Missouri Library Association
Annual Conference 2023
Program

CELEBRATING A CULTURE OF CARE
Wednesday, Oct. 4

8:00 AM - 4:00 PM Registration and Check-in / Atrium

Our registration and hospitality desk will be combined, with MLA volunteers and Amigos staff available to assist with questions about the conference and local amenities.

- Pick up your conference badge, ribbons and bag of goodies.
- Ask directional questions
- Get technical help
- Get the hotel wifi password
- Register on-site, vendors and attendees
- Buy a Bohley Trivia Ticket $20
- Pick up Pub Crawl Uber & Lyft Coupon Information
- Learn more about dining and entertainment options in COMO

On-site Registration will be available at non-member rates (invoice only) and is set as follows:

Full Conference $290
One Day $235
Single Session Presenter $20
One-day trade show $85

Scan the QR Code to get the Sched App!
Join us for the Performer’s Showcase!
We will preview more than a dozen shows from professional performers, including musicians, storytellers, magicians, puppeteers and more.
After the showcase there will be opportunities to visit with the performers!
Renovating for the Missing Patron with David Vinjamuri and Joe Huberty / Parliament II

How can you renovate library space to meet the hidden needs of your community?

The most important patron of your library may be one who is not a current patron. How do identify these patrons, assess their needs and design space for them? How can observational research complement traditional community outreach methods like surveys, focus groups and community input sessions?

How can you optimize the size and location of your collection based on circulation velocity? What can a daypart analysis of current library usage tell you about your space?

Join NYU professor and author of "Library Space Planning: A PLA Guide" (ALA, 2019) for a rich discussion of planning for a renovation or new construction. Joe Huberty of Engberg Anderson, provides additional insight from the perspective of an architect.
Intellectual Freedom Workshop presented by the MLA Intellectual Freedom Committee / Parliament I

Libraries need staff who are conversant in intellectual freedom, in all departments and on all levels. This three-hour workshop is designed to give attendees a broad overview of Intellectual Freedom as the basis of library services and increase their comfort level when interacting with their community.

If you have ever found yourself explaining why we collect certain types of books, protecting a user’s privacy by asking the police for a subpoena, or finding creative ways to remove barriers to access, this is the session for you. The workshop is divided into three sections that provide a short information component followed by a small group breakout, where attendees will be led through scenarios. These “Practical & Everyday” scenarios are the focus of the workshop, when attendees will have the time to listen and work through real situations from libraries and come away with ideas and tools they can apply in their own libraries.
Creating Community Connections Through Local History and Genealogy / Windsor II

During this pre-conference session, attendees will discover methods, resources, and practical skills that support local history and genealogy initiatives.

The DBRL Community Archive Project: Showcasing our Library and Community History
The Daniel Boone Regional Library Community Archive, launched in 2018, created a digital archive with lasting value to the community. Seth Smith will showcase the collection and discuss the process—from scanning software, to content management systems, and more—for navigating a digitization project.

Discover History with the State Historical Society of Missouri
Discover all SHSMO has to offer. Kathleen Seale will give an overview of manuscripts, photographs, maps and more. Patsy Luebbert will highlight SHSMO's ongoing role in newspaper preservation and access. And Haley Frizzle-Green will discuss the RadiOzark Record Collection, its traveling exhibit, and community partner programs.

Building a Community-Centered Black History Program
Learn how the Joplin Public Library programming team created a community-centered Black History Fair. Christina Matekel-Gibson will discuss how the project developed, how it has grown, and the program's collaborative nature, while sharing successes, areas for improvement, and the integral community partnerships that made it possible.

Join us for a social hour at the Columbia Mall Cafe Court following this session. Pre-conference session attendance not required.
Moments of Zen / Parliament III

As service providers, we are exposed to a variety of daily stressors. So what do you do when you are stressed out at work? You can’t get a spa treatment or do yoga between the stacks. In this session, we will explore simple and quick self-care strategies to get you through the workday. This self-care oriented workshop is presented by Ricqui Brooks, Adult Literacy Coordinator of St. Louis County Library.

Engaging with the News Media / Windsor I

This presentation will include Brent’s 10 Commandments for Media Relations along with some strategies for communicating your messages through the news media. Presenter Brent Ghan is the former Deputy Executive Director of the Missouri School Boards’ Association. His tips and tricks for successful news media engagement are geared toward non-profit leaders.
University of Missouri Libraries Depository Tours / 2908 Lemone Industrial Blvd, Columbia, MO 65201

Take this rare opportunity to tour UMLD, an off-campus storage facility for important, but infrequently used, library materials. UMLD is designed to provide high-density storage in an excellent climate controlled environment. These controlled environments ensure that valuable, yet fragile, paper materials will be available for generations to come.

Attendees must provide their own transportation. Limited to 20 people per tour. Registration via form is required. Please visit our online form to register and to indicate interest in carpooling.

Tours at 9:00 am, 10:00 am & 11:00 am and run for 45 minutes.
Get to know ALA's new president Emily Drabinski! Her talk will center on the role of the library as community infrastructure and the role library workers play in enhancing public life.

Drabinski has served as chair of the International Relations Committee (2020-21), ALA councilor-at-large (2018-20) and chair of the Association of College and Research Libraries (ACRL) Information Literacy Frameworks and Standards Committee (2019-20). She is an active member of ACRL and Core (Core: Leadership, Infrastructure, Futures). She is co-chair of the ACRL President’s Program Planning Committee (2020-21) and serves as reviews editor for College & Research Libraries.

Emily Drabinski is Critical Pedagogy Librarian at the Graduate Center, City University of New York. She publishes and presents widely on topics related to knowledge organization, information literacy, and critical perspectives in librarianship.
FOLIO Panel Discussion / Windsor II

Last summer, the University of Missouri Libraries migrated from Innovative Interfaces Sierra library platform to FOLIO, an open source, web-based application. A panel of MU librarians will discuss the migration process as well as the successes and challenges of their first year working in FOLIO.  
Panelists: Jennifer Walker, Acquisitions Librarian, University of Missouri Libraries  
Amanda Sprochi, Cataloger, University of Missouri Libraries  
Rhonda Whithaus, Head of Research and Information Services, University of Missouri Libraries  
Cindy Cotner, Head of Access Services, University of Missouri Libraries  
Steven Pryor, Director of Digital Initiatives, University of Missouri Libraries  
Ernest Shaw, Library Technology Services Manager, University of Missouri Libraries  

Adapting Your Security Strategies / Windsor III

This presentation will focus on key areas that will allow attendees to think outside of the box and create new, effective strategies when approaching security related events.  
Presenter: Dustin Koopman, Security Director, Mid-Continent Public Library
The Power of Personality / Parliament II

This presentation delves into the transformative power of personality in public libraries and how we can harness our individual passions and “nerdiness” to build stronger connections with the communities we serve. During this Breakout Session, we explore effective strategies for understanding our community’s needs and tailoring our services accordingly. Additionally, we will talk about how we can empower librarians to explore their passions, which in turn boosts engagement, participation, and fosters trust with patrons. By doing so, we create an environment that is enthusiastic, creative, warm and inclusive. This session will highlight successful experiences from Mid-Continent and beyond. Find inspiration to take action and fit your personality into the library!

Presenter: Megan Bing, Electronic Resources Librarian, Mid-Continent Public Library

Serving Intellectually and Developmentally Disabled Patrons in Rural Communities / Parliament III

In rural areas those with intellectual and developmental disabilities are often overlooked. In Stone County we have built a strong partnership with our local disabilities board, to provide a safe and fun environment for these members of the community. During this session, participants will learn about the easy ways they can provide equitable services in rural communities, and better reach this underserved group.

Presenter: Rebecca Hensley, Director, Stone County Library
No More Masters: Growing Your Career with Non-Traditional Methods / Polo Room

We all want to get ahead, but we don't all have the time or money for a Masters degree. Or for another Masters degree. If you want to grow your career without going back to school, you might consider obtaining a certification—a fully worthwhile, respected educational component that doesn't cost thousands of dollars or years of your life. Many sub-fields and areas of expertise provide solid ways to gain training and document your skills, making you more eligible for raises or new positions. This session will review how certifications work and look at some examples from various library-connected fields.

Presenter: Brian McCann, Systems and KM Manager, Stinson, LLP

Partnering with AmeriCorps as Libraries / Truman Room

AmeriCorps is the federal agency for national service and volunteerism. Learn how the Kansas City Public Library has partnered with AmeriCorps through its Library VISTA Project and the Missouri Community Service Commission through its Digital Corps program to increase its capacity to respond to community needs including digital literacy, health and wellbeing, homelessness, and more. Since 2015, more than 130 people have served through AmeriCorps-funded programs at the Kansas City Public Library helping more than 50,000 individuals gain access to quality information and community resources. Find out how your library can do the same!

Presenters: Becca Rendall, Americorps Program Manager, Kansas City Public Library
Brittany Stifler Crabtree, Executive Director, Missouri Community Service Commission
Rub elbows with all the good people of the Missouri Library Association. Celebrate how we’ve supported each other and our communities throughout this past year! Learn about new ways you can support your home state library association and sign up for some committees!

Sponsored by:
Meet with the people who made this conference possible--our vendors!

Sip on a cocktail and snack on light hors d'oeuvres while you visit the vendor booths, win prizes and rock out to "The Banned," the intellectual freedom rockers of the library world! You've never quite heard the Reading Rainbow theme song like this before!
Wednesday, Oct. 4

6:00 - 7:00 PM SISLT Reception / Windsor IV

Join staff and faculty from the MU School of Information and Learning Technologies for a social hour.
Light refreshments served.

School of Information Science & Learning Technologies
University of Missouri
Come enjoy prizes, snacks, drinks, trivia! This ticketed event benefits the Ronald G. Bohley Scholarship fund!

Meet our 2023 recipient, Jaclyn Crow!

“I am so honored to receive the 2023 Ronald G. Bohley Scholarship! I have worked as a Teen Specialist for the Central branch of the St. Louis Public Library for just over a year and a half, and I am in my third semester working toward my MLIS from San Jose State University.”

“As part of my studies, I am also involved with the Reading Nation Waterfall project to promote library usage and early childhood literacy in Indigenous communities. I love my work with youth, but in the future I would like to work in digital preservation of cultural heritage materials and promote youth engagement with digitally preserved primary sources of information.”
Thursday, Oct. 5

8:00 AM - 9:00 AM Vendor’s Breakfast / Expo Center

Start your morning off right with a hot breakfast buffet and a pleasant visit with our generous vendors! Don’t worry, we are serving more than just bacon!
9:00 AM - 9:45 AM Concurrent Sessions

**Open Educational Resources (OER) Empowering Missouri Librarians for a More Affordable and Inclusive Learning Experience / Windsor I**

The Missouri A&OER Conference is gearing up for our 5th year of providing space for librarians, faculty and administrators from around the state to learn from one another and to share the work they are doing to make higher education more affordable and inclusive. We invite you to share the OER support you want, the current topics you feel are important and how the conference can support your efforts. Join members of the Missouri A&OER Conference team for a discussion on advancing A&OER in Missouri, resources for A&OER, and how you can get involved.

**Presenters:** Christina Virden, E-Resources Coordinator, MOBIUS Consortium  
Scott Curtis, Teaching and Learning Librarian, University of Missouri-Kansas City  
Jeannette E. Pierce, Associate University Librarian for Research, Access, and Instructional Services, University of Missouri Libraries  
Tracy L. Stout, Head of Research and Instructional Services, Missouri State University

**Sharing is Caring: Hosting a Swap at Your Library / Windsor II**

Join staff from DBRL as they share with you their model for hosting a community-centered swap event at your library. This panel-style presentation will share their experiences on how to set up a swap, what to do with leftovers, and some examples of swaps hosted at DBRL. Swaps are a great way to promote sustainability by reducing waste and encouraging people to give a second life to items they would otherwise throw away. These programs are perfect for libraries looking to engage their communities in a fun, environmentally-friendly way.

**Panelists:** Megan Durham, Youth Services Librarian, Daniel Boone Regional Library  
Erin Swearngin, Youth Services Librarian, Daniel Boone Regional Library  
Katie Ziegler, Public Services Associate, Daniel Boone Regional Library  
Dana Bocke, Library Associate Children's Team, Daniel Boone Regional Library
Access and Innovation Grant Award Showcase / Windsor III

In 2023, five libraries together received over $22,000 in grants from the Missouri Library Association Access and Innovation Fund. Learn more about each of these projects, designed to enhance, support, and develop library technologies and innovations that improve patrons’ access to library services. These five libraries varied in size, type, location, and project - find out about their successful applications, learn about the winners of funding for 2024, and receive information on how to apply for the next cycle of funding.

**Presenter:** Cindy Thompson, MLA Access and Innovation Committee Chair, University of Missouri Libraries, Kansas City

Diversity, Equity, and Inclusion: Building Employee-Driven Initiatives in Public Libraries / Windsor IV

Many institutions are engaging in the critical and rewarding process of integrating diversity, equity, and inclusion into all facets of their organization’s work. This presentation will explore Mid-Continent Public Library’s experience with building a DEI framework, including the formation of a DEI Council, the development of a DEI strategic plan, and the creation of employee resource groups. We will provide practical and specific information about how each of these initiatives were undertaken, the lessons learned along the way, and the future of DEI at MCPL.

**Presenters:** Mikayla McLean, Youth Services Associate, Mid-Continent Public Library
Courtney Meyer, Talent Acquisition Manager, Mid-Continent Public Library
Building Multi-Audience Graphic Novel Collections - With Secrets from the Cataloger / Parliament I

Learn how to design a "collection of collections" for graphic novels in your library! As graphic works become more and more popular, it gets trickier to figure out how to organize them. Manga, graphic memoirs, nonfiction comics, TPBs -- where do they all go? See how Daniel Boone Regional Library has handled the challenge, by developing multiple collections divided by audience and content types. And get a special perspective on cataloging techniques to manage your collection more easily, and help your patrons find what they're after!

**Presenter:** Ethan Cordray, Cataloging Librarian, Daniel Boone Regional Library

Libraries and Bookshops: A FRIENDship / Parliament II

How creating a secondary market (an inhouse bookstore) for your library weeds can create a funding source, a richer community connection, and a stronger Friends membership.

**Presenters:** Hans P. Bremer, Bookstore Manager & Volunteer Coordinator, Rolling Hills Library
Jennifer George, Technical Services, Rolling Hills Library

Create Reading Connections with Reviews, Annotations, and Social Media / Parliament III

Learn to write compelling annotations, reviews, and more. Improving your writing skills can translate to higher circulation and increased engagement with library users. Perking up your prose can attract patron interest while promoting equity, diversity, inclusion, and social justice. Take it to the next level with exercises and tips that will help you read and listen with a writer's ear.

**Presenter:** Lucy M. Lockley, Lead Collection Development Librarian, St. Charles City-County Library
Uncovering History: Grave Cleaning as a Library Program / Polo Room

In the Fall of 2021 the Christian County Library had their first grave cleaning program, and we have not stopped since. May through October is now the grave cleaning season for our library system. Program participation runs the gamut from wanting to know how to clean a family member’s grave, to “I’ve seen this on TikTok”, to just wanting to be outside on a nice day. Grave cleaning appeals to everyone as it combines local history, storytelling, art, symbolism, community service, science, and sometimes invokes philosophical conversation or meditation.

Come find out why grave cleaning is such a gratifying and educational experience. It’s a lot of very messy work, but as you will see, it is worth it. Participants in this session will learn how to contact cemetery caretakers, what tools to use or not use, our cleaning process, and the tips we have learned that will save you time.

Presenters: Whit Gillenwaters, Branch Manager, Christian County Library
Charlee Evans, Adult Services Librarian, Christian County Library
**Doing Things with A & OER? Come tell us about it! / Expo Center**

**POSTER SESSION**

Do you have an affordable textbook program? Did you adapt or write an OER? Have you used an OER in a creative way in your classroom? Are there A&OER projects happening on your campus? We want to know all about it! The Missouri A&OER Conference is a free to attend annual conference focused on bringing librarians, faculty, administrators, and other campus stakeholders together to learn from leaders in the field, connect with one another, and discuss their successes and challenges. It is a great opportunity to showcase the work that your campus is doing with OER, affordable course materials, open pedagogy, and more. Stop by to talk to members of the conference planning team to learn more about the conference, this year's theme, and what you can expect as presenter.

**Poster Presenters:**
- Christina Virden, E-Resources Coordinator, MOBIUS Consortium
- Scott Curtis, Teaching and Learning Librarian, University of Missouri-Kansas City
- Jeannette E. Pierce, Associate University Librarian for Research, Access, and Instructional Services, University of Missouri Libraries
- Tracy L. Stout, Head of Research and Instructional Services, Missouri State University

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**The MASL Lesson Plan Database: Lesson Sharing and Collaboration / Expo Center**

**POSTER SESSION**

This poster session will share the MASL Lesson Plan Database with the MLA community. The MASL Lesson Plan database is a new collection of lesson plans created by Missouri school librarians for teaching library curriculum in schools, and edited by the MASL Curriculum Committee. Conversations about the database will be of interest to school librarians. Public and academic librarians may be interested in collaborations related to this initiative.

**Poster Presenters:**
- Melissa Corey, Library Media Specialist, Robidoux Middle School
- Jenna Kammer, Associate Professor, University of Central Missouri
Digital Music Access: An Action Research Investigation / Expo Center

POSTER SESSION

Public libraries provide access to materials and resources that patrons need to grow, stay connected, and enjoy their lives. Collections commonly have included recorded music, but access to digital music has become increasingly difficult to navigate. End user license agreements and digital rights management restrictions make it harder to share digital music in the ways that public libraries have historically operated. This poster looks at the history of music recordings and relevant published literature discussing the challenges presented by the growth of digital music, as well as advocates for a survey of library users to determine what digital music needs exist in their community. As increasing numbers of publishers release digital only or digital first music recordings, this poster presentation argues for the need for proactive research and action to ensure libraries remain at the forefront of digital access.

Poster Presenter: Charles Hower, Information Specialist, Johnson County Kansas Public Library

Censorship and Book Battles in Missouri / Expo Center

TABLE TALK

Join the MLA Intellectual Freedom Committee (IFC) to discuss censorship, book banning, and legislative issues happening in Missouri and find out more about how the IFC can support your library system!

Moderators: Joe Kohlburn, Emerging Technologies Librarian, Jefferson College Library
Colleen Norman, Youth Services Department Assistant, Mid-Continent Public Library

Sponsored by IFC
Missouri’s libraries are currently facing an unprecedented wave of book challenges, as well as legislation aimed at severely limiting librarians’ ability to serve patrons. We’re very concerned about our patrons’ well-being, especially those in underrepresented and marginalized communities—and we should be. Yet it’s also important to create a culture of care for our library workers, whether it’s those on the front lines, those meeting with patrons, administrators, and legislators; or those behind the scenes, selecting, cataloging, and processing books and media with new legal rules in mind. Such a culture might look like offering hybrid work schedules; encouraging workers to take earned time off instead of coming to work sick; providing effective diversity, equity, and inclusion training; and providing appropriate learning and development opportunities. The culture of care for library workers will vary, but will be guided by respect for workers as whole people.

Has your library’s culture always been one of care for its workers? If so, how is it supporting its staff right now? If your library is seeking to improve its culture of care, what changes would you make, and how can you get started? Let’s discuss what we’re doing or would like to do!

Moderator: Noel Kopriva, Agriculture and Engineering Librarian, University of Missouri Libraries
Reel in Readers: Social Media Strategies for Libraries / Expo Center

TABLE TALK

This summer, librarians responsible for social media at five academic libraries in mid-Missouri came together for a day-long retreat, and an ongoing collaboration was born. Talk with some of these librarians about how they run their social media accounts, how they come up with ideas for content, and how they handle the ever-changing rules of engagement. They may not be able to solve all of your social media problems, but sometimes commiseration alone provides a boost to keep up the good work. Platform-specific approaches will be discussed as well as general social media strategies. Recommendations for communicating with key stakeholder groups will be discussed, as well as suggestions for how to define success, especially in the face of low engagement.

Moderators: Emma Fernandez, Instruction Librarian, Stephens College
Jen Gravely, Assistant Director, Columbia College Library
Jill Mahoney, Director of Library, William Woods University
Victoria Knight, Director of Library Services, Westminster College

Supporting First Generation Students through the Academic Library

Expo Center

TABLE TALK

How can academic libraries best support first-generation students? It’s a huge accomplishment to be the first in the family to attend college, and the college library should be part of the journey. Libraries can provide crucial resources and support for first generation students. In this table talk, we will discuss ideas for outreach and services for first generation students.

Moderators: Abbie Brown, Student Success Librarian, University of Missouri-Columbia
Jill Kline, University of Missouri-Columbia
Supporting the New Liaison: First Steps in a New Role / Expo Center

TABLE TALK

While liaison work has gotten more attention in recent years, this role can still be mysterious and daunting. Let’s pool our ideas on supporting new colleagues in this role. If you’re new to this role yourself, what support would you like to receive?

Moderator: Anne Barker, Research & Information Services Librarian, University of Missouri-Columbia

Mentorship Café: Brewing Success in Libraries / Expo Center

TABLE TALK

Gather ‘round, library enthusiasts! Join us for Mentorship Café: Brewing Success in Libraries! Imagine a cozy in-person meetup where we swap stories and tips, creating a friendly and laughter-filled space. Get set to dive into topics including, how to approach mentorship without stumbling, how mentorship goes both ways, and if it's cool to geek out over niche book genres. Plus, you'll also find out how the presenters are embracing vulnerability and giving their mentorship program a fresh new vibe. Bring your favorite conference snack, your experiences and ideas, and your curiosity. This is the spot to connect, laugh, and make mentorship an unforgettable adventure. See you there!

Moderators: Rae Thudium, Head, Zalk Veterinary Medical Library
Taira Meadowcroft, Public Health and Community Engagement Librarian, MU
BOOKMOBILES NEED LOVE TOO!

Join us in the Expo Center Parking Lot for guided tours of some well-loved Missouri bookmobiles!
Thusnelda Schmidt Luncheon / Windsor IV

Our speaker for the Thusnelda Schmidt luncheon is children’s author, Brian Gehrlein. Brian lives in Liberty, Missouri with his wife, Katherine, and their son, Peter. The Book of Rules is his first picture book. Brian does his best to follow the rules and has (so far) avoided being eaten. He hopes this trend continues.

Ticketed Event.

MACRL Luncheon / Parliament I

The MACRL Luncheon is back, and our speaker is...Cindy Dudenhoffer! As Associate Teaching Professor and Program Coordinator at the MU School of Information Science & Learning Technologies, Cindy is an accomplished leader and educator with experience championing library services, with a focus on strategy, innovation, effective pedagogy, emerging technologies, and data driven assessment. Cindy will be discussing emerging technologies.

Ticketed Event

Sponsored by:
Help! My Customer Wants to Research Their Family History / Polo Room

Not a genealogy librarian? Don’t know where to begin to help a family history researcher? Discover strategies and sources to help you provide effective customer service to these researchers.

Presenters: Cherie Bush, Manager, FamilySearch International
Katie Smith, Director, Mid-Continent Public Library Midwest Genealogy Center
Brian Grubbs, Local History and Genealogy Manager, Springfield-Greene Public Library

Developing Social Media Strategies that Benefit You and Your Audience / Parliament II

Engaging with library users has always been about meeting them where they are, and they are already on social media. Since our users are more likely to look us up on Facebook than look up our website, libraries need to have a presence on social media. This is a powerful opportunity to move from the static content of a website to the dynamic interaction of social media—growing our support base and strengthening ties with our communities.

If you have not yet started social media accounts for your library—or if you have set up accounts but are unsure what to do next—this session will give you the tools you need to build a robust online presence no matter the size of your staff and budget.

Presenter: Brian McCann, Systems and KM Manager, Stinson, LLP
Community Partnerships for Non-traditional Library Services / Windsor I

We will discuss ideas for libraries to partner with community businesses, not-for profits, and other civic institutions to provide a variety of services to library patrons that are not typically thought of as library services. A few examples will be discussed in detail as case studies.

Presenters: Susan Wray, Assistant Library Director and COO, Mid-Continent Public Library
Brad McKenzie, Partner, Senior Project Manager, Sapp Design Architects

Empowering Older Adults to Rejoin the Workforce / Windsor II

With increasing costs of living and longer lifetimes, older adults are re-entering the workforce after retirement. By leveraging community expertise, St. Louis County Library’s workshop series taught older adults to recognize their transferable skills, craft a modern resume, look for great jobs, interview, join a workplace culture, and then apply those skills at a job fair specifically for adults over 60.

Panelists: Amy Hanaway, Regional Branch Administrator, St. Louis County Library
Megan Phifer-Davis, Manager of Reference, St. Louis County Library
Nik Brown, Assistant Manager of Reference, St. Louis County Library
Nancy Jones, Retired Career and Leadership Coach
Ellen Sherberg, American City Business Journals
Dr. Lynne Kipnis, Retired Clinical Psychologist, SLU Medical School Department of Psychiatry
Books On Tap, A Thematic Book Club: Using Themes Instead of Titles to Overcome Obstacles and Be More Inclusive / Windsor III

Are you having trouble providing multiple copies of a title for your book clubbers? Are singular titles and genres limiting group participation? This session will walk you through how our library implemented a thematic book club to restart our book club program, create flexibility, increase our inclusion, encourage circulation of older titles, develop community partnerships, and overcome obstacles such as budget limitations, etc.

Presenter: Kayla Thompson, Adult Services Coordinator, Cape Girardeau Public Library

SLPL Makerspace - Small Business Resources / Parliament III

Public libraries have always been important community centers, providing access to information and resources to all members of the community. In recent years, St. Louis Public Libraries have expanded their services to include makerspaces, which provide access to technology and tools that were once only available to professionals. This presentation will focus on the small business uses for Creative Experience that offers 3D printing, large format printing, laser cutting, Cricut, and recording studios. This resource allows small businesses to create amazing custom products, marketing materials, and content on a budget.

Presenter: Ja’Mel McCaine, Creative Experience P.T.A., St. Louis Public Library
3 C's For Effective Workshop Design: Collaboration, Communication, Convenience Windsor I

Can workshops be effective in the 21st century? The structure of a workshop generally leads one through a process of explaining a skill, demonstrating how to effectively use that skill in several situations, and providing those in attendance with an opportunity to practice. Although students need these skills, their attendance is generally poor. Even when professors require attendance, students may not actively participate. Negotiating an effective asynchronous alternative to a traditional workshop involves three elements: collaboration, communication and convenience. Dr. Hallis provides examples of successful virtual outreach and ones that were not as effective using these three principles in constructing content, delivery, and participation.

**Presenter: Robert Hallis, Professor of Library Services, University of Central Missouri**

Managing Appointment-Based Services At Your Library / Windsor II

Libraries are seeking ways to better serve their communities, with the introduction of notary, passport, or book-a-librarian appointments, or partnering with tax preparation organizations. Learn what we've tried, what we discounted, and what worked for us at St. Charles City-County Library, Rolling Hills Consolidated Library, and Mid-Continent Public Library.

**Presenters: Rebecca Splain, Public Services Librarian, St. Charles City-County Library**
**Michelle Mears, Director, Rolling Hills Consolidated Library**
**Megan Garrett, Branch Manager, Mid-Continent Public Library**
Creating a Culture of Compassion / Windsor III

In July 2022, the Kansas City Public Library embarked on a year-long training and coaching initiative for managers and supervisors. This presentation outlines the three-pronged approach taken to address compassion fatigue and burnout among staff while also enhancing library leaders’ ability to build trust, inspire action, and navigate challenging situations.

Presenters: Brandy Sanchez, Librarian and Leadership Coach, Soulfire Collective
April Roy, Director of Employee Success, Kansas City Public Library

25 + Free Genealogy Websites / Polo Room

Brush up on some skills! A fun overview of free website sources to help your customer (or yourself!) search for ancestors. Offering reference skills, free website ideas, and general reference service help, you’ll walk away feeling you can have a successful service interaction with limited knowledge!

Presenters: Cherie Bush, Manager, FamilySearch International
Brent Trout, History and Genealogy Department Manager, St. Louis County Library
Sure-Fire Read Aloud Hits: Missouri Building Block Award / Parliament II

Learn more about the Missouri Building Block picture book award and explore this year's nominees and suggested activities.

Presenters: Erin Hood, Head of Youth Services, University City Public Library
Ariel Doggendorf, Youth Services Project Coordinator, St. Louis County Library

Caring For Your Community: Creating Community Care Kits / Parliament III

With current conditions in 2023, we are seeing a rise of unhoused patrons in our community. Our library already takes numerous efforts to assist patrons in need - from our community bulletin board, to our furniture and layout, to our patron policies. This summer, our goal is to collect, prepare, and distribute Community Care Kits that include essentials like hygiene, food, and entertainment products. We are having a teen/adult program to get volunteers to come help assemble kits at the end of summer after we have collected donations. We are partnering with two organizations in the community to distribute the kits: Community Partnership and Safe House for Women.

Presenter: Allison Boyer, Youth Services Coordinator, Cape Girardeau Public Library
Introvert Interactions: Reaching Reluctant Communicators Through Interactive Displays / Windsor I

Although Ruth R. Cleveland Memorial Library has a good amount of foot traffic, it has not had the level of individual interactions that the librarians would like to see. In order to connect more with students as individuals, librarians started posting questions on a marker board at the entrance next to the regular book display space. Adding an interactive element has drawn more attention to the display space and has enabled the library to start getting feedback on more serious questions regarding students' needs. This presentation will highlight some of the successes we've had with this mode of communication that doesn't require students to approach a desk.

Presenter: Melanie Church, Instruction Librarian, Cleveland University-Kansas City

Verbal De-escalation / Windsor II

This presentation will review useful and not useful tactics in verbal de-escalation and allow the attendee to walk away feeling more empowered to deal with a difficult customer. This presentation will provide real world scenarios that will challenge the attendee to problem solve in the moment.

Presenter: Dustin Koopman, Security Director, Mid-Continent Public Library

Self-Care and Stress Relief in an Academic Library: Celebrating the Results of a Pilot Program / Windsor III

In our presentation, we focus on the successful pilot program of self-care and stress relief techniques in our academic library. Over the past few months, we implemented this program with the goal of fostering a culture of care and improving the well-being of our faculty and staff. Today, we are excited to share the outcomes and insights gained from this initiative.

Presenters: Jessica Bennett, E-Learning Librarian, Associate Professor, Missouri State University
Buzzing About Books / Windsor IV

Join your fellow Missouri librarians from across the state as they share the buzz about a slew of exciting new and upcoming titles for adult readers to help you connect with your community through collection development, book displays, discussion groups and more. Come for the booktalks, stay for the free books and swag!

**Presenters:** Konrad Stump, Local History Associate, Springfield-Greene County Library
Zach Hollingshad, Reference Associate, Springfield-Greene County Library
Kat Stone Underwood, Public Services Librarian, Daniel Boone Regional Library

Documents to Databases: Using the Missouri State Archives’ Newest Resources
Polo Room

The Missouri State Archives’ newest resource, our County and Municipal Records Database provides access to bound records as the Archives digitizes them. The Archives is also adding previously digitized items as well as scanning items from microfilm. This session will cover this new resource, ways to search it, and how it can be useful in your library.

**Presenter:** John Dougan, State Archivist, Missouri State Archives
Know Your Worth: Leveraging Library Skills for Career Mobility / Parliament I

As library professionals, we often take on many different roles, and with each new challenge comes a unique set of skills that we add to our toolkit. You and your skills are valuable to your organization, but remember that those skills are transferable should the need arise. Shifting careers can be scary, but staying in an organization that doesn’t recognize your contributions or value can be scarier. In this presentation learn how three public librarians leveraged their library skills to make the shift to academic libraries and how you can pivot your own resume to showcase your skills, regardless of your desired career path.

Presenters: Sara Evans, Education Librarian, University of Central Missouri
Kyle Constant, Library Systems and Discovery Coordinator, University of Central Missouri

Building The Library’s Brand Using Marketing Magic / Parliament II

Providing resources, information, and services is what we do. But how do we increase library loyalty? Use the tactics and tools of a professional! We will examine new ways of building awareness including customer journey, short and long-term promotion strategies, and decision-making principles to pump up your library marketing plan.

Presenters: Charlee Evans, Adult Services Librarian, Christian County Library
Nicholas Holladay, Director of Communications and Community Engagement, Christian County Library

Chickens in the Library!
Parliament III

Do you want a program that will interest all ages, draw people into the library over and over again, AND be a great learning opportunity for both patrons and staff? Try chickens in the library! For the second year in a row, the Belt Branch of Rolling Hills Library has hatched chicken eggs in an incubator. Learn about all about the program, a little about chickens, and how invested people get in a dozen eggs!

Presenters: Sarah Sieg, Youth Services Librarian, Rolling Hills Library
Kelly Morris, Branch Manager, Rolling Hills Library
Thursday, Oct. 5

3:15 PM - 4:15 PM Missouri Literary Award Talk and Book Signing / Parliament II-III

Meet Missouri’s own Laura McHugh, winner of the 2023 Missouri Literary Award! Swim around in the deep end of the psychological thriller pool, get your copy of her book signed...shivers!!!

Interested in pre-purchase of one of her titles before the event? Visit the below links from **Skylark Bookshop** in Columbia, MO. Under Pick-Up Options, choose delivery to the store and add the phrase "MLA Conference Pick-Up" to the Order comments field. This local bookshop will hold your book for you and bring the copy to the conference. Pick it up at their booth in the vendor hall or at end of Laura's talk and get it signed!*

What's Done in Darkness
The Wolf Wants In
Arrowood: A Novel
The Weight of Blood

Coming soon! April 2024
Safe and Sound: A Novel
(available for preorder.)

*That is correct, you could support a local author and an indie bookshop all at the same time!
Thursday, Oct. 5

4:30 PM - 5:30 MLA Business Meeting / Parliament I

All MLA Members are invited to attend!

Executive Board
Otter Bowman, MLA President
Kimberly Moeller, President-Elect
Claudia Young, Past President
Margaret Conroy, ALA Councilor
Jason Phinney, Treasurer
Tiffany Davis, Secretary
Andrea Johnson, Assistant Treasurer
Christina Pryor, Membership Committee Chair
Dawn Mackey, Member-At-Large
Rachelle Brandel, Member-At-Large
Get ready for a night among the library stars! Celebrate the amazing accomplishments of your compassionate colleagues from Missouri libraries!

Enjoy a tasty beverage from the bar or select a sweet delight from the dessert buffet. (Or do both!) You'll be moving and shaking after the ceremony with celebratory tunes from local bluegrass band, Ironweed. Formed in 1994, this energetic band will play some traditional and non-traditional bluegrass tunes. When folks want to dance, we have professional contra dance caller, Jim Thaxter, to get the festivities underway!
The Awards Committee proudly presents their slate of 2023 award recipients!

Library of the Year - Little Dixie Regional Library

Little Dixie Regional Libraries (LDRL) spans four library branches across Randolph and Monroe counties in north central Missouri. In the last year, LDRL has added a “Library of Things” collection, including fishing poles, STEAM to Go kits, and ties. The library has also expanded their wifi hotspot collection, added a “Lit Locker” after-hours pick up location, and provides a monthly subscription-style “Book Box” service. LDRL is proud to be a part of the Missouri Evergreen consortium.

LDRL continues to improve and expand program offerings, including working with neighboring libraries to provide summer reading performers to rural communities. In 2023, the library hosted their third annual “Moberly Literacy Day” for area schools. This event hosts two authors from the MASL reader awards nominee lists and provides signed copies of the books to each child. In order to better serve their community.

Little Dixie Regional Libraries employs 24 staff members at locations in Moberly, Huntsville, Madison, and Paris. The library has been in continuous service since 1902. The current director is Rachael Grime. LDRL regularly partners with several local organizations, and enjoys a close relationship with Moberly Parks and Recreation, local MU Extension offices and health departments, and several local schools.
Outstanding Library Employee: Becky Maue

Becky Maue, who has served as an employee of St. Louis County Library (SLCL) for 12 years, began as a staff person in the Youth Services Department, before being hired as Special Projects Coordinator in February 2022. She is described as an employee who is “truly exceptional on all counts” with advanced skills in organization, communication, technology, writing, and problem-solving. As Special Projects coordinator one of the first projects that she was challenged with was coordination of “GrandPads,” a service to provide “senior-friendly” tablets to older adults with limited technology experience. She grew the program, which began with 1500 subscription-based users in March 2021, to 3,000 users in 2022, a time-period during the Covid-19 pandemic. A deputy-director of SLCL describes Becky’s work with the GrandPads as “one of the library’s most successful projects ever undertaken.”

Becky was also assigned to coordinate the involvement of SLCL in a new role, that of the host for the St. Louis Storytelling Festival. Previously, the St. Louis Storytelling Festival, which has a more than 40 years-history, was hosted by the University of Missouri Extension Program. The 43rd St. Louis Storytelling Festival, held in 2022, was attended by 8,500 people and received glowing reviews from the media. In addition, feedback from attendees, the former hosts, and volunteers with the festival raved about the quality of the events hosted by the library. During these two major projects according to her award nominator, Becky still managed to balance countless other tasks. Becky was often considered “the go-to person,” providing superb service for patrons and employees alike!
Outstanding Professional Librarian: Rachael Grime

Rachael Grime has worked at Little Dixie Regional Libraries since she was 16. Beginning as a circulation clerk, she advanced to the position of Outreach Librarian, Young Adult & Adult Librarian, and became director of Little Dixie Regional Libraries in 2017. She received her Master's in Library and Information Services from Clarion University in 2016. As the library director, Rachael has written numerous grants totaling well over $100,000, added hotspots for checkout, increased digital offerings, weathered a pandemic, finished a remodel of the Moberly Library, increased holdings, and has replaced numerous roofs, sidewalks, air conditioners, and anything else the world of circumstances throws at her. Rachael is a current member of the Moberly Kiwanis Club, the Building Communities for Better Health Coalition, Grand Rivers Library Consortium, League of Women Voters, Altrusa, Missouri Library Association, American Library Association, Association of Rural and Small Libraries, Secretary of the Paris Rotary Club, a board member of the Missouri Secretary of State's Library Council representing public libraries, and is a past President of the Missouri Public Library Directors Association.
Outstanding New Librarian: Helen Li

Helen Li is a teen librarian for the Kansas City Public Library in Missouri. While only being employed there for two years, she has made a huge impact on the teens in her area. Helen’s work started when she revitalized a dying teen program at the Central Branch. She has become a valuable member of the library and a champion for the teens who attend library programs. Ms. Li quickly reorganized library space to make it more welcoming and began working with local schools, inviting their middle and high schoolers to visit. Before long, she had a steady group attending after school programs at the library and she began creating different activities for youth to do each afternoon. “From an anime club to a teen advisory group to Ping Pong Fridays, there's always something fun happening when Ms. Li is around.”

Aside from her programming, Ms. Li’s RA (Readers’ Advisory) skills have no match and she knows her teen collection. In her free time Helen likes to read, play volleyball, and watch housekeeping videos on Youtube. Her favorite colors are green, purple, pink, and yellow.
Community Partnership Award: Joplin Public Library & Landmark Builds; Iconic Joplin

Beth Snow, Teen Services Librarian at the Joplin Public Library, and Lisa Nelson, founder of Landmark Builds, joined together to work on Iconic Joplin. The project known as Iconic Joplin engages youth ages 12 to 16 in local history by building landmarks out of LEGO elements. This program was a part of Joplin’s 150th year birthday celebrations. Six teams were created. The competition’s jurists were selected from across the nation and they evaluated each build for three awards: Technical, Creativity, and Storytelling. There was public voting for the People’s Choice award that garnered nearly 1,500 votes with online and gallery ballots. Such a large-scale-competition required months of cooperation and collaboration. Iconic Joplin was very well received by residents and engaged the entire community in the teen’s LEGO creations of Joplin’s important landmarks.
Carolyn entered the Missouri library world in 1979, when she was hired to manage Adult Services in the Carthage Public Library. After several years at Missouri Southern State College library in Joplin as Circulation Librarian and then as Director of the Birmingham-Southern College Library in Alabama, she landed at the Joplin Public Library, first as Reference Librarian and then in 1988 as Director, a position she held until retiring in 2006. Throughout her time there she was a part of some very important projects for Missouri Libraries. "First, from 1993 to 1996, she served on an MLA committee that created the first standards Missouri ever had for public libraries. These are known as the Missouri Public Library Standards. Secondly, she was instrumental in her work with the Missouri State Library on its Library Institute. Library Institute was a program created to train non-library degreed public library staff.

Finally, Carolyn was a connector of information and people. She used her passion for reference and history to introduce many others to libraries. Also, library advocacy was important to Carolyn and it is still something she is doing, even in retirement. She and a group of retired directors write letters, send emails and make sure boards, legislators and communities know the needs of libraries." In 2005, she was given the Ron Bohley Award for promoting library cooperation. For fifteen years after retiring, she wrote a monthly column for the
Virginia C. Young Outstanding Service Award: Linden Vanlandingham

Linden Vanlandingham served as the board president for Little Dixie Regional Libraries (LDRL) for over twenty years until the time of his death in August, 2022. He led the library through times of thick and thin. Linden was an outspoken advocate for libraries and was well known for speaking on the library’s behalf throughout the community. As president of the library board, Linden worked tirelessly to help the LDRL stay up to date with changing technologies and provide outstanding services to the community. Of his many achievements, Linden’s greatest pride was the fully remodeled meeting rooms at the Paris branch, which were completely funded by community donations.

In addition to serving as LDRL’s board president, Linden was an integral part of the Paris, MO community. He was involved in the Lions Club, Rotary Club, several local boards, and was appointed to the Missouri State Air Conservation Commission under Governors John Ashcroft and Bob Holden. Wherever one finds oneself, Linden always believed that you should give back to your community with your time and talents.

Linden is survived by his wife of 60 years, Becky Vanlandingham, who also serves on the board of Little Dixie Regional Libraries. Also surviving are his daughter Lisa McWilliams, son Chad Vanlandingham, and four grandchildren.
Ronald G. Bohley Award: Lauren Williams

Lauren Williams is Adult and Community Services Manager at the Columbia Public Library, part of the Daniel Boone Regional Library System. Ms. Williams represents the library in the community and to partnering organizations. She works to identify community needs and to align services and programs with those needs. Ms. Williams also manages the work of an incredible team of public services staff who work well together. Since 2010, Ms. Williams has served as co-chair of One Read, the community-wide reading program coordinated by the Daniel Boone Regional Libraries. Lauren Williams was chosen as the 2023 recipient of the Ronald Bohley Award for her work furthering multi-type library cooperation among Missouri libraries. Her efforts to connect to all Columbia area college libraries for participation in One Read and garnering sponsorship by a task force of local media and community agencies, are what the Ronald G. Bohley Award is about – reaching out beyond a single institution to further cooperative efforts among libraries.
Excellence in Genealogy & Local History Award: State Historical Society of Missouri for Missouri Digital Newspaper Project

The collection and preservation of Missouri newspapers has been one of the State Historical Society of Missouri’s (SHSMO) primary missions since its founding in 1898. SHSMO is nearing 60,000 reels of microfilmed newspapers, and its collection spans Missouri’s first paper, published in 1808, to over 240 active titles. The Missouri Digital Newspaper Program (MDNP) got its start through the National Digital Newspaper Project sponsored by the NEH and the Library of Congress. Support from the Missouri State Library’s LSTA grants and other donations to the project allowed SHSMO to continue to build a word-searchable online resource.

Due to increased demand for additional titles, SHSMO entered into an agreement with Newspapers.com to digitize eligible newspapers and improve access for researchers, whether they are working on genealogy, local history, or scholarly material. SHSMO continues to work with libraries and publishers both to locate titles and “years missing” from the collection and to digitize years still protected by copyright. As of August 2023, the SHSMO’s MDNP is proud to provide over 9.3 million pages available for free with many more forthcoming.
Show Me Youth Services Award - Beth Snow

Beth is the Teen Services Librarian at the Joplin Public Library, the same library she visited nearly every day growing up. In addition to fostering a space where all teens can be who they are, she hopes to atone for her years of after-school shenanigans. Beth is an advocate for the teens in her community, building relationships between them and their library. In 2023 Beth engaged the teens in her community to participate in a community-wide program celebrating the sesquicentennial of Joplin, involving researching, consulting experts, and designing LEGO landmarks over eight sessions.

Congratulations, Award Recipients!
This off-site event starts at the Tiger Hotel, in the Vault, a speak-easy styled bar in downtown Columbia!

You can sing, you can dance, you can drink, but there's no shushing allowed! Don’t want to drive to the pub crawl? Get a group together and order a ride share, thanks to our Pub Crawl sponsor, Blackstone Library! Stop by the hospitality desk for more information about the rideshare promotion!
Take this rare opportunity to tour UMLD, an off-campus storage facility for important, but infrequently used, library materials. UMLD is designed to provide high-density storage in an excellent climate controlled environment. These controlled environments ensure that valuable, yet fragile, paper materials will be available for generations to come.

Attendees must provide their own transportation. Limited to 20 people per tour. Registration via form is required. Please visit our online form to register and to indicate interest in carpooling.
Get Ready To Recommend: Using TeachingBooks For Reader’s Advisory / Polo Room

TeachingBooks tools can assist library staff in providing easy and thorough Reader’s Advisory, as well as helping empower readers to independently discover a new favorite title. Learn about Discover Like Books, searching and filtering, and resources to preview titles, and come away ready to recommend a book for any reader. TeachingBooks is provided to all Missouri schools, public libraries, universities and residents through the Missouri State Library.

**Presenters:** Lysha Thompson, Youth Services Consultant, Missouri State Library
Susannah Gilbert, Implementation and Training Specialist I, TeachingBooks & Book Connections

Growing a Healthy Library Culture
Windsor IV

In 2022, library science graduates looking for jobs ranked a positive, healthy workplace culture as being even more important than salary. If you haven't looked at your organizational culture recently, it may be time for a refresh. This session will look at what culture is, how to get staff involved in creating or revising your culture statement, and ways to implement your culture throughout the library.

**Presenter:** Jeannie Dilger, Director, Palatine Illinois Library District
Show Me The Numbers: Better Ways to Visualize Library Data / Parliament II

With heightened community concern in recent years surrounding library collections, services, and programs, there has never been a greater need for effective communication about the value of the library. As library professionals, we must be our own advocates and address these challenges with relevant data points. However, this task can lead to its own set of obstacles. How can we present this data in such a way that the library’s story is heard and understood? In this presentation we will explore foundational principles of data visualization, apply those to examples of real-world library data, and identify tools and resources to help us in our advocacy efforts.

Presenter: Nate Beyerink, Assessment and Acquisition Librarian, University of Central Missouri

Cultivating Community Relationships: Bridging The Gap Between High School CTE Programs And Library / Parliament III

Sumner High School, St. Louis Public Library's Julia Davis Branch, and librarians from Southern Illinois University Edwardsville formed a partnership in 2022 through an IMLS funded grant program to introduce Black high school Career and Technical Education (CTE) students to professional careers in library and information science. Through the Diverse Librarianship Career Training and Education Program (DLCTE), CTE students engage with academic library mentors who deliver a monthly LIS curriculum and gain professional paid internship experience while working at a library. This program provides benefits to all community partners involved. Our presentation will focus on building successful, cross-community partnerships to support programs that bridge CTE and libraries.

Presenters: DeAnna Anderson, Teen Specialist, St. Louis Public Library
Debra Casimere, CTE Teacher, Sumner High School
Jacob Del Rio, Electronic Resources Librarian, Southern Illinois University-Edwardsville
Tammie Bush, Catalog and Metadata Librarian, Southern Illinois University-Edwardsville
Library Podcast: A Virtual Avenue for Patron Engagement / Windsor II

Hosts of the KPL Podcast, Jigisha Patel and Christa Van Herreweghe, demonstrate with minimal equipment how a library podcast can reach patrons with engaging, entertaining, and educational content. Starting with the show’s origin, its mission statement, and how vital the program became in reaching library patrons during an unprecedented moment in history, Jigisha and Christa discuss what equipment is required, how to secure best selling authors interviews, structuring and editing episodes, using ChatGPT for script writing and advertising. The presentation provides a basic roadmap of what goes into the show week to week and why. A podcast can be critical in facilitating lifelong learning and a nimble medium to reach patrons in an ever changing landscape.

**Presenters:** Christa Van Herreweghe, Director, Kirkwood Public Library
Jigisha Patel, Assistant Manager of Reference and Adult Services, Kirkwood Public Library
Friday, Oct. 6

9:00 AM - 9:45 AM Hobbit Yoga / Windsor I

Go on an unexpected adventure through Middle Earth without leaving the conference in this beginner-friendly Hobbit themed chair yoga class. Seated and standing movements using a chair for support will be included, and modifications will be offered. No yoga mat or workout clothes are needed, just dress comfortably. You will be invited to remove your socks and shoes, if you like.

Hobbit Yoga Master: Sarah Steele, Adult Services Librarian, Readers' Advisory, St. Louis County Library

9:00 AM - 10:30 AM Programming Over Pancakes / Parliament I

Why is the first pancake always ugly?

Do you eat second breakfast? Elevenses?

We’ll ponder these questions and more during the Programming Over Pancakes Breakfast. This ticketed event includes a hearty pancake breakfast and a programming idea exchange with librarians from across the state!
Missouri libraries have faced a fair amount of controversy during this past year. Between legislation, the Secretary of State's imposed rule, banned and challenged books, an ACLU lawsuit, threats to the state budget, and numerous advocacy campaigns, it's hard to keep track! Join MLA and MASL leadership for a presentation on current legislation, an update on the lawsuit, a look at current advocacy, and a discussion on how all of this applies to you and your library.
Breaking Down Barriers: Building Inclusive and Equitable Libraries Through Identity Literacy

Join us as we explore the intersection of identity and literacy in libraries, and how this intersection can be used to create more inclusive and equitable spaces for all. Our keynote speaker, Michael Brown, will present their research on the informational needs and access barriers faced by LGBTQIA+ students in academic libraries, and propose the concept of identity literacy as a framework for promoting diversity, equity, and inclusion in library and information science. This talk will challenge us to rethink the role of libraries in fostering a more just and equitable society.

Michael was a 2022 Graduate student of the University of South Carolina library and information science program, with a focus on equity, diversity and inclusion in information systems. Michael is pursuing a PhD at Clemson University in language, literacy and culture with an emphasis in diverse and critical literacies. Michael works as the Community Learning Reference and Workforce Development Librarian for the Boston Public Library.
Sapp Design provides a blended approach to architecture, interior design, and master planning services throughout the Midwest. As your partner in a complex world of design and construction, our proactive approach seeks to anticipate your needs and enhance your space through a fusion of innovative & time-tested solutions. We are here to guide you through whatever project you might have with our team of highly knowledgeable professionals that will help you find solutions in an efficient and holistic manner. Represented by Brad McKenzie mckenzie@sdaarchitects.com
FGMArchitects

We provide architecture, planning and interior design services to a diverse clientele by assembling an integrated professional team who develops strong relationships and works collaboratively with the client to meet present and future needs. FGMA serves seven primary practice areas: PK-12 education, higher education, municipal (civic/public safety/recreation), faith-based, federal, corporate and multifamily/mixed-use. Our projects touch all aspects of life: reading, learning, worshipping, working, protecting, playing and living. Represented by Lori Everett, lorieverett@fgmarchitects.com

Blackstone Library

Serving libraries since 1987, Blackstone Library offers a growing catalog of over 100,000+ unabridged titles in print, large print, e-book, and audiobook formats, with more than 1,200 new releases and 625+ exclusive titles added each month. Soon to be launching Unlimited, our new Library digital audiobook platform. Represented by Steve Wilks, Steve.Wilks@BlackstonePublishing.com
Ameren Missouri is part of St. Louis-based Ameren Corporation, with a generating capacity of 10,500 megawatts. Ameren Missouri has been providing electric and gas service for more than 100 years, and our electric rates are among the lowest in the nation. Ameren Missouri's mission is to power the quality of life for our 1.2 million electric and 132,000 natural gas customers in central and eastern Missouri. Our service area covers 64 counties and more than 500 communities including the greater St. Louis area.

Amigos Library Services (Amigos) is a non-profit, 501(c)3 member-based organization, with a mission to support libraries through the sharing of collections, services, and opportunities. One of the largest consortia of libraries in the nation, Amigos provides continuing education, discounted services from leading vendors, courier service, association management, and more. Represented by: Tracy Byerly byerly@amigos.org

Elsevier's journals and books on ScienceDirect provide easy, instant access of award-winning content and comprehensive coverage of the full range of scientific disciplines. Elsevier's Research Intelligence takes your organization to new heights. Our solutions have helped universities, research institutions, and teaching colleges advance their goals, Generate insights with tools like Scopus, SciVal, and Pure, which provide data, analytics, and metrics. Represented by Doug Picadio, d.picadio.1@elsevier.com
Individual, institutional, corporate, and municipal, our commitment is to listen and consistently deliver innovative financial solutions. Putting the welfare of clients and community first, we strive to be the Advisor of Choice in the industry. Pursuit of excellence and a desire to exceed clients’ expectations are the values that empower our Company to achieve this status. Represented by Martin Ghafoori, ghafoorim@stifel.com

The Giving Branch is 100% funded by the Flat Branch Mortgage, Inc. employees. Our priority from the start was that the funds raised in the area go directly back into the community - a portion to local organizations, a portion to the United Way, and the majority to individuals. It can be for anything, from helping with natural disaster recovery to unexpected hospital bills. We want to give back to the communities that have supported us for so long.
The Missouri Library Association would like to thank ALL our Exhibitors!

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<tr>
<td>ABC-CLIO, an Imprint of Bloomsbury</td>
<td>Bloomsbury / ABC-CLIO is a leading publisher of reference and nonfiction for students, educators, and researchers striving at all levels of academic inquiry.</td>
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<td>Bradford Systems</td>
<td>Bradford Systems designs and installs storage &amp; material handling systems that optimize space and improve organization, security, and preservation of stored materials and assets. We provide solutions for: high-density shelving, static cantilever shelving, mobile book carts, smart lockers, and library furniture.</td>
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<td>Brainfuse</td>
<td>Brainfuse is America's premier online homework help provider, serving millions of patrons in thousands of libraries nationwide. Through an easy-to-use online classroom, Brainfuse offers patrons of all ages state-aligned one-to-one tutoring, intensive writing assistance, targeted skills building, test preparation, and a full line of collaborative learning and self-study tools.</td>
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<td>Cambridge University Press</td>
<td>Cambridge University Press is committed to advancing learning and research for people worldwide. We publish 420 peer-reviewed academic journals and over 50,000 e-books. Containing the latest research from many subject areas, our content is accessible in print and online.</td>
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<td>Children's Plus, Inc.</td>
<td>Children’s Plus, Inc. offers you the greatest choices for building a high-quality collection with the breadth and depth to service all your readers!</td>
<td>Melanie Nesser</td>
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# Clark & Enersen

Clark & Enersen is a full-service firm with outstanding design professionals in the primary disciplines of architecture, interior design, landscape architecture, and civil, mechanical, electrical, and structural engineering.

Matt Glawatz  
matt.glawatz@clarkenersen.com

Matt Glawatz

# Cover One

Cover One, Inc. has been in business since 1992, helping counties, cities and libraries with binding documents in hard or soft cover forms & helping them to repair loose pages in books without having to send them out to the print shop or binder for off site repair!

Pat Williams  
patwilliamscoverone@gmail.com

Pat Williams

# Dake Wells Architecture

Architecture Firm

Dan Maginn  
dmaginn@dake-wells.com

Dan Maginn

# Department of Higher Education and Workforce Development

Every Missourian empowered with the skills and education needed for success.

Alison Notter  
alison.notter@dhewd.mo.gov

Alison Notter
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| <strong>Emporia State University School of Library and Information Management</strong> | ESU School of Library and Information Management (SLIM) educates successful library and information professionals. We offer Master of Library Science programs, Doctor of Philosophy-Library and Information Management program, SLIM Certificate programs, and Licensure programs. | Jenny Jiang <a href="mailto:fjiang@emporia.edu">fjiang@emporia.edu</a> |
| <strong>FamilySearch Intl</strong> | We represent FamilySearch International. FamilySearch operates the largest Genealogy Library in the world in Salt Lake City, Utah. We also have a free website where users can find information about their ancestors. | Kathryn Althoff <a href="mailto:kathryn.althoff@familysearch.org">kathryn.althoff@familysearch.org</a> |
| <strong>findhelp</strong> | Findhelp is America's social care safety net. Anyone, anywhere, anytime can go onto the Findhelp network and search anonymously by Zip Code to find and connect with free and reduced cost services for food, housing, transportation and more in their neighborhood. All for free, with 0 data collected. | Roger Stremming <a href="mailto:rstremming@findhelp.com">rstremming@findhelp.com</a> |</p>
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<td>Chris Ruth</td>
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<tr>
<td>Ingram Content Group</td>
<td>No matter the size, location, or niche, Ingram's tailor-made treatment helps all kinds of libraries get the right books fast so they can get back to what matters most - their communities. Your Mission. Our Purpose. #TheLibraryLife</td>
<td>Brette Dorris <a href="mailto:Brette.Dorris@ingramcontent.com">Brette.Dorris@ingramcontent.com</a></td>
</tr>
<tr>
<td>LIGHTBOX LEARNING, INC.</td>
<td>&quot;Lightbox offers 15 different subscriptions with carefully curated sets of interactive ebooks. Lightbox titles provide multimedia learning experience that incorporates audio, video, quizzes and more.&quot;</td>
<td><a href="mailto:jeff@openlightbox.com">jeff@openlightbox.com</a></td>
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</tbody>
</table>
The Missouri Library Association would like to thank ALL our Exhibitors!

<table>
<thead>
<tr>
<th>Organization</th>
<th>Description</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mid-America Library Alliance</td>
<td>Offers interlibrary loan courier delivery service, professional development workshops and consulting. Mission: “develop, coordinate, promote, and share information resources and facilitate professional development.”</td>
<td>Kayla Everhart, <a href="mailto:kayla.everhart@malalibraries.org">kayla.everhart@malalibraries.org</a></td>
</tr>
<tr>
<td>Midwest Tape/hoopla Digital</td>
<td>Serves libraries and their patrons with unparalleled access to the best content available. Hippla Digital offers customization and flexibility with a robust catalog.</td>
<td>Mike Riedeman, <a href="mailto:mriedeman@midwesttapes.com">mriedeman@midwesttapes.com</a></td>
</tr>
<tr>
<td>Missouri Alliance for Arts Education</td>
<td>A not-for-profit service organization working to promote, support and advocate for arts education in Missouri.</td>
<td>Phyllis Pasley, <a href="mailto:director@moaae.org">director@moaae.org</a></td>
</tr>
<tr>
<td>Missouri Gateway Green Building Council</td>
<td>A green building community of practitioners and advocates that gives voice to a commitment to improve human health, support economies, and protect the environment through green buildings. Connects people, places and planet through education, outreach and advocacy.</td>
<td>Debra Wheeler, <a href="mailto:debbwheellersitesap@gmail.com">debbwheellersitesap@gmail.com</a></td>
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</tbody>
</table>
## Missouri LAGERS
Missouri's Local Government Employees Retirement System (LAGERS) is the largest public pension system in the state serving thousands of local government employees, including librarians, firefighters, police officers, utility workers, EMTs, public work personnel, and more. The security, flexibility, and portability of our benefits make LAGERS the preferred retirement plan for Missouri's local governments.

Ginnie Medlin  
gmedlin@molagers.org

## Missouri State Health Insurance Assistance Program
The State Health Insurance Assistance Programs (SHIPs) provide local, in-depth, and objective insurance counseling and assistance to Medicare-eligible individuals, their families, and caregivers. Missouri SHIP is the SHIP program for Missourians on Medicare and is a state-wide organization.

moshipcontactcenter@moconnectionsforhealth.org

## Missouri Vocational Enterprises
The objective of Missouri Vocational Enterprises is to develop personal responsibility in offenders through the development of diverse training programs. This enhances their employability and opportunity for success while incarcerated and upon release.

Richard Makela  
Richard.makela@doc.mo.gov

## MOBIUS
The consortium shares library materials, information, and services using accessible, cost effective methods. The MOBIUS Union Catalog includes more than 29 million items, serving users in Missouri, Oklahoma, Iowa, Kansas and Texas. A courier service delivers library materials to member libraries once per day, 5 days per week.

Debbie Luchenbill  
debbie@mobiusconsortium.org
The Missouri Library Association would like to thank ALL our Exhibitors!

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<thead>
<tr>
<th>MOREnet</th>
<th>MOREnet provides educational resources and information technology services such as online resources, professional development, Google Apps for Education, Internet access, content filtering, network consulting, network backup and storage, as well as technical training, support and videoconference service.</th>
<th>Jeanne Sullivan <a href="mailto:jeanne@more.net">jeanne@more.net</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>MU School of Information Science and Learning Technologies</td>
<td>Missouri's only ALA Accredited Graduate School for Library and Information Science!</td>
<td><a href="mailto:dudenhofferc@missouri.edu">dudenhofferc@missouri.edu</a></td>
</tr>
<tr>
<td>Skylark Bookshop</td>
<td>We're an award-winning independent bookshop located in the heart of Columbia's downtown district. Established in 2018 by Alex George and Carrie Koepke, Skylark is known for its beautiful space, friendly staff, and expertly curated inventory. Skylark regularly brings best-selling authors to Columbia for in-store events and is well-known for its subscription services and its famous &quot;Book Spa.&quot;</td>
<td>Beth Shapiro; <a href="mailto:bhemkeshapiro@gmail.com">bhemkeshapiro@gmail.com</a></td>
</tr>
<tr>
<td>StackMap</td>
<td>StackMap is an indoor mapping web application for your library. We provide users with a map and written directions directly to their desired item right from your library's catalog or discovery layer. We can help users see where rooms and places of interest are located in a facility: study rooms, lecture halls, conference spaces, offices, restrooms, elevators and more.</td>
<td>Katie Boyle <a href="mailto:katie@stackmap.com">katie@stackmap.com</a></td>
</tr>
</tbody>
</table>
|**TeachingBooks.net** | Freely available statewide through the Missouri State Library. Enjoy 330,000+ resources about children’s and young adult books that excite students about reading and enrich literacy instruction. | Susannah Gilbert  
susannah@teachingbooks.net |
|---|---|---|
|**Wiley** | We’re a global leader in research and education. From a print shop in New York City to a global and digital presence, we’ve spent more than 200 years developing and fueling the world’s knowledge ecosystem. Today, our high-impact content, platforms, and services help researchers, learners, institutions, and corporations achieve their goals in an ever-changing world. | Liz Tomc  
ltomc@wiley.com |
|**Woolpert** | Woolpert is the premier architecture, engineering, geospatial (AEG) and strategic consulting firm, with a vision to become one of the best companies in the world. We innovate within and across markets to effectively serve public, private and government clients worldwide. Woolpert is an ENR Top 150 Global Design Firm, has earned six straight Great Place to Work certifications and actively nurtures a culture of growth, inclusion, diversity and respect. | Hannah Cannon  
Prevedel  
hannah.cannon@woolpert.com |