President’s Message

Libraries are the star of many lives this time of year, and you all are key to making this happen. In this issue you’ll find a lot of great news about Missouri Libraries. Our legislative committee and legislative advocate have been helping communicate to our legislators the importance of Missouri libraries, and this year we’ve seen new funding for public libraries in the Missouri budget, federal emergency funding through the American Rescue Plan Act, and forward momentum on the Build America’s Libraries Act which will provide critical funding for infrastructure. We also recently received the Gerald Hodges Intellectual Freedom Chapter Relations Award for our response to the Parental Oversight of Public Libraries Act in 2020.

This is coming, of course, at a time that libraries are busy! Public libraries are getting ready for the influx of programming and traffic over summer, school and academic libraries are trying to get through finals (or frantically working through the many projects that hit when they’re over), many are making major budget decisions, and most are constantly adjusting in order to work through COVID related changes. Some are reopening for the first time, others have been open for quite some time, and many are somewhere in between. We are also seeing libraries having to work through very difficult issues relating to intellectual freedom and censorship - remember that MLA is here to support you if you have questions or need support. As always, it is your involvement and leadership in this important work that brings Missouri libraries so much success.

As we move into the second half of the year you will start to see a lot more about our annual conference, so keep an eye on your email for news and updates. For now, we’re still planning on having in-person opportunities for engagement with our annual conference so I really look forward to seeing old friends and meeting new! Until then, you will see more opportunities to engage with the conference and our other work, and I encourage you to reach out directly if you’d like to be more involved but aren’t sure how. And if you have suggestions for how we can do better, don’t hesitate to contact me directly as I’d love to know how we can improve and bring greater value to your membership.

Cindy Thompson
2021 Missouri Library Association President

mlapresident@molib.org
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Share your news with MO INFO! Impress your friends!

MO INFO is produced by the MLA Publications Committee to be both informative and useful. Read it, impress all your reference friends with your knowledge of current events, then share this with them (without being smug about it) and others.

Submission Guidelines

MO INFO is published six times each year, on the 15th of January, March, May, July, September, and November. We collect, edit, and publish this newsletter; all you need to do is share your news, events, successes, and resources with us. Submission deadlines are the 15th of the preceding months, submitted by email to the committee at moinfonews@gmail.com. (Please include MO INFO in the subject line.) Our next deadline is Friday, June 18. If you have questions, please ask. If you have a new contact, please share!

To facilitate the production process, please follow the submission suggestions below. Article format should be:

- Microsoft Word document
- Include desired headline and your contact email and role in MLA
- Include digital photos (with captions) and graphics with your articles as desired (Everyone loves pictures!)!
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Featured Library Employee

**What is your name, your library, and your role at the library?**
My name is Peter Neely. I work at Columbia College as the Digital Services Librarian.

**What originally got you interested in working at a library?**
My interest began when I eventually realized at a young age that libraries provided a chance to engage with my community and share new or unfamiliar methods of acquiring information – and that was too appealing to resist.

**What keeps you coming back every day?**
 Mostly the students, so many are passionate and eager to find that perfect article or are seeking to educate themselves outside of the classroom, it’s hard not to admire their diligence!

**What’s challenging about your work?**
Working with vendors is honestly the most challenging aspect of my job at the moment.

**Has your work made you either curious, or passionate, or awestruck about something?**
My work has made me realize how important communication is in any field. It’s important to be clear and transparent to your patrons!

**Who is one of your mentors?**
This is a hard one to answer. I was particularly close to my grandfather, he taught me patience and compassion while showing what you create and put into the world is more important than what you take from it.

**Like to nominate someone to be our next Featured Library Employee?**

Examples could be:
…a new employee you’d like to introduce
…someone with a unique job or on a unique career path
…an employee you find inspirational
…a coworker whose gifts you wish were more widely known
…someone who’s “an institution” full of interesting stories
…a role that has a new focus or is reaching a new audience
…someone you’d like to make more visible to potential employers

Submit name(s) and contact information, along with place of employment, to Shannon Mawhiney at smawhiney@missouristate.edu

We’ll do all the work of contacting; we just need you to connect us!
Call for Conference Volunteers!

We need your help to make the 2021 MLA Conference a success! Please consider volunteering for one (or more) of our planning committees. Would you like to greet attendees and help them find their way around? Would you like to offer AV/tech support during conference sessions? Perhaps you would like to assist vendors in the trade show? Or you may just offer your help wherever it is needed. However you can help, it will be appreciated. Please send us your information using this form.

Intellectual Freedom Award News

I'm so pleased to announce that the Missouri Library Association received the 2021 Gerald Hodges Intellectual Freedom Chapter Relations Award. The award, which in this case recognizes a "single, one year project that exemplifies support for intellectual freedom, patron confidentiality, and anti-censorship efforts" was given to us for our response to the Parental Oversight of Public Libraries Act (HB2044) in 2020.

While many, many of you took part in that response, I want to especially thank Cindy Dudenhoffer, Erin Grey, Dan Brower, and the entire Legislative Committee for their work. Their coordination with local, state, and national stakeholders was critical in the success of our response. Congratulations to all of you - we do great work in Missouri, and it's lovely to see it recognized!

Read the ALA press release!

Thank you all for everything you do for Missouri Libraries!

Cindy, President, Missouri Library Association

Legislative Committee – Update on Missouri Library Funding

The Missouri Senate has passed their version of the state budget, and State Library Appropriations are as follows:

- State Aid: $3,504,001 (Same as the house, and the same as last year)
- REAL Program: $3,109,250 (Same as the house, and an increase of $1,109,250)
- A&E Funding: $3,740,000 (Same as the house, and an increase of $2,964,000)

There is also funding for Federal Grants and money from the American Rescue Plan, part of which needs to be agreed upon in a budget conference committee next week. Since the other items match in both houses, those numbers will remain the same and will not need to go to conference.

This is big news for Missouri libraries! State Aid and REAL appropriations have not been this high since FY2015, and A&E has not had this much appropriated. This funding will impact your libraries and communities as you know, and your participation and advocacy helped get us here. While Library Advocacy Day was very different this year, being 100% virtual, it was incredibly impactful. Between February 22 and February 25, librarians from across the state held meetings via phone, Zoom, and other platforms. Many libraries spoke positively on their meetings, and a few representatives mentioned those visits and the importance of libraries in their constituent updates. Hosting a free virtual event allowed smaller libraries to participate in a way they may not have had the opportunity in previous years.

Thank you for your work thus far, and while this is very positive, our work is never done. Thank your legislators for their work and support of libraries.

Dan Brower, Legislative Committee Chair
Save the Date! "Where Are We Going and Where Have We Been” Conference is August 11
The next topical Amigos conference, "Where Are We Going and Where Have We Been: Adventures in Archives, Preservation, Digitization and Local History," will take place online August 11, 2021. Keep an eye out for CFP announcement in our AmigosNow newsletter and on Twitter.

Learn More About Article Galaxy Scholar
This Spring, Research Solutions/Reprints Desk has launched a new service called Article Galaxy Scholar (AGS). It will provide ready access to scholarly content from over 30,000 journals within minutes to seconds. The first solution of its kind, AGS takes on demand document delivery further by delivering a more comprehensive workflow that enables libraries to fill gaps in collection holdings, monitor budget and article usage and much more. You can easily learn more about it in this recent webinar recording.

JSTOR Pilot EBA through June 30, 2021
The Books at JSTOR program’s Evidence-Based Acquisition model was developed in collaboration with libraries and consortia to address challenges of ebook acquisition. EBA offers unlimited access to 54,000+ high-quality academic titles for a set annual fee, with an important added benefit: a portion of the fee is reserved for the library to acquire the most-used titles at the end of the period.

Continuing Education Opportunities

New! Electronic Resource Management Micro-Credentialing Series
Electronic resources make up a large portion of today's library collections, and electronic resources management (ERM) is an important skillset for library staff members to have. Learn how to make these resources available to library patrons in this new series of courses.

Know & Go Updates
Know & Go’s are part of a series of informative web sessions covering topics of current interest. Designed for group participation, FREE for Amigos members and only $35 for non-members, Know & Go Updates are presented online on Monday afternoons from 1:30-2:30 p.m. CDT. Register today!

● Accidental Board Member May 17
● Introduction to Authority Control May 24
● Tiny But Mighty: How Tiny Libraries Can Help Their Rural Communities Thrive June 7
● Teaching in the Library: Applying Learning Theories to Support Our Communities June 14
● Census Records for Genealogy June 21
● Learning New Languages June 28

Upcoming Live Online Classes
Here’s a quick look at upcoming Live Online classes. Classes are always being added so be sure to check out our full course schedule! All times are Central Time Zone.

● Chat and Online Reference Services May 18, 2-4:00 p.m.

Continued on page 7
Daniel Boone Regional Library

Library Introduces New Online Book Recommendation Service

Daniel Boone Regional Library patrons can now get online book recommendations from library staff through Book Oracle. We ask readers to fill out a short form to tell us their reading preferences, and our Book Oracle team will curate a list of eight to 10 books in our catalog just for them. After announcing the new service through our e-newsletter, we received 50 requests in less than 24 hours.

New Children’s Foreign Language Books

Patrons can now check out bilingual children’s books in Spanish, French, Korean, Arabic, Chinese and Russian from the library. Each book has the full text in English, as well as another language. It’s a nice complement to our online service LOTE: Story Time in Many Languages that offers children’s books in more than 25 languages.
Jefferson County Library

New Library Director at Jefferson County Library!

Jefferson County Library (JCL) is pleased to announce that the transition to a new Library Director has been completed.

Outgoing Library Director Pam Klipsch officially retired on March 31, after the completion of over sixteen years of service with JCL. Notable achievements during Klipsch’s tenure included receiving the 2015 John Phillip Immroth Memorial Award from the Intellectual Freedom Round Table (IFRT) of the American Library Association (ALA), as well as the ALA’s 2019 Freedom to Read Foundation Roll of Honor Award. In 2017, Klipsch led a successful “Eight Cents for the Library” tax levy initiative that has enabled JCL to expand services in numerous areas, including children’s programs and increased availability of eBooks and other digital media.

JCL welcomes new Library Director Tony Benningfield (right). In January, Benningfield began onboarding to serve as the new Director of Jefferson County Library. Benningfield brings exuberance and a fresh perspective with him. He is looking forward to serving the community of Jefferson County, expanding access to information and technology, and making improvements in all areas of essential library services.

Benningfield started his library career in 2011, working in the Jefferson College Library while attending classes at Jefferson College in Hillsboro, Missouri. In 2012, he finished his Associate's degree. He transferred to the University of Missouri--St. Louis in pursuit of a Bachelor’s degree, while also continuing his employment with Jefferson College as the Library Computer Assistant. Benningfield completed his Bachelor's degree at UMSL in 2014. In August of 2015, he became the Director of De Soto Public Library, serving in that capacity until the end of 2020. Benningfield provided extensive community leadership as the Vice President of the De Soto Chamber of Commerce and the Vice President of the De Soto Rotary Club. Professionally, Benningfield served as President of the Missouri Public Library Directors group in 2018, and he is currently actively involved with the Missouri Library Association.

Joplin Public Library

Children’s Department Offers Elementary Chapter Book Clubs

When everything shut down in March of 2020, transitioning to virtual storytimes seemed like an easy decision. None of our elementary-aged programs, however, seemed to lend themselves well to an online format. Seeing the success of our early literacy take-home kits led to the creation of our first chapter book club.

The Joplin Public Library children’s department’s first chapter book club revolved around Mac Barnett’s beloved Mac B., Kid Spy series. Each week for five weeks, 20 children would receive a folder containing top secret spy activities (typically two to three crafts or STEM activities), related historical trivia, and a link to a reading from the book. We ended the series with a live party on Zoom, complete with spy disguises, a scavenger hunt, and a drawing tutorial based on illustrator Mike Lowery’s art from the book.

The book club was such a success that we haven’t stopped. We offered two more chapter book clubs in the fall and winter, as well as an all-ages single session during the holiday season. We wrapped up our final book club of the school year in mid-April.

Registration is required, and the clubs are limited to 20 children ages eight through 12. We hope to continue a similar type of program in fall of 2021. The chapter book clubs have been a unique way to build and maintain relationships with the upper elementary age group in a safe manner.

Continued on page 9
Library Adds OrangeBoy’s Savannah Database

Making information available and easily accessible to patrons is a must in our modern society. Especially in the aftermath of COVID-19 related closures, a need for direct, efficient, online communication became apparent. After reviewing current channels of communication used to reach its users, the library determined that something more was needed. After researching the options, Joplin Public Library selected to employ OrangeBoy’s Savannah database.

Nearly 30,000 card holders from Joplin’s public will now have the opportunity, with the help of OrangeBoy, to receive e-newsletters and specialty announcements straight to their inbox. Savannah analyzes patron data based on the way the patron uses their card, tracks broad library card usage data, and divides customers into subtypes. Based on this information, marketing email messages have been created that specifically target that group’s interests and/or introduce them to a potentially underutilized product or service.

Joplin Public Library has already issued first installments of their monthly e-newsletter, sent out a program event announcement, and created a re-engagement email campaign for “Occasional” patrons (infrequent library users) and for patrons with recently expired cards.

In one additional instance, staff utilized a day when the library was closed due to freezing temperatures and winter weather to send an informational digital resource email including a list of favorite online resources (such as Hoopla, Overdrive/Libby, and Flipster) and accompanying brief how-to-use videos. Within a week of this campaign, 114 materials were checked-out using Overdrive and 41 materials were checked-out using Hoopla. To date, 82 patrons who received this email and had been “Occasional” library users re-engaged with the library and have moved into a consistent customer subtype. The next email campaign planned is a “New Cardholder Welcome” series focusing on informing and engaging new patrons.

Overall, JPL has sent approximately 11,650 emails from mid-February to mid-April of this year. As a result, 230+ customers that received at least one of the emails have re-engaged with library resources.

Missouri Association of College and Research Libraries (MACRL)

Free MACRL Spring Event

The MACRL Interest Group is hosting a free virtual presentation on Wednesday, May 26 at 10 a.m. Sarah McHone-Chase, M.A., M.S. L.I.S, Head of User Services at Northern Illinois University will be presenting Coping with Burnout and Reigniting Your Fire.

Sarah will discuss how burnout (the workplace stress that occurs from physical and emotional exhaustion) is a common issue throughout industries and disciplines, but it can feel shameful among librarians and library workers in particular. This presentation will talk about recognizing burnout and how to cope with or counteract it.

Register here for this free presentation. The Zoom link will be sent the day before the event. The last day to register is Friday, May 21.

If you have any questions about registration, please contact Lori Kupsky, MACRL Vice-Chair at lori.kupsky@slu.edu
Upcoming MALAPro Webinars

The Foundation for Building a Successful Team
with Pat Wagner, Management Consultant, Pattern Research
Thursday, May 20, 2021, 10:00-11:00 a.m.

Team building is an essential component to running a successful organization. Working in harmony with one another can be a difficult task, even for some of the best communicators. Join Pat Wagner for this one-hour session as we dive into key aspects of how to establish or re-establish our team communication. Attendees will learn how to cooperate with peers and staff members as we re-connect from the previous year.

For more information click here.

Upcoming MALAPro Training

Financial Webinar - June 9, 2021
Supervisory Webinar - June 23, 2021

MALAPro’s Professional Development Series has been devised to answer your training needs. Core topics include Youth Services, Academic Track, Management & Supervision, Human Resources & Personnel, Readers’ Advisory, and Customer Service.

Katherine Glenn, Training & Professional Development Coordinator, kglenn@mid-americalibraryalliance.org, (816) 521-7266

Mid-Continent Public Library

MCPL Celebrates National Library Week with Art Workshops and Giveaways

Mid-Continent Public Library celebrated National Library Week with the return of its annual “Access Art” workshops as well as prize giveaways. Beginning Monday, April 5, MCPL branches gave away 3,000 free tote bags to customers who came in to check out items and use Library services.

Throughout the week, the Library also offered instructional art classes for all ages as part of its annual Access Art program series. This year’s Access Art was completely virtual, with classes being held on the Library’s MCPL360 Facebook page or through Zoom. Art supply lists were included in the event descriptions on the Library’s website so attendees could participate in the classes at home. In total, more than 320 viewers tuned into the virtual events, with the most highly attended program being “10 Missouri Artworks That Help Us Understand Our History” for adults.

(Above and right) National Library week celebrants

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Registered participants at each Access Art class had their name entered in a prize drawing. Adults had the opportunity to win an Access Art t-shirt, and kids could win a Crayola Create ’N Carry Art Set. Access Art programs included art-themed storytimes and drawing classes for kids, as well as printmaking workshops and educational art classes for adults.

The Library developed a webpage, mymcpl.org/Empower, with more information about all the festivities as well as additional information about Library resources and services, including lesser-known services such as Library-By-Mail and Wi-Fi To Go (our new hotspot lending program).

MCPL Launches ‘Express Service,’ Including Browsing

On February 24, Mid-Continent Public Library launched “Express Service,” which allows customers to independently browse and pick up items inside its branches. This was previously unavailable due to COVID safety restrictions. Customers, who must continue to wear masks inside MCPL locations, now have access to:

- **Independent Browsing**: Customers may select items from the shelves on their own and check them out using the self-check kiosks at the front of their branch.
- **Technology Services**: Public computers, fax machines, printers, and copiers are available for use.
- **Pick-Up of Materials**: Branches continue to operate curbside or drive-up window service to pick up materials that have been placed on hold. Customers may now also retrieve them inside the branch.
- **Returns**: Items must be returned to an indoor or outdoor book drop before they are quarantined for 72 hours. Library leaders hope to resume normal return policies in the near future as community spread continues to decrease.

Customers are still asked to limit their visits inside MCPL locations to 90 minutes or less to promote lower building occupancy rates for social distancing purposes. Public computers can be used for 60 minutes per day and are spaced to comply with social distancing recommendations. Wi-Fi is available outside the Library’s branches 24/7. MCPL leaders hope to resume additional services (meeting room reservations, in-person events, etc.) soon. More information about MCPL’s current services and policies can be found at mymcppl.org/COVID.

Library’s Annual Challenge Draws 4,600 Readers

Mid-Continent Public Library’s 8th annual Winter Reading Challenge recently ended with more than 4,600 participants and a total of 23,876 books logged. The program, which runs each year from January 15 to March 15, encourages adults to read five books during the two months as a way to reconnect with leisure reading.

In addition to logging books, participants made the most out of their involvement by attending virtual book groups and events, such as author presentations, through the Library’s Winter Reading Challenge Facebook page.

All those who completed the challenge earned a coffee mug with the yearly design and a chance to win a grand prize. This year’s challenge theme was “Celebrate Missouri,” commemorating the state’s approaching bicentennial. The grand prize was a three-night trip to St. Louis, courtesy of Drury Hotels. The prize included lodging as well as tickets to local attractions. The 2021 winner was a lucky patron from the Antioch Branch.
Mid-Continent Public Library Reopens Renovated Grandview Branch

Mid-Continent Public Library’s Grandview Branch (12930 Booth Lane) reopened to the public on Friday, March 19, after being closed since last July for renovations. The library, built in 1988, received numerous upgrades, including an expansion of nearly 4,400 square feet. The improvements include:

- A new dedicated children’s area
- Additional windows for improved natural lighting
- Enhanced entry and native landscaping
- New paint, carpet, and ceilings
- New community programming room
- Three meeting/collaboration rooms
- Improved Wi-Fi coverage and access
- Parking lot repairs

As Grandview reopened, the Library’s Blue Ridge Branch (9253 Blue Ridge Blvd. in Kansas City) closed on Saturday, March 20, for renovations. This library is slated to reopen in winter 2022 and will receive these improvements:

- New community and meeting rooms
- New lighting, paint, carpet, and ceilings
- Automatic entrance doors
- Enhanced entry and native landscaping
- New signage and display cases
- Updated furniture

Both renovation projects are part of MCPL’s ongoing Capital Improvement Plan, which launched following the passage of Proposition L in 2016. The Library is working with Sapp Design Architects, Helix Architecture + Design, and JE Dunn to upgrade all of its existing branches and add two new units of service by late 2022. Prop L funding has also allowed the Library to expand branch hours, enhance special services, augment early literacy efforts, and buy more materials.

More information about all of the Library’s construction projects can be found at mymepl.org/Community.
Missouri Evergreen

What is Missouri Evergreen?

Four libraries founded Missouri Evergreen in the spring of 2012. In the 9 years since that time, the consortium has grown to include 65 libraries. Member libraries share a cloud-hosted integrated library system (ILS) called Evergreen, which is open source software. This allows patrons and staff at member libraries to request books from other member libraries as though they are two branches of the same library system. The Missouri State Library uses LSTA funding via a contract with Equinox to provide technical support for this system.

Patrons of Missouri Evergreen libraries enjoy one-click access to more than 3.7 million items available for pick-up at any one of the 140 branch locations.

Benefits of Joining

Give Your Patrons One-Click Access to 3.7 Million Items!

Maximize Taxpayer Investment  Offset Costs with LSTA Grant funding  Worry Free Cloud Hosted ILS with 24/7 Tier 1 Support

We are excited to share more about Missouri Evergreen with you!
Contact us to arrange a visit to one of our member libraries or to schedule a demo
Shannon Midyett, Chair
(573) 203-4676
shannon@poplarbluff.org
Missouri State Library

Missouri State Library Training Opportunities

**Effective Library Boards:** This four-part webinar series, led by Bonnie McKewon from the State Library of Iowa, will provide library directors and trustees of all types, sizes, and budgets with information on library board basics, including roles and responsibilities, library policies, effective board meetings, and the importance of telling your library's story. Registration is for the series and can be completed at [Effective Library Boards](#). Each session, open to library directors and board members, will last one-hour and begin at 7 p.m. Topics and dates are:

- *Problem-Solving the Upstream Way on July 13*
- *Policies for Results: An Overview on Sept 14*
- *The Art of the Board Meeting on Nov 9.*
- *The Board’s Role in Storytelling on Jan 11, 2022.*

**Basic Supervision Webinar Series:** This four-part webinar series, presented by Tiffany Hentschel, will train library directors and others in library supervisory positions on legal responsibilities, people skills, performance assessments, and coaching and mentoring, to improve knowledge and skills of staff involved in library administration and management. Each session will last one-hour and begin at 10 a.m. Registration is required and can be completed at [Basic Supervision](#). Topics and dates are:

- *Human Resources 101 on Oct 29 and Nov 12.* These sessions look at fundamentals of employment law, applicability and practical application of the laws, and harassment and discrimination in the workplace.
- *Creating a Welcoming and Inclusive Workplace Culture on Nov 19.* This session introduces key skills for supervision, pitfalls for leaders, selecting an effective workforce, and techniques for building trust and fostering teamwork.
- *Motivation and Performance Management on Dec 10.* In this session, specific topics will include the importance of providing meaningful feedback, techniques for motivating yourself and others, identifying and managing conduct and performance issues, and tips for effective documentation.

Children and Teen Services Forum (CTSF) – Upcoming Topics

**StoryWalks** on May 14, 2021 at 10:00 a.m.: The StoryWalk® Project was created by Anne Ferguson of Montpelier, VT to promote early literacy, physical activity, and family time together in nature. Storywalks have been used during the COVID-19 pandemic as passive programming, possible while also social distancing. We will discuss the basics of preparing for a Storywalk, from choosing a book to lamination as well as ideas for promotion, selecting sites, and incorporating into programming.

**Inclusive Storytimes** on June 4 at 10:00 a.m.: Join Wolfner Library’s Youth Services Librarian, Lisa Hellman, as she provides different ways to have an inclusive story time both in person and virtually. Whether you are working with children who are visually impaired or those with sensory issues, participants will learn how to adapt and accommodate for those with various abilities.

If you have not already done so, [registration for CTSF](#) is required, but you only need to register once and you will be able to attend all CTSF offerings.

Adult Services Forum (ASF) – Upcoming Topics

**Financial Literacy Resources:** This Forum will feature free financial literacy resources available through the Federal Reserve Bank of St. Louis. The presenter will be Eva K. Johnson, Senior Economic Education Specialist. If you have not already done so, [registration for ASF](#) is required, but you only need to register once and you will be able to attend all ASF offerings.
MOBIUS Open Source Solutions (MOSS) News

MOBIUS is pleased to announce that the Central Arkansas Library System migrated their ArchivesSpace instance to host with MOBIUS as part of our MOSS (MOBIUS Open Source Solutions) services. MOBIUS also migrated the 3-branch Burke County Public Library System (http://www.bcpls.org/) into MOSS-client NC Cardinal's statewide Evergreen consortium. MOBIUS staff are also looking forward to actively participating in the 2021 Evergreen International Online Conference, May 24-28 (https://evergreen-ils.org/conference/2021-evergreen-international-online-conference/).

MOBIUS Annual Conference

The 2021 MOBIUS Annual Conference will be held virtually again this year, June 14-16. The conference is free to all attendees and speakers thanks to a grant from the Institute of Museums and Library Services. Find more information at https://2021conf.mobiusconsortium.org/about.

The iSchool at the University of Missouri

Hi, all! This month we are excited to share news about our student groups, our new faculty hire, and our US News and World Report rankings!

Student News

Shelby Catalano, SAAMUSC (our Society for American Archivists student group) President, reports on their busy year and gives a sneak peek on upcoming plans. During 2020-21, students presented at the Missouri Association for Museums and Archives (MAMA), planned a Zoom Jeopardy trivia night, and hosted guest speakers from MU Digitization, MU Archives, Ellis Special Collections, The Digitization Project at Na Ali’i, and The Midwest Genealogy Center through their virtual Speakeasy meetings. Next year’s Speakeasies will include guests from the Smithsonian Library and Archives Advancement, the Nelson Atkins Museum of Art, and the Missouri Botanical Gardens Library. They are currently working on next year’s plans, which include more conference presentations and collaborations with LISGSA (Library Information Science Graduate Student Association) and fellow SAAMUSC chapters. Keep up with everything SAAMUSC is doing on their Twitter feed (@SAAMUSC) and Facebook pages.

LISGSA has also had an active year. Its President, Kayla Feifer, reported that the group had a virtual speaker series, ‘Expand Your Shelf,’ to give students exposure to unique opportunities in librarianship. These included the Missouri Botanical Library and United Lutheran Seminary. Both presentations are available to view on their Facebook page, facebook.com/MULisgsa. Kayla said, “It is our hope to continue this series in future spring semesters to share more nontraditional library positions.”
Faculty News

We are thrilled to report that Cindy Dudenhoffer will be joining our faculty in the upcoming school year. Many of you know Cindy well, as she has worked with librarians across the state, including as MLA President! Cindy is a SISLT graduate (MA, 2006), and completed her Ed.S. in 2016 and Ed.D. in 2020. She will bring her extensive experience in libraries and teaching into chairing the Learning Technologies Master's programs over the next year. Welcome, Cindy!

Finally, we are pleased to announce that the LIS program tied for 20th place in the US News and World Reports’ “Best Library and Information Studies Programs” in 2021. A big thanks to all of our grads and supporters.

Springfield Greene County Library District

Stephanie Smallwood Named Youth Services Coordinator

Stephanie Smallwood, who has served as Early Literacy Specialist in Youth Services since September 2012, has been named Youth Services Coordinator for the Library District. She succeeds Nancee Dahms-Stinson, who retired in December 2020.

Stephanie was hired as Early Literacy Outreach Associate in January 2010, and later Early Literacy Specialist. She has a Bachelor of Science in psychology from Missouri State University and earned her Master of Library Science from the University of Missouri-Columbia. The pandemic halted much of Stephanie’s outreach to the WIC Clinic and other young parents sites, but she hopes she and staff can continue the partnerships that the Racing to Read to Go program has created, and work with families as needs arise.

Heirloom Seed Library Reopens with New Additions

The 2021 Heirloom Seed Library reopened March 1 at the Library Station and Midtown Carnegie Branch Library with new features. Staff have assembled free Seed Starting Kits for patrons and included instructions for seed saving after their harvest for those interested. Mandi Hubbs, Library Station Reference Associate, also recorded an instructional video to accompany the Seed Starting Kits. The seed library reopening kicks off a series of spring gardening-related virtual programs.

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StoryQuest Scavenger Hunt Beckons: See, Do, Read!

Dozens of Greene County families took the StoryQuest challenge March 1-April 15, exploring landmarks while they completed a scavenger hunt with a literary twist. Guides were provided online and in a tear-out section of the Bookends calendar of events. Families could visit and check off at least six of 12 locations on the StoryQuest guide, return it to a library and receive a Library book bag. Anyone who snapped a selfie and shared it with the Library was entered into a drawing to win $25 gift cards.

Neighboring 101 Includes 100 Acts of Kindness Challenge

A library idea dubbed Neighboring 101 became a rich series of virtual programs that included the City of Springfield, United Way of the Ozarks and Greene County MU Extension Office.

- Some 48 people tuned in to the virtual program “The Emotional Infrastructure of Places: Engaging Our Community following the Pandemic” led by author Peter Kageyama. The interactive program was funded by the Library Foundation. Joining the program were Springfield Director of Quality of Place Tim Rosenbury and Director of Public Information & Civic Engagement Cora Scott. They took viewer questions and discussed how Springfield and citizens are adopting projects to improve their neighborhoods.
- MU Extension county engagement specialist David Burton led an idea-packed talk, Neighboring 101, about ways to be a better neighbor, and why it’s important.
- Author Melody Warnick kept it going with a virtual talk based on her book, “This is Where You Belong: The Art and Science of Loving Where You Live.
- To foster connectedness, The Library assembled a downloadable list of 100 ideas for its one-week 100 Acts of Community Kindness Challenge in March. We invited people to email us about what they did. Heartwarming stories and photos capturing about 40 acts of kindness were submitted by patrons and shared on the Library’s social media channels on March 20, the birthday of the good neighbor himself, Mister Rogers. Messages included: “My 4-year-old grandson shared handwritten notes with businesses that bring him joy to visit such as Discovery Center, SOMO Farm Supplies, Krispy Kreme, The Main Post Office, and Cowan Ace Hardware. He plans to do more but it will be after today. I told him he was spreading joy.”

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John Rutherford Co-Authors Upcoming Civil War Book

Local History Associate John Rutherford and retired Missouri State University professor William “Bill” Piston co-authored a book, “We Gave Them Thunder: Marmaduke’s Raid and the Civil War in Missouri and Arkansas,” which was accepted for publication by MSU’s Ozarks Studies Institute. The first copies from a Texas printer are expected to be delivered by July 2021, priced at $29.95. The book includes excerpts from the only known female civilian's account of the January 8, 1863 Battle of Springfield, from a letter penned just days after the battle.

Take a 360-degree Tour of the Willard Branch Library

Willard-based business Clever Fox Solutions produced a 360-degree video tour of the Willard Branch Library, company owner Corey Thompson’s neighborhood library. It’s designed to let virtual visitors walk through each area of the branch on a digital device or PC. As visitors approach an area, they can click on a “balloon” that opens a brief message about a feature or service there. Thompson has provided this tour at no cost to The Library, and it will be available for at least a year. The tour is posted on the Willard Branch page (under Locations, home page). You can also go to bit.ly/Willardlibrary.

Staff Serve up a Crayon Box Full of Fun

Guaranteed to make you smile: Current and former Youth Services staffers/actors performed a dramatic — and colorful — reading of “The Day the Crayons Quit” by Drew Daywalt and Oliver Jeffers. Some are even in crayon costume... but warning — one crayon is… naked. The video will be available for viewing through June at thelibrary.org/kids/videos/, Facebook, Instagram and YouTube.
Virtual Teen Book Festival Brings 39 Young Adult Authors to St. Louis Readers

St. Louis County Library, HEC Media and the Novel Neighbor bookstore presented the virtual St. Louis Teen Book Festival on April 8-18, 2021. The event featured 39 of the hottest writers in YA literature and 11 days of programming dedicated to teen readers. Events included author interviews and panel discussions broadcast simultaneously on the St. Louis County Library, Novel Neighbor, and HEC Media Facebook pages and YouTube accounts. Videos were archived and are available for additional views on HEC Media’s website here. The festival’s mission was to support, promote and celebrate teen reading by connecting readers with a diverse group of popular writers. The festival events were free and open to readers of all ages.

The festival kicked off on April 8 with keynote speaker, Marissa Meyer—#1 bestselling author of “The Lunar Chronicles” fantasy series and the novel “Instant Karma.” Panel events featured top fantasy, thriller and contemporary fiction writers and included topics like body image, family relationships, mental health, identity and diversity in YA literature. Featured panel authors included Zoraida Cordova, David Levithan, Holly Jackson, L.L. McKinney, Yamile Saied Mendez, Adib Khorram, and many others.

HEC Media, St. Louis’ online and cable access home for arts, education and cultural programming, produced the author videos. HEC Media's sister-site Educate Today promoted the Festival to 2,500 local and national middle- and high-schools. Students from participating schools were invited to ask questions during the virtual events.

Links to view the recorded panels can be found here: https://hecmedia.org/category/literature/teen_book_fest/

St. Louis County Library Helps Older Adults Stay Connected During the Pandemic

St. Louis County Library is expanding the Digital Equity Initiative to help underserved older adults access technology and stay connected to loved ones during the COVID-19 pandemic. Starting February 10, older adults who live in St. Louis County were eligible to apply to receive a GrandPad tablet for one year.

GrandPad is a tablet designed to meet the needs of people over the age of 75. It comes preloaded with software and built-in 4G LTE service that allows users to access email, make phone calls, participate in video calls, take, send and receive photos, and access information over the internet. The tablets were purchased using federal CARES Act funds; the program is part of the Digital Equity Initiative established by St. Louis County Executive Dr. Sam Page in 2020.

The combined impact of social isolation and limited access to technology has been particularly devastating to older adults during the COVID-19 pandemic. Homebound individuals, or those living in a senior care facility, have not had the same access to online resources like Zoom, email or Facetime to stay in touch with loved ones, or to keep up to date on the latest COVID or vaccine information.

St. Louis County Library Director & CEO, Kristen Sorth, said, "We are so grateful to partner with St. Louis County on the expansion of the Digital Equity Initiative. The pandemic has increased barriers for much of our community and particularly for older adults who may not have access to technology that could connect them to family, friends and information. Social isolation for seniors is a serious public health concern. Providing GrandPad tablets that were designed by and for older adults will give individuals the ability to connect in so many meaningful ways.”

“This is an exciting partnership, one that allows us to expand on our Digital Equity Initiative,” said County Executive Dr. Sam Page. “Our commitment from the beginning of this pandemic has been to get resources to those who need them the most.”

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SLCL provided approximately 1,500 GrandPad tablets for a period of one year to help address social isolation and the digital divide affecting seniors in our region. The tablets are easy to use and were designed for use by individuals with little or no technology experience. A built-in data connection is included free with every GrandPad, giving users secure access to the internet. There is no home internet connection required, no data contracts required, and no additional fees involved. Users are automatically set up with an email account that is ready to use on the device. GrandPad features large, colorful icons for easy navigation. Powerful, front facing speakers help improve communication for the hearing impaired. The device comes with a hands-free charging cradle, eliminating the need for hard-to-connect charging cords. Easy-to-use video calling and voice, email and text gives seniors multiple options for connecting with caregivers and families. A dedicated GrandPad support person is accessible 24/7/365 by simply touching the “Help” button on the GrandPad home screen.

“Despite the wired world in which we live today, seniors are increasingly isolated and disconnected because they are unable to use devices that simply were not designed for older adults,” said Scott Lien, co-founder and CEO of GrandPad. “We’ve created a tablet that eliminates all the common points of frustration for seniors, making it easy and safe for them to reconnect to family, friends, and caregivers and to stay in touch with their community and the world.”

GrandPad provides access to a wide variety of activities that provide mental stimulation and entertainment, such as music, games, streaming radio, articles, and weather. Users are also able to easily access Library resources. A direct link to the St. Louis County COVID Information website including vaccination sign up are also included on the GrandPad.

To learn more about the GrandPad tablets available from St. Louis County Library, please visit www.slcl.org/grandpad or call 314-994-3300. Media inquiries should be directed to Jennifer McBride, Manager of Communications, 314-994-3300 ext 2250 or jmcbride@slcl.org.

To learn more about the GrandPad company, visit GrandPad.net or connect with us on LinkedIn, Facebook, and Twitter @grandpad_social.

Help Navigating County Court System Available at St. Louis County Library

St. Louis County Library is partnering with several justice-involved organizations to provide a Tap In Center in the lobby of the Florissant Valley Branch for individuals to get legal assistance and connect with local support services during the COVID-19 pandemic. The Tap In Center is open in the branch lobby on Tuesdays from 6:00-8:00 p.m. The Florissant Valley Branch is located at 195 New Florissant Rd., South in Florissant, MO.

The Tap In Center started as a pilot program in fall 2020. Individuals can show up in person, call 314-669-6185 or email TapInSTL@gmail.com for assistance. The program provides a safe space for individuals to seek assistance in resolving warrants, meet with an attorney, learn their case status, apply for a public defender, and access resources through the Bail Project, such as a cell phone to stay in touch with their attorney and transportation assistance. Access to the Library’s free wi-fi is also available to Tap In Center clients. Since the program launched last fall, over 70 individuals have received free assistance with their St. Louis County criminal case, and 50 warrants have been resolved.

Wakesha Cook visited the Tap In Center in January to get a public defender and a new court date. She said, “I am just very pleased with this program, I’ve felt stuck all my life with these warrants. To know that this program is available to help people, it’s a real reliever! Now that I don’t have a warrant I am about to be getting a job thanks to the Tap In Center!”

St. Louis County Library Director and CEO Kristen Sorth said, “Libraries offer important resources for all members of the community, and can be of particular help to those who are justice involved. We are excited about this new partnership and are so pleased to serve as a convener for the many resources and opportunities the Tap In Center will provide to individuals navigating the St. Louis County court system.”

Continued on page 21
“The Tap In center is a great example of community-led innovation” said Mike Milton, The Bail Project’s Statewide Advocacy & Policy Manager in Missouri. “Historically, the courts have not met the needs of people who lack transportation to court, are unhoused, or don’t have a reliable way to get updates about their court dates. COVID-19 and the court closures exacerbated these issues. The Tap-in Center will make court access more equitable, provide people an opportunity to resolve state-issued criminal warrants without fear of being re-arrested, and connect people to community resources that address their needs. We are excited to partner with other community organizations and the courts on this effort.”

This unique partnership brings together the St. Louis County Library, the Missouri State Public Defender’s Office, The Bail Project, MacArthur Foundation Safety & Justice Challenge, University of Missouri-St. Louis, the St. Louis County Prosecuting Attorney’s Office and the St. Louis County Department of Justice Services.

SLCL has been offering services for the justice involved for several years. Staff have been visiting the St. Louis County Juvenile Detention Center since 2017, offering book discussion programs, STEM activities and DIY craft projects. Additionally, SLCL provides books to those in custody at the St. Louis County Justice Center, as well as library cards and information about library services upon release.

Individuals visiting the Tap In Center will be required to follow safety precautions, including wearing a mask and social distancing.

For more information about the Tap In Center, visit https://www.slcl.org/tap-in-center.

Please visit www.slcl.org to learn more about library services available during COVID-19. Media inquiries should be directed to Jennifer McBride, SLCL Communications Manager at 314-994-3300 ext 2250 or jmcbride@slcl.org.

University of Missouri – St. Louis

Thomas Jefferson Library

2021 Missouri A&OER Symposium Presentations Are Now Available!

The 2021 Missouri A&OER Symposium, held online March 3-5, revolved around the theme of CARE: Collaborating & Adapting/Adopting Resources for Equity. The symposium’s keynote speech and thirteen presentations explored how affordable and open educational resources (A&OER) address issues of unequal access to educational materials in higher education. The keynote speaker was Professor Jasmine Roberts, whose talk “Open Education at the Center and Margins of Social Justice” can be viewed on YouTube, along with eleven more talks from the conference.

Professor Roberts’ speech and most of the presentations can be accessed through the Symposium’s LibGuide, which showcases both videos and PDFs from the symposium on topics that include access, accessibility, design, pedagogy, and real-world OER use.

The 2021 Missouri A&OER Symposium was sponsored by MOBIUS and the Midwestern Higher Education Compact. Presenters represented universities throughout North America.
University of Missouri – Kansas City Explores KC History through a Lens of Equity, and Promoting Allyship

Saxophone Supreme: The Life and Music of Charlie Parker

KC’s own Charlie Parker’s centennial birthday is being celebrated at the UMKC Libraries with a term-long display originally featured at the American Jazz Museum in Kansas City.

Parker’s life and musical legacy are being celebrated on the first floor of the UMKC academic library, highlighting life at the time of jazz’s heyday in Kansas City. “Saxophone Supreme: The Life and Music of Charlie Parker” is a must-see exhibit for all jazz and history lovers.

Eight Days in April: The Story of the 1968 Uprising in Kansas City

Another big part of celebrating Kansas City culture is acknowledging that the past isn’t always something to be proud of. The exhibit “Eight Days in April: The Story of the 1968 Uprising in Kansas City” acknowledges and explores how the uprising that took place in Kansas City in the days following the assassination of Dr. Martin Luther King, Jr. affected Kansas City then, and how those repercussions are still being felt by the community today. The LaBudde Special Collections and Marr Sound Archives thoughtfully tell this important story in Kansas City’s history, and culture.

New Library Video Tours

The UMKC Libraries are working hard to keep everyone safe and remain as accessible as possible to our patrons by helping newcomers and seasoned library veterans alike take full advantage of services and resources offered by providing video tours!

Want to know more about what the Music/Media Library offers? There’s a video for that! Want to know more about the LaBudde Special Collections? There’s a video for that too!

Continued on page 2
UMKC RISE and April’s Book Display

Through the end of April, the UMKC Library’s 1st floor book display collaborated with the UMKC RISE program to highlight Sexual Assault Awareness Month. RISE stands for Resources, Intervention, Support, & Education. The program offered confidential support services to all UMKC students and employees who are victims and survivors of sexual assault and sexual violence, gender-based violence, stalking, and relationship abuse. RISE also provides information and assistance to family members, friends, colleagues, and allies of all victims and survivors.

Books included in the display could be checked out by taking them to the Library Service Desk. Learn more by visiting the RISE resource list, with recommendations for support and advocacy on campus and beyond, for victims/survivors, and also for family, friends, and allies. The display included a brochure, coloring page, and a UMKC Green Dot for visitors, too!

University of Missouri - Columbia

MU Libraries Cycle of Success: Inge Creates DOE Index

Mara Inge, a senior library information specialist in the Engineering Library and Technology Commons (ELTC), has created a master index of all 36,729 conference proceedings titles from the Engineering Library and Technology Commons’ Department of Energy (DOE) uncatalogued microfiche collection. Prior to Mara’s project, the only way to locate a fiche was to look for a title in the Office of Scientific and Technical Information’s (OSTI) database of DOE information, visit ELTC or another library with DOE fiche, open a cabinet drawer, and start searching. Stephen Pryor, digital scholarship librarian, provided technical assistance with the project.

In addition to all of the titles that she entered into the index, Mara also entered metadata for proceedings not previously in the OSTI database—about 1104 titles that, for all practical purposes, were not findable online at all. Her work is a wonderful way to promote this hidden collection.

The MU Libraries plan to make the index available for searching; meanwhile, please email Mara at englib@missouri.edu with any questions about DOE conference proceedings.

Christina Pryor Appointed Interim Director of the J. Otto Lottes Health Sciences Library

Christina Pryor has been appointed Interim Director of the J. Otto Lottes Health Sciences Library, effective March 1, 2021. Chris joined our staff in 2018 as the Missouri Coordinator for the Network of the National Library of Medicine, and has also served as our Interim Assistant Director for Library Operations for the past 18 months.

Chris brings excellent experience and skills to this position. She came to the University of Missouri in 2018 from the University of Washington Health Sciences Library in Seattle, where she served as the assistant director and community health education coordinator. Her previous positions include consulting and education services manager for Amigos Library Services, reference manager for the St. Louis County Library System, and medical research librarian for Covidien/Mallinckrodt. Over her entire career, she has worked to emphasize the importance of health information to a wide variety of constituents. She has a Master of Library and Information Science from the University of Missouri and a Bachelor of Journalism from Southern Illinois University at Carbondale.

We are pleased and grateful that Chris is able to step into this new role at our library.
The Missouri Library Association, Columbia, MO, est. 1900, is the Missouri State Chapter of the American Library Association, Chicago, IL.

2021 MLA Executive Board

**President (2021)**
Cindy Thompson
Associate Dean of Services and Resources UMKC University Libraries
mlapresident@amigos.org

**President-Elect (2021)**
Claudia Cook
Director
Missouri River Regional Library

**Past President (2020-2021)**
Cindy Dudenhoffer
Director of Information Resources and Assessment
Central Methodist University

**Secretary (2020) and Member-at-Large (2020-2021)**
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Assistant Director
Poplar Bluff Municipal Library

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**Treasurer-Elect (2021) and Member-at-Large (2021-2022)**
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University of Missouri – Kansas City

**Membership Committee Co-Chair (2021) and Member-at-Large (2021-2022)**
Amy Held
Youth Services Librarian
Jefferson County Library

**Membership Committee Co-Chair (2021) and Member-at-Large (2021-2022)**
Diana Platt
Virtual Collections Librarian
Kansas City Public Library

**Member-at-Large (2020-2021)**
Otter Bowman
Library Outreach
Daniel Boone Regional Library

**ALA Councilor (July 1, 2019-June 30, 2022)**
Margaret Conroy
Executive Director
Daniel Boone Regional Library