadsMedia

<http://healthyroadsmedia.org/>

This site provides quality health information in a variety of multimedia formats in numerous languages. It is a must-know site for serving diverse communities.

La Leche League

<http://www.llli.org/resources/otherlanguages.html?m=0.0.4>

Support, encouragement, information, and education, and to promote a better understanding of breastfeeding as an important element in the healthy development of the baby and mother.

Lab Tests Online

[www.labtestsonline.org](http://www.labtestsonline.org)

This site is a useful tool for understanding laboratory tests – why certain tests are performed, how the tests are done, and what the results mean.

*(Continued on page 14)*

## Health Information Resources for Limited English Proficient Persons

*(Continued from page 13)*

MedlinePlus Health Information in Multiple Languages

<http://www.nlm.nih.gov/medlineplus/languages/languages.html>

Information in over 48 languages from the National Library of Medicine's premier consumer health website.

Refugee Health Information Network

<http://www.rhin.org/>

Information on health conditions for those working with refugee or limited English proficient populations.

ToxMystery

<http://toxmystery.nlm.nih.gov>

ToxMystery is an interactive site in a game format that helps kids 7-11 years old learn about household chemical hazards. In both English and Spanish, Toxie the Cat helps kids find hidden hazards in the home.

### Tools for Demographics, Statistics, and Health Status Indicators

U.S. Census

<http://quickfacts.census.gov/qfd/index.html>

A good place to start is the Quick Facts section of the U.S. Census site to get basic demographics. Select your state on the map, then narrow by county or city.

Modern Language Association (MLA) Language Map Data Center

[www.mla.org/map\\_data](http://www.mla.org/map_data)

Knowing the languages spoken in your community is essential for providing better services. Use this tool to find languages spoken by city and zip code from the 2000 census and as recently as 2010 by county.

County Health Rankings – Robert Wood Johnson Foundation

[www.countyhealthrankings.org/](http://www.countyhealthrankings.org/)

This essential site allows users to see county snapshots and compare rankings for health outcomes and health factors with ease.

Community Health Needs Assessment (CHNA)

<http://assessment.communitycommons.org/CHNA/>

Visit this site to learn more about the new requirements for non-profit hospitals under the Affordable Care Act and resources for conducting community needs assessments.

Health Data Tools and Statistics from PHPartners

[http://phpartners.org/health\\_stats.html](http://phpartners.org/health_stats.html)

This site compiles many of the resources listed here into one page for county and state data (CHSI, County Health Rankings, Kaiser State Health Facts), and a plethora of additional statistical resources.

Community Health Status Indicators (CHSI)

[www.cdc.gov/CommunityHealth/](http://www.cdc.gov/CommunityHealth/)

CHSI provides an overview of key health indicators for local communities. Users can search for a specific county and get a quick overview of demographics, leading causes of death, vulnerable populations, environmental health issues and more.

### Videos for Training

[http://www.hhs.gov/ocr/civilrights/resources/specialtopics/lep/video\\_cc.wmv](http://www.hhs.gov/ocr/civilrights/resources/specialtopics/lep/video_cc.wmv). A series of vignettes illustrating the importance of language assistance in a variety of settings (medical care, food/nutrition services, use of non-trained interpreters)

*(Continued on page 21)*

## St. Louis Research Library Consortium Joins MOBIUS As New Cluster Explore

In the spring of 2015, MOBIUS will have a new cluster called **Explore!** The new cluster will include the member libraries of the St. Louis Research Library Consortium who currently manage their own Innovative Interfaces system. This consortium will migrate from Millennium to Sierra and become a full MOBIUS partner.

Libraries included in this cluster are: the Missouri Botanical Garden, the Missouri History Museum, the Saint Louis Art Museum, and Barnes-Jewish College Goldfarb School of Nursing. Goldfarb and the Art Museum currently share their materials via the MOBIUS Union Catalog but will now become full members.

MOBIUS director Donna Bacon noted, "This will be our 11th cluster and the first one created since our original inception. We are excited about this new partnership and the access this will bring for MOBIUS users to some very special collections in Missouri".

The St. Louis Research Libraries Consortium began in 2003 with the initial partnership of the Missouri History Museum, the Saint Louis Art Museum and the Missouri Botanical Garden. Goldfarb School of Nursing joined the Consortium in 2010. The libraries have shared a single ILS, hosted at the Missouri Botanical Garden. The initial installation was made possible by a generous grant from the Andrew W. Mellon Foundation.

In addition to making a Millennium ILS financially possible for these libraries, the consortium has led to other benefits as well. Although the libraries have very different subject specialties and almost no collection overlap, the staffs became well acquainted with one another during training and have continued to rely upon each other as a resource for workflow and technology issues. Consortium partners have also collaborated on digitization and collection development projects.

When forming their consortium initially, the libraries selected Innovative Interfaces as their vendor with the hope that it would make a future transition to MOBIUS easier. For more than a decade, the transition timing was problematic for at least one library or for MOBIUS itself. But patience has paid off! The St. Louis Research Libraries Consortium is working on the transition this fall, and eager to participate in the benefits of multi-state cooperation under their new "nom de plume" as the MOBIUS cluster Explore.

Emily Jaycox  
Missouri History Museum Library  
On behalf of SLRLC / Explore

## Teen Fandom Con in St. Charles

The St. Charles City-County Library District held its first Teen Fandom Con at the Spencer Road Branch on June 14<sup>th</sup>. The Con was an all-day celebration of pop culture just for teens starting at 10 am and ending at 6 pm. The day was filled with sixteen panel discussions on topics from Dr. Who to The Fault in Our Stars to the Marvel Universe. Panel presenters included teenagers, library staff, and local business owners. Teens enjoyed an exhibit hall with local artists and businesses, and two food trucks! Almost all of the 350 teen attendees came in costume, and many participated in our cosplay contest.

Many of the teens that participate in Anime Clubs and Teen Advisory Boards across the District had been asking for a Con for years. We are so grateful for the support of the staff and community. It was a fantastic way to kick off our Summer Reading Program. After such a great success for our first year, we foresee this becoming a great yearly tradition, tentatively scheduled for June 13<sup>th</sup>, 2015.

Maggie Melson  
Children's/Teen Librarian  
St. Charles City-County Library District  
Spencer Road Branch

## Amigos Updates

### Carmen Cowick Joins Amigos as Collection Care Librarian



Carmen Cowick

Amigos is pleased to announce that Carmen Cowick has joined our staff as Continuing Education Librarian, specializing in preservation and collections care. In her position, Cowick will provide training, support, and consulting services in these areas for Amigos member libraries. She will report to Chief Member Services Officer Laura Kimberly.

Cowick comes to Amigos from The American Irish Historical Society, New York City, where she served in the library and archives. She previously worked for The Seamen's Church Institute, New York City; and the Special Collections Department at the City University of New York (CUNY), Queens College, in New York City. She received a bachelor's degree in art history and a master's degree in library studies with a certificate in archives and preservation of cultural materials from CUNY Queens College.

Cowick said she is excited to be taking on the role as the Collections Care Librarian at Amigos. "I hope to share my passion and knowledge for preservation and collections care as a whole with all Amigos members," she said. "I look forward to working together with our members in providing both educational opportunities and personalized consultation services in the collections care field."

"We are thrilled to have Carmen on board and be able to offer Amigos members her considerable knowledge and expertise," said Kimberly. "Her addition strengthens and enhances our ability to deliver the level of professional collections care our members have come to expect. Carmen will be working closely with Bill Walker, who has so capably served Amigos members as Imaging Field Services Officer, providing his metadata and imaging expertise to Amigos members."

Kimberly notes that as it has in the past, access to emergency disaster recovery support will continue as a free member service, as will general preservation and imaging support through the Ask Amigos library support service. Preservation training, digital imaging technology training, emergency preparedness and recovery planning, and site surveys will continue to be primary fee-based services. Additionally, both Cowick and Walker will be available through Amigos Consulting Services.

### Internet Librarian 2014 Offers Big Discount to Amigos Members

Attending the Internet Librarian 2014 Conference October 27-29 in Monterey, CA? Register through Amigos and save \$150!

For a limited time, Amigos members are eligible for a registration discount. To receive this discount, members must register by September 26. Complete discount and registration details are available at <http://www.amigos.org/node/2036>. For more information, contact Chris Brown at Amigos, 800-843-8482, ext. 2843, or [brown@amigos.org](mailto:brown@amigos.org).

### Registration now open For "Libraries, Authors, and Publishing:" Online conference on September 18

Keynote speaker Andrew Richard Albanese will kick off the conference. Albanese is features editor of *Publishers Weekly*. He has covered the publishing and information technology fields since 1999, and has written for numerous publications, including *Lingua Franca* and *Salon.com*. Prior to joining *Publishers Weekly*, he was a reporter and editor at *Library Journal*, and a former editor with Oxford University Press and Regan Books.

Breakout sessions will be of interest to both academic and public library staffs. Topics include:

- Open textbooks
- The library as a for-fee publishing service or managing editor
- The Open Journal System
- How libraries can become active in publishing
- Partnerships among the public library, high school, and Smashwords
- Legal issues you should consider as libraries consider publishing services

Check the [conference website](#) for registration and programming information.

*(Continued on page 21)*



## Springfield-Greene County Library Updates

### **Brown v. Board of Education Family Tops Series**

More than 325 children, teens and adults attended a talk on July 31 by Linda Brown Thompson and Cheryl Brown Henderson, whose father lent his name to the landmark, 1954 U.S. Supreme Court case *Brown v. Board of Education*. The talk, sponsored by the Springfield-Greene County Library District and the Greater Springfield Race & Faith Collaborative, was the highlight of a series of lectures and films surrounding the exhibit, "Changing America: the Emancipation Proclamation, 1863 and the March on Washington, 1963." The national traveling exhibit was at the Library Center July 12-Aug. 22. It was presented by the Smithsonian's National Museum of African American History and Culture and the National Museum of American History in collaboration with the American Library Association Public Programs Office. The tour of the exhibition is made possible by the National Endowment for the Humanities: Exploring the Human Endeavor. Linda graduated from Springfield's Central High School, where the talk took place. The sisters and their mother also visited the church where their father Oliver Brown was a pastor until 1961, and toured their elementary school.

### **Library Center Offers iPads for In-library Use**

The Library Center just unveiled its Mediasurfer iPad dispenser, where patrons with library cards in good standing can check out one of 16 iPads to use in the building. Checkouts are for two hours, and are available for all ages. The addition of more devices helps meet public computer demand at the library district's busiest branch. With the addition of the iPads, the district continues to meet the tech demands of its patrons, with Chromebooks for in-library use, a Media Lab for audio and digital recordings and production, and a 3-D printer in the Midtown Carnegie Branch Library.

### **Greene Apple Grant to Provide Apple iMacs**

Twelve Apple iMac computers are expected by January 2015 at six branches in the Springfield-Greene County Library District. The library district recently won a \$14,310 Greene Apple Grant through LSTA to purchase the computers. The grant will also allow digitization technician Ben Divin to train staff members who will help our targeted audience of adults and young adults. The Library has seen an increase in requests for iMac computers throughout the district. The computers are expected by January 2015.

### **Tina Meier Headlines Bullying Prevention Series**

As part of a library series Oct. 2-27 for National Bullying Prevention Month, the library will host Tina Meier at a talk at 6 p.m. Oct. 27 in the Brentwood Branch Library. The event will be simulcast to the Library Center, Library Station and Midtown Carnegie Branch Library. Meier's daughter Megan Meier committed suicide after being bullied online. In this special event, Meier will share Megan's story and provide an overview of the technology that students are using in today's world. The month of programs will include book discussions, the film "Bully," a program to help parents of special needs children deal with bullying, a "Choose Kindness" postcard art competition for grades 6-12, storytimes and more throughout the 10 library branches.

### **Civil War Series Features Scholars and Abe Lincoln**

Civil War scholars and the living history scholar, Fritz Klein as President Abraham Lincoln, round out a series of 10 programs Oct. 8-28 called "Campaigns & Politics: the Civil War in 1864." Through the series, the library district continues its observance of the 150<sup>th</sup> anniversary year of the Civil War. It focuses on the campaigns and presidential election of 1864, the crucial fourth year of the war in which decisive battles took place in the Eastern and Western Theaters.

Kathleen O'Dell  
Community Relations Director  
Springfield-Greene County Library District  
[kathleeno@thelibrary.org](mailto:kathleeno@thelibrary.org)

## St. Louis County Library Updates

### Thanks, Readers!

The St. Louis Post-Dispatch recently polled its critics and readers for a list of “best of” in arts and entertainment, and published the winners as the 2014 Go! List. St. Louis County Library is proud that the readers chose us as No. 1 in Best Children’s Book Events. To view an upcoming list of author events at SLCL, visit [www.slcl.org/authors](http://www.slcl.org/authors).

### Library partners to offer programs and lunch for seniors

In September, St. Louis County Library and the Mid East Area Agency on Aging began a partnership which offers health tips, social interaction and assistance to older adults. “Healthy Living for Seniors” is a collaboration that brings seniors to library branches for information and lunch. The agency presents a program of interest to older adults in the morning and then gives each participant a free lunch. The agency also supplies transportation for those who need it. The program, transportation and lunch are free.

The three locations are:

- Fridays, 10 a.m. – 12:30 p.m., Daniel Boone Branch, 300 Clarkson Road, Ellisville;
- Monday and Friday, 10 a.m. – 12:30 p.m., Florissant Valley Branch, 195 New Florissant Road, Florissant;
- Mondays, 10 a.m. – 12:30 p.m.: Tesson Ferry Branch, 9920 Lin-Ferry Drive, St. Louis.

MEAAA’s programs cover a wide range of topics including Exercise at Any Age, Senior Moments, Health Screenings, Nutrition for Healthy Aging, Senior Scams and an Amateur Artist Group. Registration through the MEAAA is required; call 1-800-243-6060.

### This Library Really Rocks!

Saturday, July 12, was the 5<sup>th</sup> Annual Battle of the Bands. The event is part of Youth Services’ yearlong Art @ Your Library series. In May, bands were invited to submit a video of one song. Then, the general public could vote on its favorite. The top three plus two critic’s choices are asked to play at the Battle. This year was a first: Only five bands submitted videos, which meant they all made it. Bands Paper World, Guava, Sydney & Danielle, Faculty Fun Night, and Coi & Quiet each played for 20 minutes before a panel of four judges and a crowd of 130. When everyone finished playing and the scores were averaged, things got very interesting. There was a tie for first place between two bands: Guava and Coi & Quiet. We stumbled for a minute about what to do because it was something we didn’t anticipate. In the end, we split the prize money evenly. Everyone agreed that was fair. Both bands are invited to perform at the 2015 Battle of the Bands.



Guava, pictured above, was one of the winners at St. Louis County Library’s 5th Annual Battle of the Bands. Photo by Dave Moore.

Julie Cruise (submitted "Library partners to offer programs and lunch for seniors")

Publications Coordinator

Angie Rundle-Hart (submitted "The library really rocks!")

Youth Services Specialist

St. Louis County Library

## Reprint of “Batman Day at the Library - or, How to Plan a Program in Three Days”



Batman loves the library. Photo by Sarah Bean Thompson.

[*Editor's note:* This blog post was first published by Sarah Thompson at her blog *GreenBeanTeenQueen*, at <http://www.greenbeanteenqueen.com/2014/07/batman-day-at-library-or-how-to-plan.html>. It was featured in the July 30, 2014 edition of *AL Direct*, under the heading “Tips & Ideas”, which can be found at <http://www.americanlibrariesmagazine.org/aldirect/al-direct-july-30-2014>.]

Part of being a librarian means the ability to be flexible and spontaneous. When I got to work on Wednesday (which was Batman Day) I was told that we had been getting calls about a Batman Day at the Library celebration we were hosting on Saturday. Turns out, we were advertised on the DC Comics Blog as a location hosting a Batman celebration on Saturday. (I think this occurred when I requested some promotional Batman items, but I'm not exactly sure.) All I know is that we were given three days to plan an unexpected program. Luckily, I work with an amazing team (and a wonderfully nerdy team!) of people so we threw together an amazing program.

task, worked together, and created a pretty incredible program that was a lot of fun. We tried to keep the activities simple and fun and stuck to a lot of basics like trivia, games, and crafts.

Planning a program in just a few days took a lot of brainstorming and Batman research. But I'm amazingly lucky to work with a great group of people who all jumped on board and helped out. Everyone took on a

Here's what we did:

- Screenings of Batman The Animated Series. - According to my husband, who is a big Batman fan, this series is the best of the animated series and might be the best incarnation of Batman on screen, so we knew it would be a hit as part of our party.
- Bat Trivia - I found several quizzes on Sporcle.com that I adapted for our Batman trivia. I made sure to have some that were easy (name the characters) to hard (who said it-Batman or Shakespeare?)
- Scavenger Hunt - My amazing staff pulled together to create some amazing scavenger hunts around the library (and these sneakily taught our kids all about the library!) One scavenger hunt included riddles from the Riddler that needed to be solved. The riddles were clues to the locations of the question marks around the library. The other scavenger hunt was a hunt down the villains around the library. We printed off pictures of the characters and hung them around the library for the kids to find.
- Bat Villain shooting gallery - My awesome staff put this together as well and created a shooting gallery using nerf guns, styrofoam blocks, and pictures of various bat villains. This was recycled from our Star Wars program and worked well with Batman too. It was a huge hit and the kids loved it. It was also fun for the younger kids who couldn't do the scavenger hunt or trivia.

*(Continued on page 20)*

## Reprint of “Batman Day at the Library - or, How to Plan a Program in Three Days”

*(Continue from page 19)*

- Batarang Toss - Using the diecut machine, we cut out dies and my staff created black and yellow boxes for the kids to toss bats into. Another good activity for the younger kids.
- Build Gotham City - I couldn't have done this without my staff who again, pulled together to cover wooden blocks in black paper to create Gotham City building blocks. This was another option for the younger kids.
- Batman Cubee crafts - Printed off from the [Cubee Craft website](#)
- A Batman Fan Discussion - My husband led this discussion for teens and adults about all things Batman-the best actor to portray Batman, best Bat Villain, best movie/TV Show, thoughts on the upcoming movie and Gotham TV Show, and various Batman theories.
- Lots of freebies and goodies! - Thanks to our local comic book store and Random House, we were able to give away lots of great posters, Batman masks, buttons, tattoos, and comics.

And of course, the highlight of the program was having Batman at the library! I am very lucky that I was able to meet our local Batman. We have the most amazing guy in town that dresses up as Batman and makes appearances and I was able to book him for the morning to come take photos with the kids. It was a huge hit and the kids were in awe of him. The best was seeing the kids dressed up and being amazed that their favorite superhero was right in front of them! And I got to promote the library to Batman which was pretty awesome!

We decorated the room with diecut bats and I cut out a skyline of Gotham City from a tri-fold science board that I had painted black with yellow windows. One of my amazing co-workers created a Bat Signal using a projector and Powerpoint that we projected onto the ceiling. I also used print outs of a Bat Signal on the floor to lead patrons down the concourse and around the corner to where the event was and where Batman was located for photos. Seeing a video of a previous Batman appearance, I made sure to have a barricade up to keep a line for photos going smoothly.

We promoted the program through our media channels, distributed fliers to local comic book stores, promoted in on library Facebook pages (and got coverage on Batman's page too!) as well as being advertised on our area visitor's bureau blog and on DC Comics blogs. For putting together a three day program, all of my staff and awesome co-workers came together wonderfully and helped spread the word. We ended up having over 100 people at the event, which was pretty impressive for doing something on such short notice!

Overall the program was incredibly well attended and well received. We had plenty of activities, but if we did it again, I would like to book a larger room, since we were in our smaller Story Hour Room. This way everything could be more spread out. All the activities ran themselves really well so staff didn't have to do much but mingle, restock supplies and hand out prizes.

It was a great success and I can't wait to host another Batman Day at the Library!

Sarah Bean Thompson  
Youth Services Manager  
The Library Center  
Springfield-Greene County Library  
[sarahbean@thelibrary.org](mailto:sarahbean@thelibrary.org)



“Why, yes, I actually get paid to dress up and pose with Batman! My job is awesome!” Photo by Sarah Bean Thompson.

## Mid-America Library Alliance Updates

*(Continued from page 9)*

### Library Programs and Trends:

9/23/2014: [This Archive Does More Than Genealogy: The National Archives at Kansas City Tour](#)

10/23/2014: [Young Adult Workshop 2014](#) – Let's Hook Up: Teens and Libraries

12/3, 12/10 and 12/17: [How to Accomplish More in Less Time and with Less Effort and Stress](#) (3-week series of 90-minute webcasts)

Kirsten Myers

Special Projects Coordinator and Courier Services

Mid-America Library Alliance

[kirstenmyers@mid-americalibraryalliance.org](mailto:kirstenmyers@mid-americalibraryalliance.org)

## Health Information Resources for Limited English Proficient Persons

*(Continued from page 14)*

Mohammad Kochi's Story <https://www.youtube.com/watch?v=zxFS0Q2sG4Y&feature=youtu.be> Mohammad Kochi is a 63 year old man from Afghanistan who is diagnosed with stomach cancer. He agrees to have surgery, but later refuses his oncologist's recommendation for chemotherapy due to religious beliefs, language barriers and family conflict.

For more information contact:

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Barb Jones

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National Network of Libraries of Medicine

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## Amigos Updates

*(Continued from page 16)*

### Upcoming training classes from Amigos

[Know & Go: Teens Create in the Library using Makerspaces and Maker Labs](#)

September 22

1:30 p.m.-2:30 p.m. CDT

[Tech Tools and Apps for the Reference Desk](#)

September 23 & 30

10:30 a.m.-12:30 p.m. CDT

[Digitizing Analog Audio Resources](#)

September 24-25

10:30 a.m.-12:30 p.m. CDT

[Cataloging with RDA](#)

September 30-October 3

10:30 a.m.-12:30 p.m. CDT

Classes meet online. Visit the Amigos Continuing Education [Training Schedule](#) for a complete list of scheduled training.

Larry Godwin

Communications Specialist

Amigos Library Services

[godwin@amigos.org](mailto:godwin@amigos.org)



The Missouri Library Association, Columbia, MO, est. 1900, is the Missouri State Chapter of the American Library Association, Chicago, IL.

### MO INFO Submission Guidelines

**MO INFO** (ISSN 0884-2205) is published six times/year (January, March, May, July, September, and November).

The most recent issue as well as back issues of MO INFO can be viewed on the MLA membership webpage at <http://molib.org/membership/index.html#moinfo>.

MO INFO is produced by the Publications Committee. To facilitate the Committee's production process, please follow the submission suggestions below.

Article format:

- Microsoft Word document
- Include desired headline and your contact email and role in MLA
- Include digital photos (with captions) and graphics with your articles as desired

Article and Advertising Submission Deadline: 15th of the month preceding publication.

Article copy submitted by email to Jennifer Parsons at [parsons.jm@gmail.com](mailto:parsons.jm@gmail.com).

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